

## KHAIRIL IZZAD BIN AHMAD SAIP

+60 14-670 1040 | [khairil.izzd@gmail.com](mailto:khairil.izzd@gmail.com) | Malaysia

"Great things are done by a series of small things brought together." – Vincent Van Gogh

### PROFESSIONAL SUMMARY

Experienced Operations and Logistics Manager with over 10 years of hands-on experience leading warehouse and logistics teams in the medical and FMCG sectors. Proven track record of reducing operational costs, improving KPIs, and implementing warehouse management systems (WMS). Adept at cross-functional team leadership, process optimization, and driving strategic initiatives across multiple sites.

### PROFESSIONAL EXPERIENCE

#### Operations Manager – LH Marketing Sdn Bhd – Penang & Alor Setar

January 2023 – Present

- Oversee operations across two sites (Penang & Alor Setar) with a total headcount of 50 staff, including customer service, warehouse, logistics, and 3PL teams.
- Ensure property maintenance, site safety, and smooth logistics operations.
- Achievements:
  - Saved RM480,000 in transportation costs (2024)
  - Successfully implemented Lucia WMS in both branches (May 2024)
  - Reduced overtime by 40%, saving RM72,000 (2023)
  - Improved KPI performance in Alor Setar from 70% to over 98% (2023)

#### Operations Manager – LH Marketing Sdn Bhd – Penang

June 2022 – December 2022

- Led site operations with 36 staff across warehouse, logistics, and customer service functions.
- Achievements:
  - Achieved RM240,000 in annual transportation cost savings (2022)
  - Boosted KPI performance from 78% to over 98%
  - Improved SOPs for picking, dispatch, and delivery planning
  - Led WMS (Lucia) system implementation

#### Assistant Manager, Warehouse & Logistics – Zuellig Pharma Sdn Bhd – Subang Hi-Tech

April 2020 – December 2021

- Managed end-to-end operations for medical devices and products with 23 staff.
- Key liaison for clients, vendors, and internal teams, ensuring SLA compliance.
- Achievements:
  - Led Lean project with significant cost savings:

- • Space utilization: RM9,000/year
- • Material usage: RM25,000/year
- • Garbage disposal: RM18,000/year
- - Reduced transportation costs by 95% through repackaging initiatives
- - Achieved RM40,000 annual OT cost reduction and 40% headcount optimization
- - Implemented Zyllem delivery system for accurate shipment tracking

#### **Senior Executive, Warehouse & Logistics – Zuellig Pharma Sdn Bhd – Subang Hi-Tech**

March 2017 – April 2020

- Oversaw inbound/outbound operations and transportation using SAP.
- Managed a team of 16 staff and coordinated with external logistics providers.
- Achievements:
  - - Completed two major stock transfers:
    - • Hemodialysis client – 2,000 pallets (2018)
    - • Lenses and instruments – 300 pallets, 5,000 SKUs (2019)

#### **Executive, Warehouse & Logistics – Zuellig Pharma Sdn Bhd – Subang Hi-Tech**

May 2016 – March 2017

- Ensured accuracy in receiving, packing, and delivery using SAP.
- Coordinated between internal departments and 3PL teams.
- Supported transportation compliance and timely POD management.


#### **Officer, Warehouse & Logistics – Zuellig Pharma Sdn Bhd – HQ Shah Alam**

January 2015 – April 2016

- Managed dispatch and delivery of medical device orders.
- Acted as a communication bridge between customer service and principals for urgent orders.

## **REFERENCES**

Ooi Beng Wei – Warehouse & Logistics Senior Manager (Zuellig Pharma)

 016-417 3725 | Relationship: Former Superior

Daniel Ng – Cold Room Manager (Zuellig Pharma)

 016-338 4641 | Relationship: Peer

Kenny Chua – Sales Manager (LH Marketing)

 016-338 4641 | Relationship: Peer