

CURRICULUM VITAE

BIOGRAPHY

NAME : ANG KONG HUI

DATE OF BIRTH : 28 APRIL 1975

AGE : 49 YEARS

SEX : MALE

MARITAL STATUS : SINGLE

NATIONALITY : MALAYSIAN

RACE : CHINESE

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MMC No. : 38939

EDUCATION

| YEAR | SCHOOL | QUALIFICATION |
|---|---------------------------|---|
| 1981-1987 (PRIMARY) | SRK JALAN PASAR | STANDARD 6 |
| 1988-1992 (SECONDARY) | SMJALAN COCHRANE | SPM GRADE 1 |
| 1993-1996 (TERTIARY) | UNIVERSITI SAINS MALAYSIA | DIPLOMA MEDICAL LABORATORY TECHNOLOGY (Major in Hematology and Blood Banking. Minor in Immunology) |
| 1997-2001 (TERTIARY) | UNIVERSITI SAINS MALAYSIA | DOCTOR OF MEDICINE (MD) |
| 2012 –2014 (MASTERS) | UNIVERSITY OF DERBY | MASTER BUSINESS ADMINISTRATION (HEALTH CARE MANAGEMENT) |
| 2022 – 03/2023 (POST-GRAD MEDICAL EDUCATION) | HARVARD MEDICAL SCHOOL | CERTIFICATION – LEADERSHIP IN MEDICINE (Southeast Asia) |

TECHNICAL STRENGTH & PASSION

- a) A clinical & hospital “Trouble Shooter”
- b) Medical Affairs (Doctors related matters)
- c) Clinical Quality and Audit (including patient safety)
- d) Risks Management and Mitigation
- e) Medico-Legal
- f) Project Management
- g) Clinical Services and Business Development
- h) Clinical Research and Pharmaceutical Industry
- i) Medical Post-Grad Education
- j) Implementation of Electronic Medical Record

EXECUTIVE SUMMARY

An MBA and Harvard Leadership in Medicine and a license Medical Doctor with > 20 years of healthcare experience where ~10 years is part of the Senior Management Team in 2 major hospital group in Malaysia – Ramsay Sime Darby Health Care; RSD and Sunway Medical Group.

Known as the “clinical and operation troubleshooter” in clinical, commissioning and management of new hospitals locally and internationally with the following core strengths:

Management across all hospital value chain (primary to quaternary, government and private), pharmaceuticals, diagnostics and UN.

- Clinical led for new hospital planning, start-up and running of new hospitals – Tree Top Hospital Maldives (Medical Affairs and Quality) and Overall UTAR Hospital, this includes building Defect Liability Management to total Operationalize of the Hospital.
- Management & led doctors affairs and specialists management for RSD, Sunway Medical group & UNITAR Hospital including medico-legal cases.
- Led in hospital accreditations and certifications.
- Led in Sunway Medical Group medical education and partnerships with world-leading universities – University of Cambridge, Harvard Medical School, Jeffrey Cheah School of Medicine, Monash University and Medical School of Sunway University.
- Hospital transformation head to accelerate growth via streamlining of operational and clinical aspects.
- Established highly complex new clinical services e.g. Renal Transplant, Paediatrics Haematology Transplant and Paediatrics Congenital Heart Surgery.

- Integration of Traditional & Complimentary Medicine (Ayurveda and Chinese Medicine) with Western Medicine.
- Management of the C-Level team and leading of minimum 10 staff of Director and Middle Management Team.
- Able to adapt quickly in different business environment to multi-task under pressure

WORK EXPERIENCE

Hospital Universiti Tunku Abdul Rahman (November 2023 to current)

Hospital Universiti Tunku Abdul Rahman is in Kampar, Perak started operation in August 2023. It is a *Private Not for Profit* Hospital and operates together with Traditional and Complimentary Medicine (T&CM) on the same premise. For Phase 1, the Western Block has 250 beds and the T&CM has 100 beds. It aspires to be a teaching and research hospital complementing the Faculty of Medicine and Health Sciences, Universiti Tunku Abdul Rahman.

