

MEGAT AMIRUL IZZAT

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PROFESSIONAL SUMMARY

Strategic leader that contributes to business operations and system efficiency including the development of human capital in achieving business goals both locally and regionally. Superior interpersonal skills, capable of resolving multiple and complex issues and motivating staff to peak performance with result-oriented mindset. Create an environment that is customer focused and performance driven via process automation. Planning and control according to industry best practices and governance.

Dedicated professional with demonstrated strengths in customer service, time management and trend tracking. Good at troubleshooting problems and building successful solutions. Has been in the System Integrator and Data Centre industry for more than 20 years from project management until technical operations.

SKILLS

- Strategy & Mission Planning
- Policy & Procedure Development
- Risk Management
- Procurement Management
- Contract Negotiations & Strategic Alliances
- Finance, Budgeting & Cost Management
- Project Management
- Human Resources Management
- Team Building & Performance Improvement

EXPERIENCE

Bursa Malaysia Berhad

Vice President Data Centre, IT Operation & Support (June 2021 – current)

- Responsible the availability of Bursa Malaysia Data Centre infrastructure to ensure the business could be operated according to business needs.
- Primary point of contact for local and international clients subscribing Co Location services carrying the revenue of RM4mill per year.
- Introduced the industry best practices from process to infrastructure
- Successfully upgraded 2 data centres from Tier 2 infrastructure capability to Tier 3 based on Uptime Institute requirement ahead of schedule within budget in year 2021 and 2022.
- Constructed the new maintenance contract for data centre maintenance by consolidating site and scope with better SLA with cost efficient.
- Coordinated and conducted training on Data Centre awareness to support team.
- Reconstructed Data Centre Co Location product.
- A member of the organization Occupational Safety and Health Committee (OSHC).

AIMS Data Centre Sdn. Bhd.

Head of Department, Data Centre Services (July 2018 – June 2021)

- Lead in strategic planning on technology and process required in enhancing the operation efficiencies to meet business needs which include locally and regionally.
- Planned and enhanced the Data Centre policy and best practice guides for the organization to be a differentiator factor among the industry by shorten the service provisioning time.
- Performed capacity planning of resources includes people, software and hardware for the data centre services in ensuring the services provided with highest quality and to be customer focused.
- Provided coaching to team members in ensuring each individual reached high performance in delivering high quality services and mentoring them in achieving efficient service delivery

- Initiated and implemented cost saving strategy that reduce the service delivery cost from RM1.5m to RM1.2m which is about 20% per annum within 6 months. The services total revenue for the cost saving is RM11m per annum.
- Increased the operation efficiency by provisioning to 90% for the year 2020 from 78% for year 2019 of standard services within 2 days against the standard Service Level Agreement of 3 days by having strategic partnership with relevant stakeholders.

AIMS Data Centre Sdn. Bhd.

Head of Department, Project Management Department (February 2014 – June 2018)

- Developed the project management framework for the organization to accommodate the business operation needs for the organization.
- Established a project management department in the organization and contributed a revenue of RM35m with an average of 20% profit margin within the first 2 years operational.
- Strategic planning on high impact project which include going through initiation, planning, execution, control and close of each identified project.
- Provided project management consultation in Pre-sale activities. Reviewed new and existing contract/agreement to ensure accommodating organization operations strategic goals.
- Provided coaching to identified staff for personal enhancement that will contribute to the benefit of the organization.

HeiTech Padu Bhd.

Head of Consultancy and Special Project Unit, Project Management Department (February 2005 – February 2014)

- Planned and managed resources within the unit to accommodate project assignment locally and regionally.
- Projects undertaken includes Data Centre/Disaster Recovery build/upgrade, Data Centre Migration/Relocation until System/Application Deployment.
- Provided consultation to stakeholders in understanding business requirements and stakeholder's expectations.
- Provided training through coaching or mentoring on Project Management Practices in ensuring project management services is being provided are according to the industry best practices.
- Strategically implemented projects which contributed a total of RM72.6m with an average of 25% profit margin and average resources of 30 in a team per project.

EDUCATION

Masters of Business Administration: Strategic Management

International Business School, Universiti Teknologi Malaysia, January 2008

Bachelor of Engineering (Hons): Computer Engineering

Universiti Teknologi Malaysia, January 1999

CERTIFICATION / MEMBERSHIP

- Project Management Professional
- Certified Master Performance Coach
- ITIL® V3 Foundation
- Certified Data Centre Professional (CDCP)
- Project Management Institute (Malaysia Chapter) - Member

LANGUAGE

Malay / English