

YONG WEI QI

Experience

Jun 2023 – Present

Esyms Sdn Bhd, Puchong

Pharmacist cum Product Manager

Product Management

- Take part in marketing plan and strategy towards products and marketing efforts to support the company's overall strategy and goals.
- Responsible for the design, development, and coordination of product launch activities.
- Manage customer databases including monitoring response, feedback as well as conducting market research and analysis.
- To conduct product training with key stakeholders.
- Take part in P&L budget control for planning costs, during-development costs as well as execution costs to efficiently utilize allocated funds for marketing and promotional activities.
- Assist in new product development for own house brand.
- To plan and execute events/launches when required.
- Assist in launching of the new Esyms app.

Project Management (Vending Machine/ B2B Platform)

- Monitors and controls execution phase to ensure that projects are completed on time and meet all business and system requirements.
- Experience in project negotiations, pricing and promotion, inventory, and supply chain management, merchandising and catalog management, retail media and retail analytics.
- Provide reports on project status in terms of budget, quality, time and resources and ensure the project is continually documented.

Telepharmacy

- Communicate with patients via telephone or secure messaging platforms to gather necessary information related to prescriptions. Address patient inquiries and concerns regarding medications, refills
- Provide medication counseling and education to patients on proper usage, dosage, side effects, and storage.

October 2023 – Present

Aegis Pharmacy, Puchong

Locum Pharmacist

- To communicate with customers to understand their medical / nutrition / diet needs
- To provide basic health screenings
- To counsel and advice clients on their medication regimen and to improve health conditions
- To screen prescription and dispense accurately
- To recommend suitable health supplements

April 2023 – July 2023

AA Pharmacy, Kota Kemuning

Locum Pharmacist

- To communicate with customers to understand their medical / nutrition / diet needs
- To provide basic health screenings
- To counsel and advice clients on their medication regimen and to improve health conditions
- To screen prescription and dispense accurately
- To recommend suitable health supplements

Jan 2021 – April 2023

Big Pharmacy Healthcare Sdn Bhd

Retail Pharmacist

Professional Service

- To communicate with customers to understand their medical / nutrition / diet needs
- To provide basic health screenings
- To counsel and advice clients on their medication regimen and to improve health conditions
- To screen prescription and dispense accurately
- To recommend suitable health supplements
- To assist in day-to-day operations including coverage for other pharmacists if the need rises

Stock Management

- To assist in stock take and responsible for expired / shortage of product
- To ensure inventory record and stocks are always tally
- To maintain product wastage at low level according to the Company's guidelines
- To receive stocks according to purchase order
- To store products, follow proper guidelines
- To ensure product availability while keeping cost at its optimal performance and work within storage capacity constraints

People Management

- To train and induct new co-workers, provide constant coaching and support
- To communicate new product promotion and ensure promotion are communicated accurately to customers

Professional Compliance

- To ensure the pharmacy always comply to government regulatory
- To execute best pharmacy practice and follow guidelines given by authority and the company
- To upkeep prescription and poison book record



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Jaya, Selangor, Malaysia

EDUCATION

Bachelor of Pharmacy (Honours)

International Medical University (IMU)

2013 – 2017 cGPA: 3.12

Australian Matriculation (AUSMAT)

Sunway College

2012 ATAR: 86.75

Malaysia Certificate of Education (SPM)

SMK USJ 12

2007 – 2011 Science Stream, 10As

LANGUAGES

Written : English Bahasa Malaysia and Chinese

Spoken : English, Bahasa Malaysia, Mandarin and Cantonese

SKILLS

Basic skills

Microsoft office (Excel, Words, Power Point), Teleprimary Care (TPC), Electronic Hospital Information System (eHIS), Pharmacy Information System (PhIS), TouchPos

Pharmacy Practice

Prescription screening, dispensing, medication and device counselling, health education and promotion, medication error reporting

