MUHAMMAD FAIZ BIN SHAFIE

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PROFESSIONAL SUMMARY

With a solid foundation in technology & system, I bring extensive experience in configuring Transport Management System (TMS). One of my current scopes is troubleshooting system issues to ensure optimal performance and user satisfaction. My proficiency extends to supporting users directly, providing training to enhance system usability and understanding. My expertise in implementing IoT solutions is demonstrated through successful collaborations with global teams for vendor GPS integration, highlighting my ability to navigate and manage complex technical

System to system integration

Complex problem solving

Power Platform

• SAP LFS

CATIA V5

AutoCAD

SKILLS

- TMS Implementation
- EDI Integration
- IoT
- E2Open MobileSTAR
- Data analysis understanding
- Land Domestic and Cross Border Transportation
 - Project management

- Troubleshooting
 - Strong communication skills
 - Multi-tasking
 - Team leadership
 - Lean principles knowledge

WORKING HISTORY

SCHENKER LOGISTICS (M) SDN. BHD.

System & Technology, Shah Alam, Selangor, Malaysia | *March 2021 – Current*

- TMS configuration
- Problems investigation and root cause analysis
- Supporting end-user
- Act as a catalyst for change to improve application, design, test, deployment, and release process.
- Fulfil customers requirement that related to system.
- System to system integration.
- Implementation of schedule automated report

AIN BIOMASS INDUSTRIES SDN. BHD.

Purchasing Executive | Kota Bharu, Kelantan, Malaysia | March 2016 – August 2019

- Maintained productive relationships with vendors.
- Created purchase orders.
- Responsible to close deal with suppliers to get the best combination of quality, price, and delivery speed.
- Conferred with sales to match customer preferences.
- Monitor and forecast upcoming levels of demand.

AIN BIOMASS INDUSTRIES SDN. BHD.

Technical & Development Executive | Kota Bharu, Kelantan, Malaysia | December 2015 – March 2016

- Monitoring the construction development of ongoing projects.
- Supervising and provide immediate solutions for ongoing projects.

EDUCATION

MASTER SCIENCE Advanced Manufacturing Technology & Systems Management The University of Manchester Manchester, United Kingdom | 2020

BACHELOR ENGINEERING Manufacturing Engineering

University of Sunderland Sunderland, Tyne & Wear, United Kingdom | 2015

- ADDITIONAL INFORMATION
- Interests: Travelling, technologies, business, AI (currently exploring this)
- Willing to travel anywhere (domestic/international)
- Own a car