The position reports to the Chief Executive Operating Officer of Hospital Universiti Tunku Abdul Rahman and as permanent invitee to Board of Director and Board of Trustee Committees. Chairman of Hospital Facility and Service Purchasing Committee, Staff Development Committee, Appointment and Promotion Committee.

As the Deputy CEO cum COO for this **start-up hospital**, the position focus is ensuring smooth functioning of the hospital day to day operations, ensuring all processes are aligned throughout the hospital, delivery quality and clinical services. With the overall direct accountability reporting of the below functions:

- 1) Medical Affairs and Quality.
- 2) Nursing.
- 3) Allied Health.
- 4) Pharmacy.
- 5) Accident and Emergency.
- 6) Facility Engineering and Biomedical Engineering.
- 7) Information and Communication (ICT).
- 8) Customer Service and Patient's Complain including Legal.
- 9) Food and Beverage of Hospital including Retail Outlet Management Unit.
- 10) Business Development and Strategy.

Matrix reporting by Human Resource Department and Finance and Business Office Department.

The position also oversees the clinical governance and operations aspect of Traditional and Complimentary Medicine (T&CM)(Ayuverda and Chinese Medicine) of Hospital Universiti Tunku Abdul Rahman. Ensuring alignment and integration of T&CM with Western Medicine.

List of accomplishments in UTAR Hospital

1. Retention of staff and improve the overall attrition for the hospital, including nurses and allied health. Reduction from 33% to 7%.
2. Hiring of key positions staff such as Finance and ICT.
3. Constructed and implemented hospital wide operation organization chart to ensure reporting line according to functions (clinical and non-clinical)
4. Improve operational processes for out-patient and in-patient journey.
5. Form a committee and participate actively in Defect Liability Period assessment to ensure it does not fall into Hospital Budget
6. Control expenditure ensuring within budget.
7. Started Public Private Partnership with MOH, providing services to MOH.

Sunway Medical Centre (August 2017 – May 2023)

Position: Director of Clinical Services / Chief Operating Officer (Clinical Services) (Clinical Research and Medical Education)

Sunway Medical Centre is a more than 20 years old tertiary for profit private healthcare provider. It is one of the leading private healthcare located in Bandar Sunway with 636 beds and will expand to 1080 beds by 2020. In line with its Vision to be the leading healthcare provider in ASEAN, Sunway Healthcare Group will be developing and commissioning 7 more hospitals in Malaysia and 3 more Medical Centres overseas. This does not include Ambulatory Care Centre, Independent Living, Assisted Living and Nursing home which are in its pipeline of developments.

Job Description:

1) Medical Affairs

- 1.1) Work with Managing Director on the medical specialists' recruitment.
- 1.2) Develop and support activities related to clinical governance and its improvement.
- 1.3) Develop and support hospital in activities of accreditation and licensing.
- 1.4) Support Medical Director / PIC in areas of clinical governance, accreditation and day to day medical and clinical operation matters.
- 1.5) Participated in investigations and make recommendations in complaints, MOH queries/complaints and medico-legal issues.
- 1.6) Participate in engagement of consultants.
- 1.7) Member of governance committees such as Division Committees, Hospital Infection Control Committee, Medical Record Committee, Pharmacy & Therapeutic Committee, Blood Transfusion Committee, Clinical Care Committee, Operation Theater Committee and etc.
- 1.8) Participate actively in Professional Conduct Meetings.

2) Clinical Services Development

- 2.1) Work with CEO and Managing Director to develop new clinical services.
- 2.2) Identify and expand areas of clinical services to improve comprehensiveness of service offerings.
- 2.3) Develop resource plans to support growth of clinical services, including identification and assessment of technology and equipment, specialists and collaboration with relevant stakeholders.

- 2.4) Develop and oversee hospital benchmarking projects especially in relation of the individual specialties.
- 2.5) Overseeing the tabulation of census (doctors and equipment) and participate actively in the business development.

3) Critical Medicine Services and Primary Healthcare Services

- 3.1) Oversee the Critical Medicine Services which includes Accident and Emergency, ICU/CCU/NICU/CHDU/HDU and the Primary Health Services including Staff Health, Pyramid Clinic and Dental Clinic.
- 3.2) Work with relevant stakeholders to streamline operations and grow of the services in line with the mission of the hospital.

