



SIRITHERAN S RAJESWARAN

MANAGER

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ABOUT ME

Highly experienced and dedicated healthcare professional with over 14 years of progressive experience in medical imaging, encompassing roles as a radiographer, senior radiographer, and manager across leading medical facilities. Known for my comprehensive expertise in operating and maintaining a wide range of imaging equipment, including CT, MRI, and angiography systems, I have demonstrated a strong commitment to providing exceptional patient care, ensuring accuracy, safety, and efficiency in diagnostic imaging services.

Throughout my career, I have cultivated a reputation for excellence in clinical practice, staff training, and leadership, consistently exceeding performance expectations and driving continuous improvement initiatives. My extensive experience spans from Subang Jaya Medical Centre, where I served as a radiographer for 8 years, to CVSKL as a senior radiographer, and most recently, as a manager at Aurelius Nilai Medical Centre.

As a seasoned professional, I have honed my skills in staff training and development, fostering a culture of excellence, collaboration, and continuous learning within healthcare teams. My ability to effectively coordinate patient care, optimize workflow processes, and ensure regulatory compliance has been instrumental in delivering high-quality imaging services and achieving positive patient outcomes.

Passionate about leveraging technology advancements and best practices to enhance healthcare delivery, I am committed to staying abreast of industry trends, innovations, and regulatory requirements. With a strong dedication to professional growth, I thrive in dynamic environments where I can contribute my expertise, leadership, and passion for patient-centered care to drive organizational success and excellence in healthcare.

SKILLS

CUSTOMER SERVICE

OPERATIONS

MANAGEMENT

PROBLEM SOLVING

CONCURRENT VERSIONS SYSTEM (SOFTWARE)

RADIOLOGY

INVENTORY CONTROL

BUDGETTING

PRESENTATION PRODUCT

APPROVAL PAPER FOR TENDERS

LINKS

LinkedIn:
<https://www.linkedin.com/in/siritheran-rajeswaran-9209b0131?job...>

LANGUAGES

ENGLISH

MALAY

TAMIL

WORK EXPERIENCE

AURELIUS HOSPITAL NILAI

Negeri Sembilan
Jul 2019 - Present

Manager

Radiology Manager

Strategic Leadership: Provided strategic direction and leadership for the radiology department, overseeing all aspects of operations, including staffing, budgeting, and workflow management. Developed and implemented policies, procedures, and quality assurance programs to ensure the delivery of high-quality radiology services in alignment with organizational goals and regulatory requirements.

Team Management: Supervised and mentored a team of radiology technologists, radiographers, and support staff, fostering a collaborative and supportive work environment. Conducted performance evaluations, provided constructive feedback, and identified opportunities for professional development to enhance team effectiveness and individual growth.

Resource Optimization: Optimized resource utilization and efficiency within the radiology department, coordinating staffing schedules, equipment maintenance, and inventory management to minimize downtime and maximize productivity. Implemented cost-saving initiatives while maintaining high standards of patient care and service delivery.

Technology Integration: Spearheaded the adoption and integration of advanced radiology technologies and imaging modalities to enhance diagnostic capabilities and improve patient outcomes. Evaluated new equipment and software solutions, liaised with vendors, and facilitated staff training to ensure proficient utilization of technology.

Quality Assurance and Compliance: Ensured compliance with regulatory standards, accreditation requirements, and quality assurance guidelines governing radiology practices. Conducted regular audits, performance assessments, and quality improvement initiatives to monitor and enhance the accuracy, safety, and efficiency of radiology services.

Interdepartmental Collaboration: Collaborated with other departments and healthcare professionals to facilitate interdisciplinary communication and coordination of patient care. Participated in multidisciplinary meetings, case conferences, and quality improvement committees to promote effective collaboration and integrated care delivery.

Patient Experience Enhancement: Implemented initiatives to enhance the patient experience within the radiology department, focusing on patient comfort, satisfaction, and safety. Solicited feedback from patients and stakeholders, implemented process improvements, and addressed concerns to ensure a positive and compassionate healthcare experience.

CVS HEALTH

Kuala Lumpur
Jul 2018 - Jul 2019

Senior Radiographer

Senior Radiographer - CT Scan and Cathlab Specialist

Technical Expertise: Demonstrated advanced proficiency in operating and maintaining CT scan and Cathlab equipment, ensuring optimal performance and image quality for diagnostic procedures. Developed specialized skills in cardiac and vascular imaging techniques, including angiography, angioplasty, and stenting procedures.

