

VIKNESHWARI A/P ALAGA

MEDICAL INFORMATICS

No 3. PjS 9/8, Bandar Sunway,
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EDUCATION

- 2013 - 2018 **Bachelor of Medicine and Bachelor of Surgery (MBBS) - University of Cyberjaya**
- 2011 - 2012 **Foundation In Science - AIMST University**
- 2006 - 2010 **Sijil Pelajaran Malaysia (SPM) - SMK Sultan Badlishah, Kedah**
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WORK EXPERIENCES

Medical Informatics

- July 2023 - Present Health Insights Asia (HIA) Bhd
- Develop plans, designs, and defines functional requirements for HIA's health information system.
 - Ensures confidentiality, security, and integrity of data.
 - Provides analytics and support in the areas of data preparation, data analysis, report writing, technical presentations, and responses to informatics inquiries.
 - Serves as a liaison between business, clinical staff, laboratory staff, and IT staff to support development and implementation of HIA's information system.
 - Develops training materials and conduct formal training sessions on HIA's health information system.

ICT (EMR) Coordinator Lead

- May 2022- June 2023 Sunway Medical Centre, Sunway City
- 1 year experience as an Electronic Medical Record (EMR) Coordinator Lead
 - Support HIS software and hardware (computer, printer, scanner) applications issues; escalate complex issues in a timely manner to achieve/maintain user satisfaction.
 - Participate in the HIS implementation, trained to be a Trainer to Consultants and end users
 - Troubleshooting EMR consultant module and help to resolve consultants enquiries
 - Leading a team of junior coordinators and take responsible of their performance
 - Evaluate, guide and assist colleagues in upgrading their EMR skills
 - Deployed computer on wheels, WACOM and Zebra printer to wards, consultants clinics for the implementation of EMR
 - Participate in UAT , ORT & Dry Run ORT for various roles and scripts
 - Involved in integration of pharmacy workflow to EMR system

Medical Report Writer

- Nov 2020 - June 2021 Hospital Pantai Sungai Petani
- Worked in Orthopaedics Department to produce medical report on orthopaedic diagnoses, complications, severity and management.
 - Prepared medical education materials such as journal articles and clinical study reports.

House Officer

- Nov 2020 - June 2021 Hospital Sibul, Sarawak
- Posted in Paediatrics and Surgical posting as House Officer
 - Perform history taking, physical examination, venipuncture, IV Cannula insertion, ward works and clinical procedures on daily basis.
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RESEARCH

- *Best Method for Family Planning in Rural Area in Sepang* (CUCMS, 2017)

CERTIFICATE & ACCREDITATION

- Sunway Leaders Conference 2023
- The 7 Habits of Highly Effective People (Sunway Medical Centre) 2022
- Living The SunMed On-Brand Customer Experience 2022
- Woman Empowerment Leadership Programme by Malaysian Medical Association, 2017
- Disaster Relief & Medicine Course organized by University of Cyberjaya, 2016

EXTRACURRICULAR ACTIVITIES

- Participated in Infection Control Training at Sunway Medical Centre, 2022
- Participated in User Access Training in ICT at Sunway Medical Centre, 2022
- Participated in Hospital Management Training in Sunway Medical Centre, 2022
- Participated in National Woman Empowerment Course conducted by MMA, 2017
- Volunteered in *Good Clinical Practice* course under National Committee CUCMS, 2016
- Organized and volunteered in Cerebral Palsy Seminar at University Malaya, 2015
- Organised Medical Check-Up Campaign at Majlis Perbandaran Sepang, 2015
- Volunteer in Stem Cell Seminar in Bertam, 2013

SKILLS

[Computer Skills]

- MICROSOFT OFFICE SUITE
- MEDICA CLOUD CARE (MCC)

LANGUAGE PROFICIENCY

	Spoken	Written
English	Expert	Expert
Malay	Expert	Expert
Tamil	Expert	Expert

REFERENCES

Mr Mohammad Anwar

HIA Consultant
Health Insights Asia Bhd
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Dr Mohd Ashraf Abdullah

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