4) Clinical Research and Education

- 4.1) Ensure clinical trials are conducted according to local regulations and GCP/ICH.
- 4.2) Assist in Clinical Trials related enquiries.
- 4.3) Oversee the Sunway Clinical Research Centre and a Member of the Sunway Research Board.
- 4.4) Assist Managing Director to interface with Sunway University and Monash University in areas of research and education especially related to Jeffrey Cheah School of Medicine and School of Medical and Life Sciences, Sunway University.
- 4.5) Secretariat and act as alternate Steering Committee Member to the Cambridge Sunway Collaboration Steering Committee (including NHS Royal Papworth Hospital).
- 4.6) Develop the framework and system to train specialists in SunMed Healthcare facilities including implementation of fellowship attachment and post-graduate sponsorship programme.
- 4.7) Engage with Sunway Medical Consultants to oversee and implement the placement of elective undergrad medical students and post graduate medical training programme.
- 4.8) Lead and organize Continuous Medical Education in collaboration with Royal College of Physician (UK).
- 4.9) Lead and organize Member Royal College of Physician (UK) annual PACES exam in Sunway Medical Centre (Diet no 3).

5) Others

- 5.1) Assist in analyzing all departments in meeting their target of census and revenue – profit (P&L) KPIs as the Chairman of Operation Review.
- 5.2) Actively participate and contribute to Revenue – Profit (P&L) of Sunway Medical Centre and Sunway Healthcare.
- 5.3) Participate and contribute actively in new healthcare and non-healthcare related projects such as construction of new hospitals and refurbishment of the current existing hospital.
- 5.4) Co-Chairman of Hospital Environment Safety Health committee.
- 5.5) Participate and contribute in non-medical activities and delivery of services designed to meet the needs of patients, doctors, customers, employees and other stakeholders.
- 5.6) Key person in the implementation of hospital wide EMR and HIS.
- 5.7) Assist CEO/Managing Director to interface with Sunway Groups various corporate functions and subsidiary entities and officers of the Monash University Sunway Campus and Sunway University.
- 5.8) Functions as a liaison and intermediary between the hospital, its subsidiary(s) and associate entity(s) if any.
- 5.9) Represent the hospital to the external market as well as internally through community relations and marketing activities.
- 5.10) Act in the absence of Hospital Chief Executive officer / Managing Director

Chairman/Hospital Management Representative of various committees (not limited to) such as below:

- 1) Clinical Patient Care Committee
- 2) Hospital Infection Control
- 3) Operating Theatre Sub-committee
- 4) Critical Care Sub-committee
- 5) Medical Record Committee
- 6) Pharmacy & Therapeutic Committee
- 7) Blood Transfusion Committee
- 8) Radiation Protection Committee
- 9) Maternal Child Health Committee
- 10) Fees Committee
- 11) Division & Sub-Division of Medical, Surgical, ObGyn and Paediatrics Committee
- 12) Credentialing and Privileging Committee
- 13) Medical Dental Advisory Committee

List of accomplishments in Sunway Medical Centre (not limited)

1. Promoted to Chief Operating Officer within nine (9) months joining as the Director of Clinical Services.
2. Increase recruitment of Medical Consultants joining the hospital to fill up the service gaps. Prior to joining the recruitment was average 10 per year. The recruitment was 32 consultants for 2018 year.
3. Successful and implemented Operation Theatre utilisation efficiency. A deep dive study was done from the aspect of Surgeons behaviour, staffing, equipments and etc. New operation slots were increased to increase operating time leading to revenue increment without compromising patients' safety and outcome.
4. Successful in introduction of new services to the hospital e.g. Palliative Care, Home GP care, Cardio-genetic Testing, ECG on-site to reduce door to balloon time, Radio Frequency Ablation for GERD. Engagement of all stakeholders to explore the services required in line with hospital aspiration and expansion plan followed by thorough research and planning prior implementation (e.g. ROI, Vendor engagements, end users engagement).
5. Coordinate Centre of Excellence (COEs) marketing development activities together with Business Development. Monitor doctors' census and together with marketing team develop individual doctor from the aspect of business development.
6. Implement of A&E waiting time, successful in reducing the waiting time for patients from 40-60mins to average of 20mins and Ward discharge time successful in reduction of average discharge waiting time from 4 hours to 1.5-2 hours.
7. Enhance Professional Conduct Committee and implement measures to curb disciplinary issues by Medical Consultants.
8. Implemented Morbidity review according to specialty in order to improve patient safety and treatment outcome.
9. Succeeded in obtaining another 4 years accreditation by ACHS (Australian Council of Healthcare Standards).
10. Successful in introducing and implementations collaboration with top universities such as Cambridge School of Medical Sciences (to enhance the clinical research and education – speaker series).

