

## SHAHRASH



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### Profile

As an experienced IT Project Manager with a background in ERP implementation and support, I have successfully managed various IT projects throughout the SDLC phases in the Asia Continent. With a focus on billing, transport, labor management, and warehouse operations. Consistently deliver successful project outcomes while managing vendor deliverables and engaging with stakeholders to ensure timely project execution.

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### Experience

Sept 2023 – Present

#### **Software Project Manager** *Swisslog*

Manage overall software implementation project for Asian region.

- Collaborate with both internal and external stakeholders to optimize project costs, requirements, and timelines.
- Proactively address and resolve any issues that emerge within the project.
- Conduct regular reviews of the project timeline and budget to effectively plan and allocate resources.
- Ensure consistent project monitoring to guarantee it remains on track.
- Collaborate with vendors regarding the project's solution and hardware needs.
- Maintain comprehensive project documentation, including user requirements, functional and technical specifications, test cases, and project cost details.
- Conduct monthly retrospectives with the team after each sprint to evaluate performance and identify opportunities for enhancing future deliverables.

Apr 2023 – Sept 2023 (*Contract Employment*)

#### **MIS Manager** *Chemopharm*

Manage IT processes within the company.

- Supervise IT operations encompassing both hardware and software.
- Provide support and propose enhancements for SAP B1 (ERP), including designing reports in Crystal Report and conducting SAP BI training for users in Finance, Sales & Inventory domains.
- Develop straightforward reports for the group using Power BI.
- Oversee tasks related to vendor support.
- Conduct regular reviews of the IT budget to ensure optimal allocation of resources.

- Provide support for ad hoc projects, such as building workflows using Power Automate.
- Transition SG entity from MS Dynamic to SAP B1 ERP successfully

Aug 2019 – Apr 2023

### **IT Project Manager** *LF Logistics*

Manage various IT projects in Asia Continent for the entire SDLC phases using both waterfall and agile methodology within warehouse environment.

- Oversee the full Software Development Life Cycle (SDLC) for projects related to billing, transport, labour management, and warehousing.
- Ensure the seamless interfacing of applications with the ERP system (Oracle) and validate the accuracy of data within Oracle.
- Supervise vendor deliverables to ensure quality and timeliness.
- Actively engage with stakeholders for project discussions and managing timelines.
- Collaborate with the product team on solution design and the planning of test scripts.
- Conduct comprehensive reviews for upcoming projects to ensure all project deliverables are met prior to Go Live.
- Manage transition of project which managed by vendor to internally.

September 2018 – Aug 2019 (*Contract Employment*)

### **Project Support** *Adecco Group*

Support project in relations to Billing for MY and SG.

- Involved in D365 project to implement finance module.

September 2017 – August 2018

### **Senior ERP Engineer** *Hartalega*

Support daily issue in AX2012 related to production and inventory.

- Involved in transition from AX 2012 to D365 ERP
- Provide training to users on Ax2012 module.
- Lead and support junior team on issue resolution as well as updating the user guide.

October 2015 – August 2017

### **Epicor Support** *Finsoft Consulting*

Support ERP Epicor for Finsoft users related to finance, inventory, and production module.

- Do weekly presentation with business users on pending ERP cases.
- Engage with Technical Department on a new requirement from clients.
- Provide training for clients on Epicor modules.

February 2015 – August 2015 *(Contract Employment)*

**SAP Support QI Services**

Provide SAP support for QI users.

- Work along with SAP Technical team on new requirements from business in UAT.
- Engage with business users weekly on open cases.
- Prepare UAT test script for users.

August 2014 – February 2015 *(Contract Employment)*

**ERP Junior Consultant Tech Mahindra**

Involved in SAP ERP Implementation for GST.

- Help prepare Functional Specification based on client's requirement.
- Setup master data for FI module like new vendor / customer, payment term, company code, General Ledger account and bank account.

Education	Course	Skills	Contact
NIIT College- Diploma in IT June 03-July 07	SAP FI ECC6 Aug-13- Aug-13	Communication Leadership IT Project Management	(016) 2514161 donwaran@outlook.my linkedin.com/in/shahrash/
SMKTSM 98- 02	ITIL V3 Dec 13- Dec 13	Agile Project Office 365 ERP	
	SCRUM PSM 1 Dec 21- Dec 21		<b>Reference</b> Available upon request