Pharmaceutics

Extemporaneous dispensing

Drug store

Inventory management, Dynamod, Bukku, B2B Platform

YONG WEI QI

Research Projects

1. Elucidation of microbes found on frequently touched surfaces in car interiors of privately owned cars.
2. Antibiotic prescribing in a primary care setting in Malaysia: a cross-sectional surveillance study. [Published on BMJ Open (online)]

Volunteer Activities

Year 2017 – 2019

Medical Team at Kechara Soup Kitchen

Year 2016

Tzu Chi Pudu Free Clinic, Kuala Lumpur

Year 2014

Event organiser of university orientation for new comers

Professional Activities

Year 2020

10&11 Oct : Methadone On Call, Klinik Kesihatan Seri Kembangan

Year 2019

26&27 Oct : Methadone On Call, Klinik Kesihatan Seri Kembangan

14 April : The Importance of Immunization Carnival, Dataran Kemerdekaan Shah Alam

28 Feb – World Cancer Day 2019, Klinik Kesihatan Puchong

Year 2018

25 Sept : Health Exhibition and Health Talk : Diabetes Diet

20 Jun : Health Talk: Quit Smoking

23 May : Health Talk: Quality Use of Medicines

25 April : Health Talk: Type 2 Diabetes Mellitus and its Complications

18 April : Health Exhibition: Quality Use of Medicines

7 Mar : Health Exhibition: Quality Use of Medicines

Intern

Sep 2016 – Jan 2017

- Caring Pharmacy, Paradigm Mall
- IKOP, Kuantan
- HTAR, Klang

April 2016 – May 2016

- Caring Pharmacy, Damen

Reference

Mr. Kua Kok Pim

Pharmacist Phone: +6011 11299 918

Ms. Kimberley Tan

Pharmacist Phone: +65 9835 9119

Experience

● Nov 2021 – May 2022

PPV UniKlinik, Petaling Jaya
Pharmacist (Consentor)

- Medication or medical history taking
- Check patient eligibility to receive covid-19 vaccine
- Counsel public on the adverse effects of covid-19 vaccine

● Jun 2021 – Oct 2021

PPV GHHS, MIECC
Pharmacist (Consentor)

- Medication or medical history taking
- Check patient eligibility to receive covid-19 vaccine
- Counsel public on the adverse effects of covid-19 vaccine

● Jan 2018 – Jan 2021

Klinik Kesihatan Puchong (Polyclinic), Ministry of Health
Pharmacist (Outpatient) [PRP, FRP]

- Ensure medication management in own area of work is efficient, zero-wastage and in accordance with best professional practices
- Review medication orders (medication chart or prescription) for appropriateness and intervenes with prescriber or follows up where necessary
- Ensure medications received by patients are packed correctly and dispensed within target turnaround time
- Medication and device counselling
- Counsels and reassess patients' device techniques and administration instructions for particular medications.
- Incharge of interstate transfer of medications and send out medications by postal to patients
- Involved in Medication Therapy Adherence Clinic (MTAC) and quit smoking program

● Oct 2018 – Dec 2018

Hospital Serdang, Ministry of Health
Pharmacist (Inpatient, Clinical) [PRP]

- Perform medication dispensing and reconciliation
- Provide counselling to patients
- Review of patient's medication
- Provide on call services on a rotational basis.
- To ensure performance indicators are met and pharmaceutical care is provided according to hospital SOPs and accreditation/legal standards
- To assist in any hospital projects
- To maintain the distribution of drugs
- Provide timely and accurate drug information to healthcare professionals and patients/caregivers

● Feb 2018 – Feb 2020

Multicare Pharmacy, Subang Jaya SS19
Locum Pharmacist

- To communicate with customers to understand their medical / nutrition / diet needs
- To provide basic health screenings
- To counsel and advice clients on their medication regimen and to improve health conditions
- To screen prescription and dispense accurately
- To recommend suitable health supplements

● Aug 2017 – Jan 2018

Multicare Pharmacy, Subang Jaya SS19
Pharmacist Assistant

- To communicate with customers to understand their nutrition / diet needs
- To provide basic health screenings
- To recommend suitable health supplements