11. Successful in introducing and implementations of collaborations with world-renowned institutions such as Royal Papworth Hospital (improvement in clinical services in area of Cardiovascular and Respiratory Medicine) and Royal College of Physician (UK).
12. Successfully heading and implemented new clinical services such as adult renal transplant programme, paediatrics bone marrow transplant and paediatrics cardiac surgery.
13. Headed and implemented Private Partnership Programme (PPP) for Gamma Knife utilization by increasing the use of Gamma Knife (Oncology and Neurosurgery), Renal Transplant and Adult Cardiac Surgery via collaborating with Ministry of Health, Malaysia.
14. Successful in implementing cost cutting measures for Sunway Primary Healthcare Clinic in Sunway Pyramid mall by 45% reduction in revenue loss.
15. Successful in implementation of National Covid-19 Vaccination programme with average vaccination of 5500 doses. This has brought a profit of RM2.5m to Sunway Medical Centre.
16. Successful in implementation of Private Public Partnership Programme of decanting non Covid-19 patients from public hospitals to Sunway Medical Centre.
17. Successful in managing Covid-19 One Stop Centre screening and In-patient admission (both normal ward beds and ICU beds)

Ramsay Sime Darby Health Care (January 2015 – July 2017)

Position: Head of Medical Services Administration

The Ramsay Sime Darby Health Care is a collaboration of two key players in the healthcare industry, namely Sime Darby and Ramsay Health Care. This joint venture in 2013 with the intention of expanding the healthcare businesses in Southeast Asia initially and eventually throughout the whole region. Ramsay Sime Darby Health Care operates a number of private entities, namely Subang Jaya Medical Centre, ParkCity Medical Centre, Ara Damansara Medical Centre, Sime Darby Nursing and Health Sciences College, Mediplex Wellness Centre and together with three other hospitals in Indonesia.

Job Description:

Reported to the VP of Medical Services and dotted reporting to Medical Director of Administration, with 2 executives as direct reports oversees the Department of Medical Services Administration. Team lead to achieve the ultimate objective of supporting medical specialists and hospital administrators to achieve good patients practices and best in class clinical outcome in carrying out the duties of below:

- 1) Coordinated all activities for the credentialing and privileging of the medical specialists.
- 2) Coordinated the re-credentialing and re-appointment of the medical specialists.
- 3) Maintained and keep current all medical specialist personal information.
- 4) Supported the Director of Medical Services in the development of good clinical governance practices.
- 5) Developed new policies and procedures related to clinical governance.
- 6) Coordinated and acted as secretariat in the process of nomination and appointment of medical specialists to various medical and management committees at each hospital such as Medical Advisory Board, Medical Specialty Committee.
- 7) Supervised and maintained a competent Medical Services Administration team.
- 8) Adding value and assistance to Sustainability and Quality Management Department in obtaining MSQH (Malaysia Society for Quality in Health) and Joint Commission International certification.
- 9) Organized activities for doctors' engagement with the medical specialists.
- 10) Undertake and implemented the Tree Top Hospital, Maldives in relation to medical services and management consultancy such as setting up and implementing the medical affairs, laboratory, emergency room, health information system and charging codes.
- 11) Undertake and implemented accreditation standards for JCI accreditation, MSQH accreditation and Patient Safety related standards.
- 12) Implemented the Operation Theatre optimization, business utilization and patient safety measures to increase efficiency.

