REUBEN PRABHUDAS A.E.DAVID

Experienced Business Analyst / Program Manager with a proven record of successfully overseeing end-to-end automation initiatives in RPA. Known for driving cross-functional collaboration, ensuring on-time project delivery, and optimizing processes for efficiency, I am eager to contribute my leadership and RPA project management proficiency to a dynamic team.

PERSONAL

Name
REUBEN PRABHUDAS A.E.DAVID

Address
No.10, Jalan 8C/6, Taman Setapak Indah
53300 Kuala Lumpur

Phone number
+6012 9035913

Email
reuben.prabhudas03@gmail.com

INTERESTS

- Playing Music
- Sports
- Travelling

WORK EXPERIENCE

Jan 2022 - Present

RPA Business Analyst/PM
APPFUXION CONSULTING SDN. BHD., Kuala Lumpur

Collaborate with business stakeholders to identify, analyze, and document business processes suitable for Robotic Process Automation (RPA) functioning as a Functional Project Manager.

Conduct detailed process assessments (Business Requirement Gathering) to understand workflow, business rules, and potential automation opportunities.

Work closely with RPA developers to translate business requirements into technical specifications for automation solutions, analyze and document as-is and to-be processes, identifying areas for improvement and automation efficiency.

Facilitate UAT (User Acceptance Test) sessions and meetings to gather requirements, validate findings, and ensure alignment between business needs and RPA capabilities.

Provide ongoing support and communication to business stakeholders throughout the RPA implementation lifecycle.

Oct 2020 - Dec 2021

RPA Consultant
OSLO CONSULTING SDN BHD, Kuala Lumpur

Participate in project team meetings through all phases of the technology enablement life cycle.

Lend specific subject matter knowledge to the design and integration phase of each project.

Advising clients on a variety of business process services that help identify, assess, manage and measure the organization's capabilities.

Team up with client technology professionals, and/or third-party strategic alliances to provide implementation of technology solutions.

Participate in engagement management, engagement execution and reporting, and client relationship building and management.

Jan 2018 - Mar 2020

Freelance Project Coordinator
Blue Mind Trading / Rhino Management, Kuala Lumpur

Participate in the development of the Project Management Plan with JKM (Jabatan Kebajikan Masyarakat) & Khazanah National Malaysia representing OrphanCare Foundation.

Lead the Quality Coordination and Production Planning to meet the projects requirement that is within the contractual obligation signed with the client(s).

Lead all aspects from Product conception all the way to its Launch which consist coordination, execution and approval from JKM (Jabatan Kebajikan Masyarakat), PRDM (Polis Diraja Malaysia) & Khazanah National Malaysia.

Nov 2015 - Nov 2017

Technical Project Lead
T-SYSTEMS MALAYSIA, Cyberjaya

Participate in the development of the Project Plan and Project Management Plan with the project stakeholders and senior management of the Project Management Office lead by the Strategic Project Manager.

Evaluate the project plan and take ownership to present the risk of implementation, resource management, risk of omission, effort of implementation needed for the project with Strategic Project Manager.

Forecast and prepare preliminary project cost plan based on the efforts required to meet the project needs from a technical perspective.

Lead the Quality Coordination and Production Planning to meet the projects requirement that is within the contractual obligation signed with the client.

Lead technical department that are required for the project implementation and ensure to close gaps between the engineering solution and the project team.

Jan 2014 - Oct 2015

Project Implementation Specialist
Tungsten Network, Kuala Lumpur

Proactively engage with external and internal key clients to analyze business needs and functional requirements to setup key clients on the supplier finance network.

Manage, facilitate, assist and provide Implementation Specialist with technical training and understanding of the business process flow for the integration process.

To integrate ERP systems running mainly on SAP, Quick Books, Crystal Reports, Peachtree, Pegasus Oracle, SAGE, Microsoft Dynamics and work closely with Group Finance directors, Key Stakeholders and IT heads to educate them on the new integrated process.

To provide and facilitate User Acceptance Test and E2E test between the Supplier chain and Buyer Chain via electronic connectivity that includes AS2 Transfer, File Transfer Protocol (FTP), SFTP (Secure File Transfer Protocol),EDI (Electronic Data Interchange), HTTPS POST+ and Supplier POST+ which includes troubleshooting and support where applicable.

Jan 2010 - Dec 2013

System Admin / Migrations / BCP
HSBC GLOBAL BANKING, Kuala Lumpur

Manage and coordinate projects for cost savings and better efficiency in process.

Manage Business Contingency Management for HSBC at KL site and Cyberjaya site(BCP).

Managing ticketing system by addressing user's query / daily issues.

On-site hardware support for HP& Lenovo models • Remote Desktop for Win XP & Win 7.

Planning & Managing Relocation (Internally & External of Banking).

Providing Premier Support in IT related field for the Exco members of the HSBC Global Resourcing and also HSBC.

EDUCATION AND QUALIFICATIONS

Diploma In Information Technology
Binary University College, Kuala Lumpur

REFERENCES

10T TECH Limited

Muhammad Danial Anand (PMO Head)
+6016 2064209
s.sivasrianand@gmail.com

Bank Muamalat
Malaysia Berhad

Jaya Prakash (Head of BP & Transformation)
+6012 6271877

SKILLS

**Microsoft Excel 2019 / 365,
EarnandEXCEL**

★ ★ ☆ ☆ ☆