



MOHD AFADZAL MOHAMADIN

IN BRIEF

An excellent decision-maker and good team player with superb leadership skills with over 20 years of experience specializing in IT Operation and Project Delivery. Have very strong experience and knowledge managing team on daily operation, system maintenance support, project delivery / implementation, contracts management and budgetary plan/expenditure CAPEX / OPEX for my department throughout my career journey with reputable conglomerates such as TIME dot Com, Hewlett Packard, MESINIAGA and PETRONAS DIGITAL.

My career objective is to explore on new energy business and keen to uses my strengthen of interpersonal, skill, experience, knowledge, leadership to help and to meet the organization objective by deliver value and contribute success for the organization

CONTACT

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Shah Alam, Selangor

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LANGUAGE

Malay
English



EXPERIENCES

OPERATION MANAGER PETRONAS DIGITAL SDN. BHD.

MAR '14 – CURRENT
(10 Years)

- Provide leadership and manage the department to execute day to day operational activities to ensure the smooth execution of services assigned such as Cisco IP Telephony, Poly Video Conferencing, Appspace Digital Signage and Audio-Visual.
- Provide technical support to enhance the infrastructure by analyze, optimize, improve, maintain and develop new system to align with company direction and roadmap.
- Lead the project team to execute project implementation and meets the project timeline.
- Plan yearly budgetary (OPEX/CAPEX) to maintain system infrastructure.
- Manage vendors and their contracts.
- Ensuring and monitor services are meeting the SLA and following ITSM standard.
- Comply with Cyber Security policies and standards to avoid vulnerability threats.
- Groom new leaders or potential technical experts

KEY ACHIEVEMENT:

1. Received 'Focus Recognition' from Datuk Izwan Hasli for the contribution and effort given during President Townhall preparation on Audio Visual readiness.
2. Propose new Price Agreement of Digital Signage Services that signification help to save yearly operational cost nearly RM75K in 3 years.
3. Business sponsor for Cisco IPTEL migration and consolidation from 3 cluster to Mega Cluster and Cisco UCaaS to save OPEX and CAPEX.
4. Proposed Cisco IP Telephony version upgrade, migration, consolidate & VGW - Tech Refresh. Total OPEX saving RM2Mil.
5. Proposed migration of PETRONAS ICT Service Desk from 2721XXXX to 3831XXXX and consolidate them from MP Cluster to Primary Cluster. Total OPEX saving RM100k per year.
6. Project Manager for contract renewal for voice recording services. Total OPEX Saving RM40k per year.
7. Proposed to consolidate IP Telephony System for East Coast and migration of telephony user. Total OPEX Saving RM20k per year.

SOLUTION SPECIALIST MESINIAGA BERHAD

DEC '12 - FEB '14
(2 Years)

- Provide consultant services and work with sales team to produce a complex solution and technical design.
- Preparing technical proposal, presentation, quotation, and documentation.
- Execute, test and complete the project within agreed project timeline.

KEY ACHIEVEMENTS:

1. Project Consultant for Bank Islam Contact Centre Telephony System.
2. Project Consultant for PutraNet (Perbadanan Putrajaya) PABX Version Upgrade and Tech-Refresh.
3. Project Consultant for PETRONAS Carigali Video Conferencing System.

PROFESSIONAL

Teamwork

Communication

Adaptability

Problem Solving

Leadership

Work Ethic

Time Management

Multitasking

Attention to Detail

EXPERTISE

ITIL & ITSM

Project Delivery

System Development

Operation Management

Fault Monitoring

System Infrastructure

Technical Skills

Budget OPEX/CAPEX

Organization Skills

Delegating

REFERENCE

TS. M ARSHAD MOKHTAR

Head Of Enterprise Architect,
PETRONAS DIGITAL SDN. BHD.
Menara Exxonmobil, Kuala Lumpur.

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ROSMAN FADHLI ABDUL RAHMAN

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VANKE HOLDING (MALAYSIA) SDN. BHD.
Intergra Tower, The Intermark, KL.

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Mobile : +6019-660 6569



EXPERIENCES (CONTINUE)

TECHNICAL SUPPORT ENGINEER
HEWLETT PACKARD

JUN '08 - NOV '12
(4 Years)

- Provide Tier 2 consultant services and running day-to-day operational service request (SR), incident (INC) and change (RFC).
- Ensure daily operations services are delivered in accordance with agreed as defined within Service Level Agreements (SLA) and Operational Level Agreements (OLA).
- Minimize the unexpected downtime by performing yearly preventive maintenance activity.

KEY ACHIEVEMENTS:

1. Shift lead for Network Support Voice.

SENIOR TECHNICIAN
TIME DOTCOM BERHAD

APR '05 - MAY '08
(3 Years)

- Provide Tier 1 consultant services for Data Centre and ISP Provider. Monitor day-to-day network traffic and alert and running daily operational service request (SR) and incident (INC).
- Ensure daily operations services are delivered in accordance with agreed as defined within Service Level Agreements (SLA) and Operational Level Agreements (OLA).
- Minimize the unexpected downtime by performing yearly preventive maintenance activity.



EDUCATIONS

HIGHER NATIONAL DIPLOMA (HND) IN
ENGINEERING & COMPUTING
UNIVERSITI KUALA LUMPUR (UNIKL)

2002

Formerly know British Malaysians Institute Higher National Diploma (HND)

MALAYSIAN INDUSTRIAL CERTIFICATE
MALAYSIAN SKILL CERTIFICATE

2000

2000

INDUSTRIAL TRAINING INSTITUTE, KUALA LUMPUR (ILPKL)

MALAYSIAN INDUSTRIAL CERTIFICATE
MALAYSIAN SKILL CERTIFICATE

1998

1998

ENTREPRENEUR DEVELOPMENT INSTITUTE, MELAKA (EDI)



PROFESSIONAL CERTIFICATE

- BUSINESS COMMUNICATION SKILL, 2018
- PETRONAS GROUP ICT LEADERSHIP ACEDAMY (Leadership Program), 2018
- PETRONAS GROUP ICT CORE ACADEMY (Foundation for Executive), 2017
- Cisco Certified Network Professional (CCNP Voice), 2013
- Cisco Certified Network Associate (CCNA Collaboration), 2013
- Cisco Certified Network Associate (CCNA Video), 2013
- ITIL Foundation Version 3 (ITILv3), 2011
- Juniper Network Certified Internet Specialist (JNCIS), 2008
- Juniper Network Certified Internet Associate (JNCIA), 2008