

NOR HAYATI HAMZAH

Career Objectives:

To leverage on my diverse experience, knowledge and skills achieved in healthcare industry, to lead a high performing team that delivers exceptional patient care. I also strive to continuously improve processes and workflow to enhance efficiency, quality of care & patient safety.



BIODATA

Nursing Board Registration No: 31455

Home Address: Petaling Jaya. Selangor

Contact No: 019 457 9629

Email: norhayatihamzah73@gmail.com

EDUCATION/QUALIFICATION

INSTITUTION	QUALIFICATION	YEAR
Lam Wah Ee Nursing College. Penang	Diploma In Nursing	Sep/1993 – Sep/1996
Edith Cowan University Perth. Australia	Bachelor Of Nursing	July 2005
University Of South Australia	Graduate Certificate In Nursing – Nurse Education	June 2010
Shepelfgi, Canada	Health Coach	June 2009
Hrd Corp Malaysia	Train The Trainer	June 2019

CAREER PROGRESSION

START & END	COMPANY NAME	POSITION	ACHIEVEMENT
Jan/2004	Picasso Hospital. Petaling Jaya	Nursing Manager for OPD; Endoscopy Unit, Urology, GIT Centre	involves in preparation for CKAPS inspection – commissioning team
Oct/2023 – Dec/2023	Murni International College. Nilai. Seremban	Clinical Instructor for Patient Care Assistance Programme [contract]	20 students passed & obtained certification. Involves in OSCE, log book monitoring & teaching during student's internship at Pantai Hospital Sg. Petani. Kedah.
Nov/2022 – Jun/2023	Mahkota Medical Centre. Melaka	Manager Nursing Education Department	<ul style="list-style-type: none">▪ Participated in preparing hospital readiness for JCI accreditation▪ Contributed to competency framework project for 2 major hospital▪ Facilitated mass CPR demo for more than 500 participants at external event▪ Led monitor for NCP compliance using ORIGIN/HIS▪ Revised JD with technical skills competency for nursing division
Jul/2022 – Aug/2022	Putra Medical Centre, Alor Star Kedah	Director of Nursing	Initiated & Implemented quality improvement activities for OT/CSSD, linen management & clinical waste management
May/2021 – Jun/2022	Questra Clinical Research Sdn. Bhd. Permatang Pauh. Penang	Clinical Research Associate	<ul style="list-style-type: none">▪ GCP Certified▪ Led clinical trial study – as Project Manager for clinical trial study. Collaboration with IPPT USM Kepala Batas. Penang

CAREER PROGRESSION

START & END	COMPANY NAME	POSITION	ACHIEVEMENT
Oct/2014 – Apr/2021	Fresenius Medical Care Sdn. Bhd. Petaling Jaya	Clinical Manager, Peritoneal Dialysis Therapy (M)	<ul style="list-style-type: none"> ▪ GCP certified ▪ Led Post Marketing Surveillance activities for PD Effluent produced in Malaysia (2 years) ▪ Involved in translation project for Automated Peritoneal Dialysis machine manual & patient guidebooks for Asian country ▪ Study Coordinator for PD IDEA clinical study for Malaysia division [International study] ▪ Initiated social media platform as support group for Peritoneal Dialysis patient.
Nov/2009 – Sep/2004	Allianze University College of Medical Sciences (AUCMS). Kepala Batas. Penang	<ul style="list-style-type: none"> ▪ Dean of Nursing Faculty ▪ Nursing Lecturer 	<ul style="list-style-type: none"> ▪ Completed Teaching Methodology course ▪ 2013; Organized International Conference by Prof Graeme Smith (University of Edinburg, UK) ▪ Involves in curriculum development for new programme ▪ Invited as Lembaga Jururawat Malaysia Exam Coordinator
Oct/2008 – Jul/2009	Shepellfgi. Canada	Health Consultant/Coach at Intel Technologies. Penang	<ul style="list-style-type: none"> ▪ Certified Health Coach ▪ Involved in coaching client on healthy lifestyle modification
Dec/2006 – Sep/2008	ASP Medical Sdn. Bhd Penang	Industrial Nurse	<ul style="list-style-type: none"> ▪ Manage referral cases, Insurance claims, clinic management, first aid
Oct/1997 – Feb/2007	Island Hospital, Penang	<ul style="list-style-type: none"> ▪ OR Scrub Nurse ▪ Recovery Room Nurse ▪ Urology Nurse ▪ Day Care Nurse ▪ Endoscopy Charge Nurse (SSRN) 	<ul style="list-style-type: none"> ▪ Contributed in preparing Endoscopy Unit SOP for Hospital 1st accreditation of MSQH
Oct/1996 – Sept/1997	Gleneagles Intan Medical Centre. Ampang	<ul style="list-style-type: none"> ▪ OR Scrub Nurse 	