Setup and Installation: Played a key role in the setup, installation, and commissioning of CT scan and Cathlab systems within the healthcare facility. Collaborated with equipment vendors, engineers, and hospital stakeholders to ensure seamless integration, compliance with safety standards, and regulatory requirements.

Training and Education: Provided training and education to radiography staff on the operation, safety protocols, and best practices for CT scan and Cathlab procedures. Developed training materials, conducted hands-on sessions, and facilitated competency assessments to enhance staff proficiency and ensure adherence to quality standards.

Procedure Coordination: Coordinated patient scheduling, preparation, and procedure workflow for CT scan and Cathlab examinations, ensuring efficient patient throughput and timely completion of diagnostic studies. Collaborated with physicians, nurses, and other healthcare professionals to optimize patient care and procedural outcomes.

Quality Assurance and Safety: Implemented quality assurance measures and safety protocols to mitigate risks and ensure the safety of patients, staff, and visitors during CT scan and Cathlab procedures. Conducted equipment checks, radiation dose monitoring, and infection control practices to maintain high standards of care and regulatory compliance.

Patient Care and Communication: Provided compassionate care and support to patients undergoing CT scan and Cathlab procedures, addressing their concerns, providing explanations, and ensuring their comfort and safety throughout the examination process. Communicated effectively with patients and their families to alleviate anxiety and promote positive experiences.

Continuous Improvement: Participated in continuous improvement initiatives to enhance the efficiency, quality, and effectiveness of CT scan and Cathlab services. Contributed to process optimization, protocol development, and workflow enhancements to streamline operations and improve patient outcomes.

SDMC SUBANG JAYA

Subang Jaya
Jul 2009 - Feb 2017

Radiographer

Radiographer - CT Scan and Cathlab Specialist

Subang Jaya Medical Centre, Subang Jaya | Dates of Employment

Proficiency with CT Scan and Cathlab Equipment: Demonstrated advanced proficiency in operating and maintaining CT scan and Cathlab equipment at Subang Jaya Medical Centre. Developed specialized expertise in imaging protocols and techniques tailored to GE and Siemens systems, ensuring accurate diagnostic imaging and patient care.

Equipment Setup and Maintenance: Played an integral role in the setup, installation, and maintenance of GE and Siemens CT scan and Cathlab systems at Subang Jaya Medical Centre. Collaborated closely with equipment vendors, biomedical engineers, and hospital stakeholders to ensure optimal performance, safety compliance, and regulatory adherence.

Staff Training and Development: Provided comprehensive training and mentorship to radiography staff on the operation, safety procedures, and clinical applications of CT scan and Cathlab equipment. Facilitated hands-on training sessions, competency assessments, and continuing education programs to enhance staff skills and ensure proficiency in equipment utilization.

Patient Care and Procedure Coordination: Coordinated patient scheduling, preparation, and procedural workflow for CT scan and Cathlab examinations, prioritizing patient safety, comfort, and confidentiality. Collaborated closely with healthcare teams to optimize patient care delivery, streamline processes, and achieve timely and efficient procedure outcomes.

Quality Assurance and Regulatory Compliance: Implemented robust quality assurance programs and safety protocols to uphold the highest standards of imaging quality, radiation safety, and infection control in CT scan and Cathlab procedures. Conducted regular equipment inspections, performance evaluations, and compliance audits to ensure adherence to regulatory requirements and accreditation standards.

Interdisciplinary Collaboration: Fostered effective communication and collaboration with physicians, cardiologists, nurses, and other healthcare professionals to facilitate interdisciplinary care coordination and patient management. Participated in multidisciplinary team meetings, case discussions, and quality improvement initiatives to optimize patient outcomes and healthcare delivery.

Continuous Improvement Initiatives: Actively contributed to continuous improvement initiatives aimed at enhancing the efficiency, effectiveness, and quality of CT scan and Cathlab services at Subang Jaya Medical Centre. Engaged in process optimization, protocol standardization, and technology upgrades to drive operational excellence and innovation in patient care delivery.

