

### NORAINI SADRI



ANNE.SADRI@GMAIL.COM



+6017-2527867

ADDRESS:

NO A-8-8 THE SANDERSON TAMAN BUKIT SERDANG JALAN CEMARA 45300 SERI KEMBANGAN, SELANGOR

Skills

### **EDUCATION**

# EXECUTIVE DIPLOMA HUMAN RESOURCES MGMT / 2011-2013

Universiti Malaya

# MANAGER - COMPENSATION & REWARDS / EDGENTA UEMS SDN BHD

MAR 2022 - Till date

In charge of the overall Performance Management & Rewards function, including but not limited to:

- Manage & administer Payroll processing for the Company including adherence to statutory deduction such as EPF, SOCSO, Tax and other related deductions.
- Responsible for the development, deployment and maintenance of Payroll and processes
- Responsible for the design and implementation of Performance Management initiative including promotion and performance management exercise.
- Responsible to develop, implement and execute overall rewards and recognition activities and processes which include market analysis, salary increment and bonus payment exercise, job grading system and job evaluation.
- Responsible for developing, implementing and administering benefits programs, policies and procedures.
- Responsible in a communication material on the new / improved initiatives
- Supporting Sr Manager HR in the preparation of reporting materials
- Represent the Management in any engagement session with employees either in the office or at site.
- Performs other duties as assigned.

- Able to speak and write in Bahasa Malaysia and English as professional working proficiency.
- Proven ability to work with minimum supervision.
- Wide experience, knowledge and hands-on skills in SAP HR system, involved in migration and UAT process, Infotech HR System and BIPO,

# MANAGER - PAYROLL & BENEFITS / AEON DELIGHT (MALAYSIA) SDN BHD

April 2020 - Feb 2022

- Responsible in overseeing accurate procedures of Payroll process and to ensure all are paid correctly and timely manner
- Research and lead in the review and development of payroll processes, procedures and systems
- Determines payroll liabilities by approving the calculation of employee federal and state income and social security taxes, and employer's social security, unemployment, and workers compensation payments
- Design, evaluate and modify benefit policies to ensure that programs are current, competitive and in compliance with legal requirements.
- Analyze compensation policies, government regulations, and prevailing wage rates to develop competitive compensation plan.
- Administer, direct and review employee benefit programs
- Assist in the data collation and initial preparation of market assessment analyses to support off-cycles for benchmarking, promotions, transfers etc.
- Involved in internal and external audit process
- Prepare reports, proposals, and recommendations for management consideration.
- Ensure the maintenance of archiving payroll data and records in a safe manner to ensure compliance with data protection regulations
- Ensures and maintains strict confidentiality over employee data and information, ensuring full compliance with Data Protection Act provision
- Updates payroll records by reviewing and approving changes in exemptions, insurance coverage, and savings deductions.
- Prepare monthly reports on staff cost required by Finance and Management team
- Contributes to team effort by accomplishing related results as needed
- Performs other duties as assigned.

# PRINCIPAL - PAYROLL & BENEFITS / WEBE DIGITAL SDN BHD

Nov 2018 - Mar 2020

- Supporting the Senior Manager in the development and implementation of company policies, HR policies and procedures and ensure full compliance by the employees.
- Processing and maintaining SAP payroll system & ensure salary is credited on timely, accurate and truthful.
- Handle the tasks of identifying payroll discrepancies and processes necessary corrections
- Liaison with government authorities which includes timely submission of EPF, SOCSO & Income tax forms & payments as well as all related correspondences.
- Maintain and managed employee medical benefit and life insurance such as liaise with provider, process monthly billing, managed employee queries and fully involved with discussion on renewal rates.
- Prepare monthly reports on staff cost required by Finance Department and Management team.
- Ensure all payroll related transactions are properly charged to the correct GL accounts.
- Processing of new hires, posting changes such as staff movements, increments.
- Provide guidance, counsel and advice on HR perspective related to all HR issues to employees.
- Fully involved with company audit exercise. (Internal & External)
- Handle all payroll related matters and undertake tasks assignment by the Management from time to time.

### PRINCIPAL - EDS / WEBE DIGITAL SDN BHD Nov 2017 - Oct 2018

- One of the key persons in managing HRIS (Wise -SAP back end system & Success Factors)
  - Ensure the support for employee related queries pertaining to system, HR policy and company guideline as well
  - ☐ Ensure data accuracy when it is passed from Success Factors to SAP vice versa.
  - Maintaining employee data in PA SAP such as hiring, confirmation, promotion, contract renewal, time management, work schedule and assignment begin/end
  - ☐ To check and verity data entry in SAP as to ensure data accurately being captured in Monthly Report
  - ☐ Ensure proper routing and accuracy maintain job data, structure personnel info in the system is correct as per approved organization chart.
- Assisting Director HRBP for any meeting involving realignment of organization structure
- Liaison with respective business units, providing HR policy guidance and interpretation when appropriate
- Worked closely with the respective Division & Department Heads to ensure optimal headcounts based on productivity-based resources and annual manpower planning.
- Ensure organization charts and job descriptions are accurate and future positions are budgeted and funded
- Management submission for the business on agreed timeline basis
- Prepare new hire salary recommendations, lateral transfers and promotional recommendations
- Generating offer letters and employment contracts
- Prepare starter packs for new hires and conduct new hire orientation
- Assist in termination issues and conduct exit interviews as well
- To assist and support any other HR operational activities were deemed necessary