Key Achievements

I was entrusted to double/triple headed in multiple projects due to my versatile background. Below are my key achievements as the Head of Department for Group & Malaysia Medical Services Administration ("MSA") and as the Acting Medical Director for one year for the three prominent hospitals in Malaysia:

1. Head Medical Services Administration ("MSA"):

- a. Chairman of Credentialing & Qualification Committee (C&Q) for doctors recruitment.
- b. Revamped, aligned and implemented all group policies for clinical and doctors' governance (i.e. Professional Conduct Review, Credentialing, Privileging, Appointment flow).
- c. Responsible for doctors' management (i.e. doctors' conflicts/ethical issues, medico-legal cases).
- d. Provided clinical expertise for successful hospital accreditations (i.e. two hospitals were awarded full MSQH accreditation for 4 years recently in Dec 2016).

2. Tree Top Hospital ("TTH") -Hulumale, Maldives:

Co-led in overall hospital planning and establishment of a new 200-bed hospital in Maldives as part of RSDH international consultancy project team as follows:

- a. Involved in overall patient flow for the hospital floor plan.
- b. Planned and set up several key clinical services of the hospital which includes floor and equipment plan:
 - i. Set up of laboratory services.
 - ii. Set up of emergency services including the ER flow, ER logistic – ambulance boat);
 - iii. Responsible in planning a TTH Central Clinic in the main island of Male as a referral clinic to Tree Top Hospital.
- c. Team lead in doctors and allied health recruitment (i.e. involves in establishment of HR policies, doctors contract, interviews and success recruitment of the personnel).
- d. Established the overall clinical and hospital governance and policies.
- e. Led the finance team in setting up TTH's products and services including the price list, medical codes, and financial payment charges that must be aligned to the local Maldivian national insurance policies.

3. Other key projects:

- a. Responsible in pilot projects between MOH and RSDH ie Private-Public-Partnership programme, Training of Medical Specialists and Medical Officers.
- Hand-picked to be the "clinical troubleshooter" – ie. lead in doctors' management for the implementation of Health IT system, trouble shooting of OT to resolve issues and increase OT utilization, advisor in an international Seminar – MOSM.

GlaxoSmithKline, Singapore (Jan 2014 – June 2014)

Position: Medical Affairs Manager (Oncology)

Headquartered in the UK, with major business operations in the US, GSK employs more than 100,000 people in 117 countries. GSK's pharmaceutical products cover a broad spectrum of vaccines and major therapeutic areas such as anti-infective, central nervous system (CNS), respiratory and gastro-intestinal/metabolic and oncology. GSK is a leader in the important area of vaccines and are developing new treatments for cancer. GSK pharmaceuticals business serves more than 130 countries.

GlaxoSmithKline (GSK) is one of the world's leaders in pharmaceutical research and development with a combination of skills and resources that provide a platform for delivering strong growth in today's rapidly changing healthcare environment.

Job Description:

1.0) Medical Affairs:

- 1.1) Cross-functional support to the marketing and sales team in terms of scientific information, training to new staff with regards to diseases, products and alignment of medico-marketing messages/ positioning of company products.
- 1.2) Provided scientific information with regards to company products to external stakeholders such as Key Opinion Leaders, Doctors, Pharmacists and Nurses.
- 1.3) Participated in creating, reviewing, and approving promotional and training materials tailored to the needs of the products and according to regulations (Pharma Code of Conduct SAPI and GSK Regulation on Promotional).
- 1.4) Developed products and diseases training to internal and external customers that are aligned with global/country commercial/medical products strategies by giving CME to hospital departments, round table discussion and etc.
- 1.5) Supported the launch of new products with commercial and health economic teams to develop compelling value proposition and local reimbursement strategies.
- 1.6) Build relationships with country level KOLs and participate on cross functional internal teams to develop products advocacy such as Advisory Board meeting.
- 1.7) Answered medical enquiries from Doctors or Health personnel with regards to products via medical information (WISDOM).

