

FAIRUZ YAACOB

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OBJECTIVE

Looking to obtain a challenging project management position in a dynamic and innovative organization where I can apply my skills and experience to drive success.

EXPERIENCE

Senior Project Manager, Group Cloud and Infrastructure

AIA Digital+ | Kuala Lumpur, Malaysia

Mar 2024 - Current

Managed global infrastructure and cloud projects, ensuring strategic alignment and tight coordination across geographically scattered teams.

Senior Project Manager, Group Managed Markets

AIA Digital+ | Kuala Lumpur, Malaysia

Sept 2022 – Feb 2024

Led key IT projects, including cloud migration for AIA Indonesia, ensuring projects were completed on time, within budget, and adhered to governance processes.

Senior Consultant, seconded to HSBC Malaysia

CAPCO | Kuala Lumpur, Malaysia

May 2022 – Aug 2022

Oversaw project management for a confidential HSBC Philippines project, ensuring timely and budget-compliant execution.

Senior IT Project Manager

FWD Takaful | Kuala Lumpur, Malaysia

Jan 2022 – Apr 2022

Managed IT projects and change requests, developed project management templates and introduced structured Project Management processes.

Senior Project Manager, Centralized Project Management Office

AmBank Group | Kuala Lumpur, Malaysia

Jan 2021 – Jan 2022

Drove a critical KYC system upgrade project, managing scope, timeline, and budget, and ensuring compliance with audit recommendations.

Assistant Vice President (Project Manager) – Operational Excellence, Strategy Department

Maybank Ageas Holdings Berhad (MAHB) | Kuala Lumpur, Malaysia

Mar 2019 – Jan 2021

As an AVP at Maybank Ageas Holdings Berhad, I led multiple key projects including IFRS17 Regulatory Compliance, BANCA Business Process Improvement (Revenue Increase), and BANCA Business Process Improvement (Digitalization). These projects involved regulatory compliance, process improvements, digitization efforts, and

managing teams of up to 40 members, with project values ranging from RM 100K to RM 100M.

**Assistant Vice President (Project Manager) – Corporate Development and Innovation,
Group Strategy, CEO’s Office**

Maybank Group | Kuala Lumpur, Malaysia

Sept 2018 – Mar 2019

In my role as a Senior Project Manager, I handled ideation workshops and innovation projects aimed at improving business profitability. Key responsibilities included leading the Etiqa Reimagined Workshop, which generated new product ideas, and serving as the PMO lead for the Program Branch Lite initiative. This program aimed to revamp Maybank Branch processes through digital innovations. My tasks also included providing weekly updates, managing procurement activities, and compiling necessary documents. The project team size was 10, with a project value of RM 5,000,000.

Senior Executive – ICT Project Governance and Control

PETRONAS Chemicals Group | Kuala Lumpur, Malaysia

Jan 2014 – Aug 2018

In my role at PETRONAS Chemicals Group's Information Systems Department, I was responsible for governing IT projects across 22 Operating Plant Units (OPUs). My duties included coordinating meetings, dealing with vendors, ensuring prompt invoicing and preparing monthly reports. I managed multiple projects to ensure they stayed within budget and timeline and handled investment appraisals for IT initiatives. Additionally, I served as the Information Security Manager, overseeing policy adoption across PETRONAS OPUs, conducting security assessments and awareness training, and reporting security breaches. I also led several initiatives to automate work processes via SharePoint and took on the role of SAP consultant for various modules.

Project Manager – PMO Department

Hong Leong Bank | Kuala Lumpur, Malaysia

May 2013 – Dec 2013

As an IT Project Manager in the IT PMO Department, I managed various projects, from minor enhancements to large-scale implementations. My responsibilities included handling procurement processes, coordinating resources, and managing vendors. Key projects included the Accounts Cleanup Project (RM50,000), HLISB Product Conversion Projects (MGIA to HLTD-i and JGIA to JTD-i, RM160,000 and RM140,000 respectively), FPX Enhancement Project (RM5,000,000), and Foreign e-Remittance Project (RM3,400,000). I ensured that all projects were executed smoothly, within scope, time, and budget.

