



# Nurnadia Shazreen

Pharmacist

## CONTACT ME

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## EDUCATION

**Bachelor of Pharmacy (Hons)**  
**Universiti Islam Antarabangsa**  
**Malaysia (UIAM)**

2004 - 2007

## SKILLS

Retail Pharmacy Operation  
Inventory Management  
Procurement Management  
Supply Chain Management  
Pharmacy Marketing and Promotion  
Patient Counselling and Education  
Medicine Good Storage Practice  
Licensing Procedure related  
to Medicine Transactions  
Good Distribution Practice  
Negotiation and Relationship  
Management  
Data Analytics

## PROFESSIONAL MEMBERSHIP

- Registered Pharmacist under the Pharmacy Board of Malaysia (Reg. No: 6207)
- Member of Malaysian Pharmaceutical Society (MPS)

## WORK EXPERIENCE

Head of Procurement 2023 - present

**Careclinics Healthcare Services Sdn Bhd | Taman Tun Dr Ismail**

- Set up centralised purchase for the company since 2022 - warehousing, contract for certain items, streamlining of common fast moving items
- Standardizing purchasing procedures in the company - setting up SOP for centralised ordering, capex expenditure
- Manage overall operation of procurement team - purchasers and warehouse team
- Negotiation and supplier relationship - to secure favorable terms with suppliers, maintain collaborative relationships with stakeholders
- Gathering data, analyze and interpret data to make decisions, identify cost-saving opportunities, measure performance of procurement activities

Procurement & Supply Chain Manager 2021 - 2023

**Careclinics Healthcare Services Sdn Bhd | Taman Tun Dr Ismail**

- Pioneer role in developing a centralized procurement system for the company.
- Involve in due diligence work for medication analysis for new clinic acquisition.
- Analysis of medication cost reduction.
- Planning of different approaches to reduce overall procurement cost of the company.
- Standardizing inventory database for the organization.

Resident Pharmacist 2016 - 2021

**All Day Pharmacy | Seksyen 9, Shah Alam**

- Resident pharmacist in charge of overall pharmacy operation, guide all staffs towards achieving target sales set by the management.
- Actively carried out health programmes/event in the outlet Eg. Weight Management Programme, Blood Test Check and Counselling, Health Talk
- Continuously provide comprehensive pharmaceutical service to customer - counselling, dispensing medicine etc.

Pharmacist (Manager) 2015 - 2016

**Alpha Pharmacy | Seksyen 9, Shah Alam**

- Manage stock inventory levels, ordering few medications supplies for 7 other outlets of Alpha Pharmacy Group,
- Reaching sales target as well as the sales of certain house brands to increase outlet profit margin.
- Provided exceptional customer service that included additional information and education about medications, resulting in sales increase while maintaining customer retention as well as increasing number of new customers

## IT SKILLS

- Microsoft Excel, Powerpoint, Word, Publisher

## AWARDS

- Excellence Service Award for year 2012 by Jabatan Kesihatan Negeri Melaka
- Best Employer of Pharmacy Department Hospital Melaka for month of July - Aug 2012

## PUBLICATIONS

- Poster presentation at Melaka Research Day for Unit-of-Use vs Unit-of-Dose Drug Distribution System: A Prospective Study of medication errors, duration of drug administration, drug utilisation and cost in a surgical ward in Hospital Melaka
- Poster presentation at International Postgraduate Conference of Pharmaceutical Sciences for Effect of Extended vs Prolonged Infusion of Beta Lactam on Clinical Cure: A Meta Analysis.

Procurement Pharmacist

2009 - 2015

### Ministry of Health Malaysia | Hospital Melaka

- Procurement officer for medical items in Hospital Melaka.
- Managed overall operations of medical items supplies to wards and clinics, from ordering, storage, transportation, stock monitoring as well as managing any discrepancies encountered.
- Worked with the accountant in preparing paperwork for annual budget allocation from the Ministry of Health for medical items.
- Prepared contract and collected quotations for annual medical items stocks purchases from suppliers

Pharmacist

2007 - 2009

### Ministry of Health Malaysia | Hospital Sungai Buloh

- Completed Provisional Registered Pharmacist (PRP) training.
- Was a pharmacist in Outpatient Department managed inventory for Psychotropic Substances and dealt with other hospital for 'Sistem Pembekalan Ubat Bersepadu' (SPUB).

## RESEARCH AND TRAINING

- Retail pharmacy training at Guardian Pharmacy in 2004.
- Industrial pharmacy training at Glaxo Smith Kline Sdn Bhd in 2006.
- Co-investigator in a research of Unit-of-Use vs Unit-of-Dose Drug Distribution System: A Prospective Study of medication errors, duration of drug administration, drug utilisation and cost in a surgical ward in Hospital Melaka.
- Co-investigator in a research of Effect of Extended vs Prolonged Infusion of Beta Lactam on Clinical Cure: A Meta Analysis.
- Dispensing and Counselling for Methadone Replacement Therapy Course in 2009.
- Store Management Procedure course in 2010.
- Research Methodology Workshop in 2010.
- Anti-infective Therapy Seminar in 2010.
- Seminar and Workshop in Benchmarking and Interoperability of Hospital Information System in 2010.
- Quality and Innovation Programmes by Ministry of Health from 2010-2013.
- Management of Government Procurement course in 2011.
- Efficient Communication course in 2012.
- Training of Trainers Workshop: Quality Use of Medicine - Consumer in 2012.
- Anticoagulation Updates course in 2013.
- Seminar on Generic Medication Usage by Healthcare Provider in 2013.