- 1.8) Participated and led compassionate use of programmes for drugs not registered in Malaysia by liaising with doctors, health authorities, global early access team and internal RA/QA team.
- 1.9) Participated in clinical insights/feedback from KOLs/Pharmacist/Nurses in country and communicate to marketing and regional medical team.
- 1.10) Provided medical support to Pharmacovigilance activities such as AE/SAE reporting and training to internal staff.
- 1.11) Supported Medical Director with internal and external medical affairs audit.

2.0) **Clinical Operations:**

- 2.1) Lead and/or perform protocol, country and site feasibility.
- 2.2) Provide consolidated feasibility and site selection input to global teams
- 2.3) Provide protocol, Risks management plan & diseases training
- 2.4) as appropriate at Investigator's Meetings or scientific venues or internally
- 2.5) Review and try to resolve local medical issues questions that
- 2.6) arise during the entire course of the study- if necessary transferring issues to global teams
- 2.7) Accompany and attend Investigator meetings with Clinical Research Associate / Principle Investigators
- 2.8) Ensure accuracy of translation of medical information related to clinical trials when translated into the local language, including the patient narrative
- 2.9) Support investigator-initiated research studies aligned with
- 2.10) Global Clinical Development Plan and strategy.

3.0) **Other duties**

- 3.1) Support the medical affairs function of other therapeutic area such as Prolia and Seretide in the absence of Medical Affairs Manager.

Novartis Corporation (M) Sdn. Bhd. (2012-2014)

Position: Clinical Research Medical Advisor / Medical Advisor(Oncology / Rare Disease)

Novartis International AG is a Swiss multinational pharmaceutical company based in Basel, Switzerland. Novartis is a full member of the European Federation of Pharmaceutical Industries and Associations and of the International Federation of Pharmaceutical Manufacturers and Associations (IFPMA). Its business units consist of Oncology, Mass Market, Hospital Specialty, Over the Counter products, vaccines and the generic arm Sandoz.

Job description:

- 1) Provided medical expertise specific to Malaysia or regional cluster e.g. Asia Pacific South Africa (APSA) or EGM (Emerging Group Markets).
- 2) Collaborated with marketing colleagues to develop brand messages aligned with global strategy and good medical practice.
- 3) Participated in creating, reviewing and approving promotional and training materials tailored to the needs of the products and according to regulations (Phama Code of Conduct Malaysia and Novartis Regulationon Promotional, NP4).
- 4) Developed products and diseases training to internal and external customers that are aligned with global/country commercial/medical products strategies by giving CME to hospital departments, round table discussions and etc.
- 5) Supported the launch of new products with commercial and health economic teams to develop compelling value proposition and local reimbursement strategies.
- 6) Build relationships with country level KOLs and participate on cross functional internal teams to develop product advocacy such as Advisory Board meeting, Clinical trials participation and Investigator Initiated Trial development via recruitment of potential Principle Investigator and Sub- Investigators.
- 7) Participated in publication within Regional/country to raise awareness of Novartis products and key disease areas.
- 8) Collaborated with MSLs on clinical trials and other clinical projects to maximize KOL development/advocacy plans.
- 9) Facilitated the development of country -specific communication plans for disseminating results from clinical studies; collaborate with SciOps and MIC to

develop plan that incorporates key influencers and external stakeholders.

- 10) Participated in communication with country and key Global product teams.
- 11) Answered medical enquiries from Doctors or Health personal with regards to products via medical information.
- 12) Participated and led compassionate use programmes for drugs not registered in Malaysia by liaising with doctors, health authority and global early access team. Participate in clinical insights/needs/feedback from KOLs/customers in country and communicate to marketing and Global Development teams.
- 13) Participated in the development of local medical strategy plan(s); integrate input from SciOps, HE&OR, MIC, and publication colleagues to build cross functional tactical plans that are focused on addressing issues of key brands within country.
- 14) Led and/or performed protocol, country and site feasibility.
- 15) Provided consolidated feasibility and site selection in put to global teams.
- 16) Provided protocol, Risk management plan and disease training as appropriate at Investigator's Meetings or scientific venues or internally.
- 17) Reviewed and resolved local medical issues questions that arise during the entire course of the study – if necessary transferring issues to global teams as the liaison person.
- 18) Performed local AE/SAE review and provide general medical support for safety issues.
- 19) Provided medical expertise support to pharmacovigilance activities.
- 20) Be aware of clinical trial SAEs on a country level.
- 21) Follow-up with the Investigator for additional information or clarifications as needed.
- 22) When necessary, provide medical expertise to Clinical Operations activities for safety amendment and etc.
- 23) Write country or site specific Informed Consent Forms (ICF).
- 24) Ensured accuracy of translation of medical information related to clinical trials when translated into the local language, including the patient narrative.

