

DR. AHMAD KHAIRI ZAZALI

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4 Jalan Bayu Impian 12D/KS9, Kota Bayuemas 41200 Klang, Selangor

MEDICAL DOCTOR | HOSPITAL MANAGER & ADMINISTRATOR

Dynamic and results-driven healthcare executive and medical doctor with a Master's in Disaster Risk Management and an ongoing MBA. Extensive experience in hospital management, clinical governance, and strategic healthcare operations. Proven track record in leading multidisciplinary teams, optimizing hospital operations, and implementing quality improvement initiatives. Seeking a leadership role to leverage my expertise in enhancing patient care and operational efficiency in healthcare organizations.

STRENGTHS AND EXPERTISE

Hospital Management
Medical Development
Strategic Planning

Financial Reporting
Negotiation Skills
Client Relationship Management

Team Leadership
Communication
Clinical Management

PROFESSIONAL EXPERIENCE

HOSPITAL MANAGER IN MEDICAL GOVERNANCE UNIT, SENIOR OFFICER

Hospital Putrajaya | Feb 2019 - Present

Liaison Officer and Coordinator: Kluster Klang Valley 4 (KKV4)

- Acted as Liaison Officer and Coordinator for Kluster Klang Valley 4 (KKV4) Cluster, improving inter-hospital collaboration among five hospitals. Increased service alignment by 15% through streamlined communication and presented monthly performance reports to the Ministry of Health.

Secretariat for Outsourcing Services for Public-Private Partnership (PPP) during COVID-19

- Managed outsourcing services to private hospitals during the pandemic, coordinating patient referrals and overseeing billing processes. Reduced patient waiting times by 20% and ensured compliance with regulatory guidelines.

Secretary for Full Paying Patient (FPP) Committee

- Coordinated Full Paying Patient (FPP) services, ensuring 100% compliance with specialist claims and producing accurate reports, resulting in a 10% improvement in claims processing efficiency.

Secretariat for Hospital Standard 2 MSQH Accreditation

- Oversaw environmental safety initiatives and compliance with MSQH accreditation standards, achieving a 98% compliance rate in audits and contributing to hospital safety improvements.

Incident Commander for Fire Prevention and Safety Committee

- Led hospital-wide fire safety initiatives, securing fire certification and improving emergency response readiness by 25%.

Hospital Liaison Officer for National Technology and Innovation Sandbox (NTIS)

- Facilitated collaboration between the hospital, MRANTI, and stakeholders for NTIS initiatives, ensuring 100% adherence to national innovation goals and streamlining project communication

MEDICAL OFFICER, ORTHOPAEDICS DEPARTMENT

Hospital Putrajaya | Aug 2017 – Feb 2019

Hospital Melaka | Sep 2015 – Aug 2017

- Delivered high-quality patient care in the Orthopaedics Department, assisting in complex surgical procedures and managing post-operative care
- Actively participated in research projects, contributing to academic publications, and enhancing clinical practices within the department.

HOUSE OFFICER & FLOATING MEDICAL OFFICER

Hospital Canselor Tuanku Muhriz UKM | Jul 2013 – Sep 2015

- Rotated across various medical departments, collaborating with senior physicians in diagnostics and treatment.
- Conducted patient assessments, ordered diagnostic tests, and ensured effective medical record-keeping for optimized patient care.

EDUCATION

MBA – In Progress

Veritas University College

- Expected Completion: 2025

Masters of Disaster Risk Management (MDRM)

Malaysia-Japan International Institution of Technology (MJIT), Universiti Teknologi Malaysia (UTM)

- Scholarship: MJIT-UTM
- Years: 2020-2021

Bachelor of Medicine and Surgery (MBBS)

University Kuala Lumpur-Royal College of Medicine Perak (UniKL-RCMP)

- Years: 2011-2013

Bachelor of Health Science (BHSc)

University of Adelaide, Australia

- Years: 2005-2010

CERTIFICATIONS

Good Clinical Practice Certification

NPRA, Ministry of Health (2023)

Certified Medical Impairment Assessor (CMIA)

NIOSH (2019)

Microeconomics: The Power of Markets

University of Pennsylvania (2024)

Introduction to Healthcare Management

University of Michigan (2024)

Introduction to Digital Health

Imperial College London (2024)

Organizational Behaviour: How to Manage People

IESE Business School (2024)

What's Your Big Idea? - Entrepreneurship

The University of North Carolina at Chapel Hill (2024)

Project Management: Healthcare Projects

LinkedIn Learning (2024)

The Leap to Leader: Go from Management to Leadership

LinkedIn Learning (2024)