### **Achievements**

 Completion of SAP migration project from webe SAP to TM SAP with 100% zero error

### PRINCIPAL - HRBP / WEBE DIGITAL SDN BHD Oct 2014 - Nov 2017

 Provide strategic advice and consultancy to Business leaders on organizational and people related issues such as recruitment, movement, benefits, performance issues, compensation questions, employee relations issues and training opportunities

- Ensure efficient HR processes are established
- Worked closely with the respective Division & Department Heads to ensure optimal headcounts based on productivity-based resources and annual manpower planning.
- Ensure organization charts and job descriptions are accurate and future positions are budgeted and funded
- Support the Director HRBP in recruitment, interviewing and hiring process
- Prepare new hire salary recommendations, lateral transfers and promotional recommendations
- Generating offer letters and employment contracts

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- Prepare starter packs for new hires and conduct new hire orientation
- Respond to staff inquiries and requests regarding HR procedures
- Analyze situations, investigate, identify root causes and provide effective and proactive resolution. Responsible and accountable for corrective actions for employee relations issues, complaint and grievances
- Assist in termination issues and conduct exit interviews as well
- Actively involve and participate in business/HR projects to support and ensure deliverable of value adding initiatives to the business goals.
- Fully involved with company audit exercise. (Internal & External)

### SENIOR EXECUTIVE - RECRUITMENT / WEBE DIGITAL SDN BHD

Oct 2013 - Sept 2014

- To be responsible for the whole recruitment process, include recruitment and selection by working with recruitment agencies, online job portal, universities and employee referral program.
- Compilation of staffs and candidate resumes.
- Conduct reference checks and preparing offer letters and all other necessary documents
- Conduct On-boarding/Induction program for new employees.
- Conduct exit interviews and document the necessary captures on the staffs' resignation
- To prepare recruitment report by weekly and monthly
- To coordinate and update organization chart for corporate and project
- Other Ad hoc project assigned.

# HR EXECUTIVE / DIMENSION DATA (MALAYSIA) SDN BHD Oct 2010 - Sep 2013

- Plan and handle overall recruitment process i.e. preparing job description, advertisement, screening, short-listing, interviewing, and handle induction for new employee.
- Prepare correspondence, letters and memos on the personnel matters i.e. appointment letter, confirmation, promotion, increment, resignation, termination, disciplinary action etc.
- To coordinate internal training, HRDF claims, conduct training needs analysis, and tabulation of data
- Manage and schedule staff working hours and activities, monitoring staff attendance, staff leave, staff overtime and attending the enquiries on HR related matters
- Prepare, update and maintain personal files, employee database and HR systems
- Prepare, update and maintain HR report i.e. monthly schedule, overtime report, leave and attendance record, employee movement report, and staff medical claims record etc.

# OFFICE ADMINISTRATOR / DIMENSION DATA (MALAYSIA) SDN BHD

Jan 2010 - Sep 2010

- To handle day-to-day office administrative duties in the company.
- To provide general office administration support to ensure smooth running of office operations.
- To manage purchases, supplies and maintain office equipment, stationeries, pantry supplies and requesting for vendor quotations, expediting of purchases and deliveries.
- To manage office cleanliness and environment.
- To relief reception in the absence of the receptionist including lunch hours.
- To manage and coordinate flight and hotel reservations for company.
- Any other duties and responsibilities will be assigned as and when necessary by the immediate superior.
- Other Ad hoc project assigned.

### TOUR OPERATION OFFICER / SIME DARBY TRAVEL SDN BHD Oct 2007 - Dec 2009

- Responsible for maintaining and servicing existing customers ticketing and flight and hotel reservations.
- Prepare packages for inbound and outbound tourists.
- Planning & Coordinate seminar for corporate clients i.e. prepare accommodation, food, function venue & secretariat services (to ensure the smooth flow of the seminar)

### SALES COORDINATOR / SWISS GARDEN RESORT & SPA KUANTAN

Apr 2007 - Sept 2007

- Assists the sales manager in marketing process.
- Manages sales activities including supervision of proposals, contracts, direct sales, client relations & related financial result and performance with the assistance of superior.
- Responsible for generating sales orders, delivery orders, invoicing reports and filing.
- Coordination of incoming mails and attending to phone calls

### TICKETING & TOUR EXECUTIVE / TIMEKO TRAVEL SDN BHD

Dec 2005 - Mar 2007

- Responsible for maintaining and servicing existing customers ticketing and flight and hotel reservations.
- Prepare packages for inbound and outbound tourists.
- Planning & execution of family day and annual dinner
- Coordinate seminar for corporate clients i.e. prepare accommodation, food, function venue & secretariat services (to ensure the smooth flow of the seminar)
- Organize team building for statutory body, semi government and corporate.
- To deal directly with tourism industry players such as airlines, hotels, restaurants etc in order to fulfill our client's needs and wants.

### REFERENCES

NAME MUKHTAR ISMAIL TELEPHONE NO. +019-6036020

POSITION HRPB

COMPANY UEM EDGENTA BERHAD

NAME ZULHISHAM ZULKIFLY

TELEPHONE NO. +012-200 0900 POSITION DIRECTOR

COMPANY TELEKOM MALAYSIA BERHAD (TM)