- 25) Called upon to provide strategic medical input in to protocol design at a global level.
- 26) Supported Regulatory Affairs, Health Economics, Drug safety and epidemiology and Medical Information with medical input as appropriate as this relates to clinical trials.
- 27) Supported ICRO and Global teams in interaction with regional regulatory agencies.
- 28) Supported Ministry of Health interaction (or local Board of Health).
- 29) Provided assistance to ICRO and site for IEC/IRB Interactions.
- 30) Supported in planning, implementation and follow-up of regulatory agency inspections and internal audits.
- 31) Participated local PhaseIV/PMS studies in country to facilitate market access within country.
- 32) Support investigator- initiated research studies aligned with Global Clinical Development Plan and strategy.
- 33) Colloborated with SciOps, Clinical Operations, advise potential investigators for local and global studies, ensuring the right mix of KOLs.
- 34) Other duty: Information Governance Management.

International Organization for Migration (2009-2012)

Position: Migration Health Physician

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with Governmental, inter-governmental and non-governmental partners such as United Nation High Commissioner for Refugees (UNHCR) and International Rescue Committee (IRC). With 132 member states, a further 17 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants. IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people. The IOM Constitution recognizes the link between migration and economic, social and cultural development, as well as to the right of freedom of movement.

IOM works in the four broad areas of migration management:

- i. Migration and development
- ii. Facilitating migration
- iii. Regulating migration
- iv. Forced migration.

IOM activities that cut across the areas include the promotion of International migration law, policy debate and guidance, protection of migrants' rights, migration health and the gender dimension of migration.

Job description:

- 1) Supported and assisted the Chief Migration Health Physician in the overall implementation of the health assessment programme activities in resettlement.
- 2) Conducted medical examination and related documentation for refugees and other migrants such as dictated by the technical instructions of the receiving states; treatment of tuberculosis, sexually transmitted infections, consultations on HIV/AIDS counseling and prevention of communicable diseases, observe and maintain professional conduct and obligations set by the standard codes of practice, ensure proper documentation of medical findings, encode medical information into the MIMOSA database, ensure quality and maintain the integrity of the results and procedures used in health assessment.

- 3) Liaised with hospitals, clinical consultants and laboratories involved in the health assessment programmes.
- 4) Responsible for Tuberculosis DOT (Direct Observe Therapy) programme in its full implementation under the supervision and guidance of Chief Migration Health Physician and which includes case management, counseling, case referrals to local hospital such as IPR (Respiratory Research Institute) and Sungai Buloh(Infectious Disease) Hospital, case contact follow ups, reporting of cases to the local public health office, documentation, submission of monthly statistical and progress reports to the Chief Migration Health Physician, initiate TB case management consultations with other panel physicians and governing authorities such as Centre for Disease Control (Malaysia and Atlanta, USA),update and manage information on the TBWRX module, oversee handing out of social assistance to TB cases among others.
- 5) Assisted and liaise with admin in the procurement of drugs and medical items used in the health assessment and Tuberculosis DOT programmes. Also ensure that Tuberculosis drugs are in constant supply.
- 6) Participated in the collaboration with United States Centres for Disease Control and Prevention (CDC).
- 7) Provided medical escort duties on air or land as assigned by the Chief Migration Health Physician.
- 8) Ensured all relevant data generated by IOM migration health programmes are gathered systematically and in a standardized manner.
- 9) Acted as the focal person in Malaysia and liaise with International Organization for Migration, Geneva office for Health Promotion and Assistance for Migrants, Migration Health Assistance for Crisis Affected Populations and HIV/AIDS.
- 10)Actively participating in training of new nurses, medical laboratory technologist and medical clerks.
- 11)Assists Chief Medical Officer and Regional Chief Medical Officer in writing and implementing Standard Operating Procedure for the medical and medical laboratory unit.

