



LOO SZE PING (YVONNE)

DATE OF BIRTH : 10th July 1987
ADDRESS : E-13-6, Aragreens Residences,
Jalan PJU 1a/3, Ara Damansara,
47301 Petaling Jaya, Selangor
CONTACT NUMBER : 012 6387942
EMAIL : yvonne10087@gmail.com

An experienced Group Procurement Manager and specifically well-versed in the healthcare and pharmaceutical industry. I am skilled in tender development and management, strategic sourcing, contract negotiation, cost-saving, price harmonization strategy, vendor management and performance assessment and best practice in procurement processes.

ACADEMIC QUALIFICATION

- Bachelor of Pharmacy (Hons) UCSI University 2012

OTHER QUALIFICATIONS

- Fully Registered Pharmacist with the Pharmacy Board of Malaysia
- Certified Internal Auditor ISO 9001:2015 (Sirim STS Sdn Bhd)
- Blackmores Institute Complementary Medicine (CMed) Gold

PROFESSIONAL HISTORY

GROUP PROCUREMENT MANAGER

June 2021 to Present

KUMPULAN MEDIC IMAN SDN BHD (KMI HEALTHCARE)

Key Responsibilities and Experiences

- Implement and enhance the adherence of procurement policies and procedures in all KMI hospitals and all procurement processes adhere to the approving authorities as set out in the Group Limit of Authorities (GLOA), through regular audits.
- Develop tender plans and process, bid comparison and evaluation (technical and commercial) and present to the Group and Board of Tender Committee for the procurement of medical equipment and consultation services in the existing hospital facilities and commissioning of new hospitals.
- Standardization of brands and leverage on collective buying power for drugs, medical supplies and equipment within hospitals to generate cost-savings and better allocation of resources effectively, through negotiation of contracts and pricing from suppliers and vendors. (Estimated yearly cost-savings achieved at RM500,000)
- Identify areas of potential cost-savings through data analytics and business intelligence tools (Speedminer) and provide recommended action plans for respective hospitals.

- Set and review of group optimal drugs and medical supplies purchase quantity for the purpose of effective cash flow management.
- Periodic review of profit margin and selling price of drugs and medical supplies especially during the period of price changes from the vendors and suppliers through price harmonization initiatives. (Estimated potential revenue gain from these initiatives at RM 3mil)
- Monitor and control the rate of emergency procurement and maverick spending within the KMI hospitals procurement team by ensuring adherence to GLOA.
- Developed key performance evaluation of vendors and suppliers, periodic review of the performance and identify potential vendors and suppliers to be listed into KMI Vendor Development Program.

PHARMACY MANAGER

June 2015 to May 2021

KMI KELANA JAYA MEDICAL CENTRE

Key Responsibilities and Experiences

- Implementation of effective policies and procedures in accordance to the Poison Acts & Regulations and ensure adherence by all pharmacy personnel.
- Strategic sourcing of drugs (either originator or generic) to ensure total inventory is within the approved budget and leads to cost-savings opportunities.
- Significantly reduced inventory holding by increasing inventory turnover through better forecasting, elimination of stagnant inventory and sourcing for better pricing.
- Initiated and managed the negotiation of product pricing with vendors and suppliers through volume forecast and market knowledge from competitors.
- Consistently maintained less than 2% write-offs of inventory per annum which are due to expiry, damaged or receiving error.
- Coordinated and organized the Pharmacy and Therapeutic Committee meeting with all the consultants and doctors to enlist new products into the hospital formulary.
- Successfully reduced the waiting time from within 40 minutes to 30 minutes for inpatient and within 20 minutes to 10 minutes for outpatient through elimination of unnecessary processes to improve efficiency and accuracy of department.
- Recruited, trained and guided pharmacy personnel through continuous professional education (CPE). Developed and implemented in-service privileging guideline to improve staff competency and to ease process flow.
- Completed ISO 9001:2015 quality management system training and certified as an internal auditor. Appointed as the internal auditor for ISO 9001:2015 steering committee of KMI Kelana Jaya Medical Centre.

HEALTH CLINIC PHARMACIST (GOVERNMENT)

Oct 2013 to April 2015

BATU KAWA HEALTH CLINIC, KUCHING, SARAWAK

Key Responsibilities and Experiences

- Responsible for the procurement and inventory control of dermatological products for the facility through timely monitoring and stock movement forecast.

- Spearheaded the Drug Information System (DIS) department to handle all drugs-related queries and information to the healthcare practitioners, patients and community through campaigns, health talks and exhibitions. DIS also acts as a data collection centre for eg. Adverse Drug Reactions, Medication Error Reporting and etc.
- Led and trained the junior pharmacists and pharmacist assistants through periodic credential and privileging tests to heighten the competencies and efficiencies of the Pharmacy Department.
- Certified trainer to conduct health talks for the campaign “Quality Use of Medicine - Consumer (QUMC)’ under the Ministry of Health. Managed to organize and drive 4 health campaigns during the 2 year period.

HOSPITAL PHARMACIST

Oct 2012 to Oct 2013

HOSPITAL KAJANG, SELANGOR

Completed the mandatory 1-year stint of provisional pharmacist rotation before being certified with the ***Pharmacy Board of Malaysia*** as a Fully Registered Pharmacist (FRP). Has experiences in different clinical disciplines such as Clinical Pharmacy, Outpatient, Inpatient, Therapeutic Drug Monitoring (TDM), Total Parenteral Nutrition (TPN), Manufacturing and Repacking, Oncology, Inventory Control and Management, and Drug and Poison Information services.

LANGUAGE COMPETENCY

- English and Bahasa Malaysia (fluent, both written and verbally)
- Mandarin (fluent verbally)

AFFILIATION

- Member of Malaysian Pharmacists Society (MPS)

REFEREES

Mr. Syed Idrus Syed Ali

Financial Controller
KMI Healthcare
syedidrus.ali@tdmberhad.com.my

Dr. Rayney Azmi Ali

Chief Executive Officer
KMI Healthcare
rayney.ali@tdmberhad.com.my