PUBLICATIONS

1. Giant Cell Tumour of Patella: A Case Report

- Authors: Zazali AK, Aris HF, Jupri SN, Nazeeb MN, Hassan MI
- Published in: MOA Scientific Meeting Abstract supplement
- Date: May 2019
- Volume: 13, Supplement A (EC11)

2. COVID-19 among healthcare workers in Hospital Putrajaya: experience at dedicated quarantine centre in Petronas Leadership Centre (PLC)

- Authors: Ahmad Khairi Zazali, Mohammad Khairol Anwar Yusop, Muhd Siv Azhar Merican Abdullah, Nora'i Mohd Said
- Presented at: 22nd National Public Health Colloquium, UKM

3. Healthcare Workers Resilience from Managing COVID-19 Pandemic: A Review

- Authors: Zazali, Ahmad K., Md Ali, Abd H.
- Presented at: International Teleconference on Technology and Policy for Supporting Implementation of COVID-19 Recovery Plan in Southeast Asia (ITTP-COVID19)
- Year: 2021 (In-press)

4. Webinar on Responding and Preparing for Natural Hazards under the Covid-19 Pandemic Sharing Challenges and Lessons from Malaysia and Japan

- Authors: Abdul Ghafar, MA., Zazali, AK., Che Ismail, SHN., Abdul Jalal, AS., Jamalluddin, SNF., Abd Razak, NI., Yahya, NY., Ismail, M., Mohamad, NF., Awang, SS., Siti Rafidah, D., Yun, YY., Roslan, NA., Mahamood, SZH., Mohd Saller, SNS.
- Published by: MJIIT, UTM, Kuala Lumpur, Malaysia
- Year: 2021
- ISBN: 978-967-25502-0-4

5. Clinical Health Personnel Resilience from Managing COVID-19 Pandemic in Putrajaya Healthcare Institutions

- Authors: Zazali, Ahmad K., Md Ali, Abd H., Yahya, Nor Y., Jamalluddin, Siti NF., Abdullah, Muhd SAM., Haron @ Harun, Mohd A., Mohd Said, N.
- Presented at: 2022 International Hospital Federation (IHF) 45th World Hospital Congress, Dubai, UAE

6. Malaysia Healthcare Readiness in The Management of Dual Challenges During Flood Amid COVID-19 Pandemic

- Authors: Ahmad Khairi Zazali, Nor YazjehanYahya, Siti Nur Fariha Jamalluddin, Abd Halim Md Ali, Muhd Siv Azhar Merican Abdullah
- Presented at: Malaysian Society for Environmental Epidemiology (MySEE) Asia Pacific Regional Conference of Climate Change and Public Health 2022

7. Preparedness towards chemical, biological, radiological, nuclear, and explosive (CBRNE) threats among healthcare personnel in Pasir Gudang, Johor, Malaysia

- Authors: Nor Yazjehan Binti Yahya, Abd Halim Bin Md Ali, Rashdan Bin Rahmat, Maryam Sumaiya Binti Ahmad Termizi, Ahmad Khairi Bin Zazali, Siti Nur Fariha Binti Jamalluddin
- Published in: International Journal of Disaster Risk Reduction, 2022
- ISSN: 2212-4209

8. Assessing the Benefits of Full Paying Patient (FPP) Services: Financial Performance and Specialist Retention in Hospital Putrajaya

- Authors: Ahmad Khairi Zazali, Shahril Azrin Samsudin, Noor Zahidah Zakaria, Salina Mohd Nazri, Shamsiah Zahrin, Wan Ahmad Hazim Wan Ghazali, Hariati Jamil, Suraya Amir Husin
- Presented at: JKWPKLP 7th Research Day 2024

PROFESSIONAL REFERENCES

1) Dr. Suraya Amir Husin

- Director, Hospital Putrajaya
- Address: Jalan P9, Presint 7, 62250 Putrajaya, Wilayah Persekutuan Putrajaya
- Phone: +6019-5722263

2) Dr. Mohd Siv Azhar Merican Abdullah

- Director, Hospital Kajang
- Former Deputy Director, Hospital Putrajaya
- Address: Jalan Semenyih, 43000 Kajang, Selangor
- Phone: +6016-685-251

3) Dr. Mohd Anis Harun @ Harun

- Director, National Cancer Institute / Institut Kanser Negara (NCI / IKN)
- Address: 4, Jalan P7, Presint 7, 62250 Putrajaya, Wilayah Persekutuan Putrajaya
- Phone: +6013-384-1078

4) Dr. Hariati Jamil

- Deputy Director, Hospital Putrajaya
- Address: Jalan P9, Presint 7, 62250 Putrajaya, Wilayah Persekutuan Putrajaya
- Phone: +6019-664-6933