Pantai Fomema and Systems Sdn. Bhd. (2008-2009)

Position : Medical Officer

Pantai Fomema and Systems Sdn.Bhd. is a government concession company tasked with the monitoring of foreign workers' medical examination.

Job Description:

- 1) Reported to the Chief Medical Officer in the Medical Division.
- 2) Handled Appeal, Quarantine, Monitoring and Certification of the foreign workers' medical examination results.
- 3) Member of the Fomema Appeal Committee.
- 4) Liaise with panel doctors, laboratories and x-ray facility centres via telephone calls, e-mails, face to face interaction and letters with regards to criteria and certification of foreign workers.
- 5) Liaise with employers and recruitment agencies via face to face interaction, letters and telephone calls with regards to the health examination of their foreign workers.
- 6) Liaise with Ministry of Health, Immigration Department and other government authorities from time to time on foreign workers' medical examination policies.
- 7) Liaise with company legal advisors regarding legal disputes/suits from the employers or recruitment agencies.
- 8) Handling re-registration of previous unfit foreign workers' applications.
- 9) Assisted Inspectorate Division in visitation to panel clinics, x-ray facility centres and laboratories.
- 10) Developed, implemented and monitored Fomema Panel Laboratory Quality Assurance Centre.
- 11) Assisted in the training and orientation of new staff such as Medical Officer and Medical Liaison Executives.

BP Diagnostic Centre (2007)

Position : Medical Officer

BP Diagnostic Centre is a group of clinics non-hospital based carrying out various screening tests and also follow-ups on patients with chronic diseases such as diabetes and hypertension.

Job Description:

- 1) Explanation of health screening / blood investigation reports.
- 2) Promotion of various health screening packages.
- 3) Promotion of dietary supplements.
- 4) Follow up patients with chronic illnesses and treating them.
- 5) Conducted Treadmill ECG, Ultrasound Abdomen, Lung Function Test, Resting ECG, Bone Mineral Densitometry, Chest X-Ray and Body Composition Analysis.
- 6) Examination of foreign workers (FOMEMA).
- 7) Managed and supervised the routine and compliance of diagnostic branches (Butterworth, Taiping and Johore Bahru) day to day operations.

Ministry Of Health Malaysia

1. 2001

Housemanship with attachment to Internal Medicine, Adult and Paediatric Surgery, Obstetrics and Gynaecology Units at Sarawak General Hospital, Kuching.

2. 2002

As a Medical Officer at the Department of Obstetrics and Gynaecology and Department of Cardiothoracic Surgery at Sarawak General Hospital, Kuching.

3. 2003

District posting at Hospital Daro, Sarawak. At Hospital Daro, as a Medical Officer covering the Out Patient Department, Accident and Emergency Department and also all warded patients.

4. 2004

Posted to Department of Anaesthesia and Intensive Care, Sarawak General Hospital.

5. 2006

Paediatric and Neonatal Intensive Care Unit, Hospital Kajang, Selangor Darul Ehsan

Social Participation

Volunteer as General Physician at Tzu Chi Free Clinic and Kechara Soup Kitchen Medical Mobile team for the poor/homeless in Kuala Lumpur, detention camps free clinic for refugees and home visits for immobile patients.

Courses Attended (not limited to)

1. International Healthcare Conference organized by Association of Private Hospitals of Malaysia
2. Joint Commission International Briefing (Introduction)
3. Medico Legal Workshop (Mediation and Arbitration)
4. Personal Data Protection Act Workshop
5. Practical Industrial Relations for Managers
6. Accident Investigation Training (ESH)
7. Performance Coaching for Managers
8. Environmental Safety Health Awareness
9. Finance for Non-Finance Manager
10. Clinical Research Malaysia Connect (Phase I)
11. Annual Conference by Association of Private Hospitals Malaysia

Willingness to travel

Yes

Willingness to be relocated

Negotiable