Manager – IT Consulting

The eCEOS Sdn. Bhd. | Shah Alam, Selangor

Jul 2011 – Mar 2013

Managed consulting projects for PETRONAS, including project management and business intelligence initiatives.

Technical SharePoint Specialist

ACS, A Company of Xerox | Petaling Jaya, Selangor

Jul 2009 – Jun 2011

Provided SharePoint technical support and maintained knowledge management sites for clients.

Technical Specialist

DBV Technologies | Petaling Jaya, Selangor

Feb 2009 – May 2009

Led training and change management for a SharePoint 2007 implementation in Carigali Hess (Client).

SharePoint Server 2007 Engineer

Infineon Technologies | Malacca, Malaysia

Jul 2008 – Jan 2009

Provided global SharePoint operations support.

Server Management Analyst

Accenture Solutions Sdn Bhd | Kuala Lumpur, Malaysia

Sept 2007 – Dec 2007

Provided technical support on servers and Wintel-related issues.

Scripting Engineer

Shell International | Cyberjaya, Selangor

Mar 2006 – Sept 2007

Packaged applications and assisted in creating a global Windows VISTA image rollout.

Core Analyst and Lead Customer Liaison

Accenture Solutions Sdn Bhd | Putrajaya, Malaysia

Nov 2004 – Dec 2005

Worked on a multi-million Ringgit project for the Malaysian government.

Technical Helpdesk Specialist

IBM Malaysia Sdn Bhd | Cyberjaya, Selangor

Jun 2003 – Oct 2004

Assisted customers with post-sales technical issues for IBM machines.

EDUCATION

Bachelor of Computing

Monash University | Melbourne, Vic, Australia.

Mar 2003

Attained a Higher Credit grade for the degree. Relevant coursework included Project Management Fundamentals and the development of an online ordering system for a local company as part of an internship program. This project applied project management skills to deliver the final system successfully.

TRAININGS / CERTIFICATIONS

- Professional Scrum Master 1 (PSM 1) - Certification
(https://www.credly.com/badges/40e3781e-c7c2-4022-958b-fd14ca4a9113/public_url)
- AIA Cloud Academy – Graduate (Portfolio, Programme and Project Management) - Intermediate
- Agile Fundamentals – Training
- Cloud Literacy – Training

- Prince2 Foundation – Training
- Scrum Master, Scrum Master as a Change Agent, Scrum Master Stakeholder Engagement, Scrum Product Owner – Training
- Level 1 – Foundation Training 2018.3 (Diploma of Completion – UIPath)
- Level 2 - Orchestrator 2018.3 Training (Diploma of Completion – UIPath)
- Level 3 – Advance Training UIPath (Diploma of Completion – UIPath)
- CRISC (Certified in Risk and Information Security Controls) - Training
- PMP Certification Preparation
- 5061 – Implementing Microsoft Office SharePoint Server 2007
- ITIL V3 Foundation Course

SKILLS & ABILITIES

An accomplished Senior Project Manager with extensive experience overseeing diverse projects in the Oil & Gas and BFSI sectors. Possesses essential skills to effectively deliver projects that align with client requirements and expectations.

COMMUNICATION

Excellent written and verbal communication skills. Proven ability to communicate complex ideas and concepts to diverse audiences. Skilled in conflict resolution and negotiation.

LEADERSHIP

Led teams of 5 to 40 individuals. Resolve conflicts effectively and adapt to any situation, ensuring the project team meets the goals of the project handled.

REFERENCES

1. **(Ms) Faradina Ghouse (Chief Group Compliance Officer)**
Ambank Group | E-Mail: faradina-ghouse@ambankgroup.com, Mobile: (upon request)
2. **(Ms) Vrindalakshmi Rajkumar (Head, Digital Business and Group Data)**
Ambank Group | E-Mail: Vrindalakshmi@ambankgroup.com , Mobile: (upon request)
3. **(Mr) Amran bin Hassan (CEO, Etiqa Digital Solutions)**
Etiqa International Holdings | E-Mail: amran.hassan@etiqa.com.my, Mobile: (upon request)