

# **ABOUT ME**

l am a compassionate outpatient pharmacist with almost 3 years of experience in KKM. My passion for pharmaceuticals and commitment to patient care drives me to seek new opportunities to grow and make a positive impact in the field. Possesing excellent communication and organizational skills, eager to apply my knowledge and skills in a dynamic and innovative environment.

# **SKILLS**

- IBM SPSS
- Microsoft 365 (Excel, Word, PowerPoint, Publisher, Outlook)
- · Quick learner
- Goal oriented

# **LANGUAGE**

English Malay Tamil



# CONTACT



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Rawang, Selangor.



in Lisa Lydia Philip

# LISA LYDIA PHILIP

## REGISTERED PHARMACIST

## **ACADEMIC QUALIFICATION**

University of Cyberjaya (UOC)

Bachelor of Phar,macy
• August 2016 - 20220

## WORK EXPERIENCE

### Klinik Kesihatan Seksyen 19, Shah Alam Aug 2022 - Present

Registered Pharmacist

- · Working collaboratively with other healthcare professionals to provide comprehensive care to patients.
- Proficient in managing the distribution of medications to patients with appointments in major hospitals, addressing accessibility challenges.
- Diligently ensure follow-up medication is available for patients unable to collect directly from hospitals.
- Providing counselling & education to patient regarding newly started devices, chronic medication as well as follow up appointments.

#### Hospital Tengku Ampuan Rahimah, Klang Apr 2022 - Jul 2022

Floating FRP | Inpatient & Galenical Pharmacy

- Ensuring the accurate supply of medication to patients in ward.
- Counselling patients on proper drug administration and technique.
- Supplying Dangerous Drug & Psychotropic Substances to wards and
- Responsible for efficient supply chain management, supplying syrups and internal preparations to various hospital units promptly.
- Expertise in documentation for internal preparations within hospital

#### Hospital Tengku Ampuan Rahimah, Klang Apr 2021 - Apr 2022

Provisionally Registered Pharmacist

In my provisional pharmacist training, I achieved an impressive average score of 92.67% across nine distinct clinical sections inclusive of

- Clinical, Outpatient and Inpatient Pharmacy Unit
- Inventory/Store Management
- Drugs and Poisons Information Services
- Clinical Pharmacokinetics Services
- Cytotoxic Drug Reconstitution
- Conducted research study "Medication Error Reporting Facilitators and Barriers Among Healthcare Professionals in Hospital Tengku Ampuan Rahimah, Klang, NMRR ID: 21-00073-BLJ (IIR).

In personal assessment, I excelled with a score of 95.6%, reflecting my strong attributes in professionalism and unwavering integrity.

#### V Pro Pharmacy Kota Damansara | Aug 2020 - Mar 2021

Pharmacy Assistant

- Recommending customers suitable medications to treat minor ailments.
- Delivering personalized treatment recommendations that garnered returning satisfied customers.
- Providing proactive health monitoring tests, including blood glucose and blood pressure checks, with accessible recorded data for ongoing patient health management.
- Managing inventory, online and in-person sales.

## Pharmaniaga Manufacturing Berhad Bangi | Jun 2019 - Aug 2019

- · Acquired comprehensive knowledge of production, from raw materials to
- Conducting root cause analysis for product complaints.
- Developing training examination papers to enhance manufacturing staff proficiency.