EDUCATION

UNIVERSITI TEKNOLOGI MALAYSIA

Kuala Lumpur
2024

Master of Business

Professional Master In Bussiness Administration.

Internship: Applied theoretical knowledge in a practical setting during a internship. Gained hands-on experience contributing to operational efficiency and patient care initiatives.

Case Studies: Analyzed and dissected real-world healthcare challenges through extensive case studies. Developed strategic solutions for issues , honing problem-solving and critical thinking skills essential for effective healthcare management.

Consulting Projects: Collaborated with industry professionals on consulting projects addressing critical business challenges within the healthcare sector. Developed and implemented strategies to improve In radiology aspects.

Simulations: Engaged in business simulations to simulate healthcare management scenarios. Made strategic decisions to optimize resource allocation, enhance operational performance, and navigate complex healthcare environments.

Field Studies: Participated in field studies, visiting diverse healthcare organizations to observe operations and interact with healthcare professionals. Gained firsthand insights into the operational dynamics and challenges faced by healthcare providers.

Collaborative Projects: Worked in cross-functional teams on collaborative projects, synthesizing diverse perspectives to develop innovative solutions for healthcare management challenges. Presented findings and recommendations to faculty and industry experts.

Guest Speaker Engagements and Industry Events: Attended guest speaker sessions featuring healthcare industry leaders and participated in industry conferences, seminars, and networking events. Expanded industry knowledge and networked with professionals across various healthcare sectors.

Research: Conducted research on emerging trends and issues in healthcare management, contributing to the advancement of knowledge within the field. Analyzed data, synthesized findings, and presented research outcomes to academic and industry audiences

UNIVERSITY OF MALAYA

Kuala Lumpur
2009

DIPLOMA IN RADIOGRFY, RADIOGRAPHY

Diploma in Radiology

Clinical Internship: Engaged in a comprehensive clinical internship program, gaining practical experience in various aspects of radiology diagnostics and procedures. Worked closely with radiologists and medical staff to perform and interpret diagnostic imaging tests such as X-rays, CT scans, MRIs, and ultrasounds. Developed proficiency in utilizing state-of-the-art radiology equipment and software to produce high-quality images for accurate diagnosis.

Case Studies and Research: Participated in case studies and research projects focused on radiology techniques, image interpretation, and patient care. Contributed to the analysis of complex radiological cases, enhancing diagnostic skills and understanding of disease pathology.

Hands-on Training: Received hands-on training in radiographic positioning, radiation safety protocols, and patient communication techniques. Applied theoretical knowledge to real-world scenarios, ensuring adherence to best practices and patient safety standards.

Quality Assurance: Assisted in quality assurance initiatives to maintain and improve the quality of radiology services. Implemented quality control measures, conducted image quality assessments, and collaborated with colleagues to optimize imaging protocols.

Professional Development: Actively participated in continuing education opportunities, workshops, and seminars to stay updated on advancements in radiology technology and best practices. Demonstrated commitment to ongoing learning and professional growth in the field of radiology.

SEKOLAH MENENGAH BANGSAR

Kuala Lumpur
2002

SPM

Sijil Pelajaran Malaysia (SPM)

Academic Achievement: Attained excellent results in the SPM examination, demonstrating strong proficiency in core subjects including Bahasa Melayu, English, Mathematics, and Science.

Leadership and Extracurricular Involvement: Actively participated in extracurricular activities and leadership roles, showcasing strong interpersonal skills, teamwork, and organizational abilities. Held positions of responsibility in student clubs, sports teams, or community service initiatives, contributing to personal development and community engagement.

Subject Mastery: Demonstrated a deep understanding of subject matter through diligent study habits, active participation in class discussions, and consistent academic performance. Exhibited proficiency in critical thinking, problem-solving, and analytical skills across diverse subject areas.

Examination Preparation: Implemented effective study strategies and time management techniques to prepare for the SPM examination, including regular revision, practice tests, and seeking assistance from teachers or tutors as needed. Demonstrated resilience, determination, and dedication to achieving academic goals.

Personal Growth and Development: Utilized the SPM experience as an opportunity for personal growth and development, fostering a strong work ethic, self-discipline, and resilience in the face of academic challenges. Developed essential skills such as communication, organization, and adaptability, which are valuable for future academic pursuits and career endeavors.