

Dr. Yeoh Kok Ming(Eric)

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INTRODUCTION

Driven individual in the areas of clinical governance, quality improvement and patients safety, with more than 10 years of diverse working experience in healthcare, both in public and private institutions.

EDUCATION / TRAINING

- Medical Degree (MD), Universiti Sains Malaysia. (2006)
- Full Registration with Malaysian Medical Council. (2007)
- Fellowship in Royal Academy of Family Physicians of Australia. 2017 (FRACGP/MAFP)
- National Specialist Registry
- Certified Medical Impairment Assessor (CMIA), NIOSH (Malaysia)

KEY STRENGTHS

- Deep understanding of needs in the healthcare industry.
- Systematic approach to clinical intensity upgrade and expansion
- Excellent people and organizational skills.

PROFESSIONAL EXPERIENCE

Hospital Seri Botani, May 2024 till present. Chief Executive Officer.

- Key milestones: increase clinical intensity in new hospital, from 7 resident to 12 resident doctors with subspecialty services: hand & microsurgery, neurologist, paediatric gastroenterologist.
- Doubled the hospital revenue in 1 year.
- Led hospital to successful empanelment with major insurers and payors.
- Strengthen internal operational process/ Clinical governance and initiated ward expansion from originally 28 beds to current 58. (works ongoing to 150 beds total)
- Strengthen core and key management team with strategic recruitment for continuity and improvement of performance.

Pantai Hospital Ipoh, May 2018 till April 2024. Medical Director & Head of Medical Affairs, Quality (MAQ), Accident & Emergency, Health Screening Unit and Dental.

- Head of clinical governance in hospital and patient safety initiatives.
- Led hospital wide quality improvement initiatives.
- Led hospital through the pandemic years without major incidents with full compliance to safety measures.
Led to successful implementation of stroke protocol and door to needle time in hospital.

- Good analytical and problem-solving skills, balanced in clinical and operational needs.

- Trained and strong evidence-based medicine, good in translating recommendations into practice.

SKILLS

- MS Word, MS PowerPoint, MS Excel, SPSS and database systems.
- Language: Malay, English, Chinese.
- Presenter/ Speaker at various Public Health Campaigns.

REFERENCES

Available upon request

Klinik Kesihatan Simee, Ipoh. Oktober 2011 hingga April 2018

- Medical officer in charge (MOIC) from 2015 till 2017

Hospital Raja Permaisuri Bainun, Ipoh. April 2009 hingga Oktober 2011

Medical Officer In Charge of Mentor-Mentee Program for Housemen.

Hospital Batu Gajah, Perak. January 2008- Mac 2009

- Medical Officer In Charge of Emergency Department.

Hospital Raja Permaisuri Bainun, Ipoh. July 2006- January 2008

- Housemanship

CLINICAL/ ACADEMIC WORK

- Lifetime Member, Academy of Family Physicians of Malaysia.
- Fellow with Royal Australian College of General Practitioner.
- Adjunct Lecturer, Universiti Kuala Lumpur (2015-2016).
- Mentor/Examiner of Conjoint MAFPP/ FRACGP. (2018- present)
- Runner Up in Oral Presentation, Perak Clinical Research Centre Conference 2018.
- Co-Researcher, *Practice Variation Among Primary Care Doctors in Managing Asymptomatic Pregnant Women with Abnormal Urinalysis*, 2017. Published in Perak Medical Journal 2018, Volume 14, Number 1.

OTHERS

- Lean Six Sigma, Green Belt Holder.
- Winner of IHH Malaysia Clinical Excellence QIP 2022: Time is Brain.
- Led Stroke Team in hospital: World Stroke Platinum Award 2022.
- Presenter/ Team member of winning Quality Improvement Project IHH 2019.
- Led hospital to successful MSQH and ISO Accreditation.