



Ida Royani Binti Razali
IT Security Analyst (7 years)
IBM Global Delivery Cyberjaya

(+60) 175058256 | ida18_royani.0205@yahoo.com | MYR 6,500 | Selangor

Experience

8 years of total experience

Jun 2014 – May 2021
(7 years)

IT Security Analyst

IBM Global Delivery Cyberjaya | Selangor, Malaysia

Industry Computer / Information Technology (Software)

Specialization IT/Computer – Security Analyst

Role Security Delivery Specialist

Position Level Senior Executive

Monthly Salary MYR 4,458

Work Description:

- The roles and responsibilities of those involved in delivering or supporting the ABN AMRO Bank Security Health Check Process does not deviate from the IMT Benelux Security Health Check process.
- Determining based on policy which of the security health checks need to be performed.
- Ensuring that the correct policy values are used in each of the checks (e.g. tool has been updated to reflect the customer policy values).
- In order to maintain compliance the health check data for accounts managed by this process will be run and extracted on a monthly basis. Health checks can be extracted on any day during the calendar month to maintain compliance. This applied to TSCM/ BIG FIX run health checks.
- Reports generated by this Health checking process will be retained to the standards identified in the Account Specific contract document (GSD331/ISec) or ITCS104 for IGA.
- All deviations identified are to be raised as Issues on CIRATS. CIRATS will be generated as per account requirements.
- Close CIRATS Issue (after submission to PTC status) if the resolution matched the needs to resolve the root cause of the exception.
- Update the Benelux Health Check Scheduler and evidence at Belgium Security Evidence when the health check cycle has been completed.
- All exceptions will have been previously managed in the automated tools including ECM.
- Provide required report/evidence when required in Audit.

Achievement:

- Received commendation from Istvan (Compliance Assurance Manager) and Ewa Wypior (Security Health Checking Process Execution Specialist), Pyior (HC coordinator) regarding

green on Middleware/ subsystem for health check during recovering time for MY Health Check. Achieving 99% clean and on track for subsystem Health Check.

- Received commendation from Benelux Delivery Compliance Assurance Manager (Istvan Gyory) on hard and great work to make sure all server in ABN AMRO account are health checked by policy version CSD 2.0.
- Received Recognition from Mohamad Helmi Harith (Leader of IBM Client Innovation Center Malaysia) for outstanding work in delivering the best services and reduce our backlog due the tool issue previously.
- Recognition of Implementation CSD 3.0 project from project manager of ABN AMRO account.

Jan 2014 - Jun 2014
(6 months)

Software Packager (IT Engineer)

IBM Global Delivery Centre, Cyberjaya | Selangor, Malaysia

Industry	IT, Science, Engineering & Technical
Specialization	IT/Computer - Software
Role	Software Engineer
Position Level	Junior Executive
Monthly Salary	MYR 3,500

Work Description:

- Involved in re-packaging applications into MSI format. This includes per-forming compliance testing, MSI authoring, creation of customize VB scripts, testing and deployment of the application to the end user
- Study how each application behaves in Global Infrastructure desktops, which include hardware drivers and software.
- To ensure that the application functions well under the lock down environment of Windows 2000 desktop and up to infrastructure standard to run on Shell Global environment.
- Repackage applications using Wise for Windows Installer to conform to organizational wide standards and are deployed via Windows Active Directory Group policy.
- Provide technical solutions & suggestion to customer from time to time especially when there is a technical constraint on their applications.
- Documented detail technical solutions and suggestions in solving scripting issues.
- Troubleshooting applications for customer via Net Meeting when there is a problem ticket raised.

Jan 2012 - Jun 2012
(6 months)

Dot Net Programmer Trainee

SKALI Community Engagement SDN BHD (SCALE) | Kuala Lumpur, Malaysia

Industry	Computer / Information Technology (Software)
Specialization	IT/Computer - Software
Role	Software Engineer/Programmer
Position Level	Fresh / Entry Level
Monthly Salary	MYR 1,500

Work Description:

- Learn more about the new language such as C#,VB.NET and ASP.NET.
- Doing CSR activities with teams.

- Provide a summary report of the operations of the department.
- Assists Head/Senior Manager in terms of technical aspects and ad-hoc task as per requested.
- Undertake other duties and responsibilities as may be assigned by the superior from time to time or as and when necessary for the effective realization of the job-purpose.

Experience Gained :

- Good team player and Multitasking capabilities.
- Excellent organizational and motivational skills.

Education

2011 **Universiti Teknologi Mara (UiTM), Shah Alam**
Bachelor's Degree in Computer Science/Information Technology | Malaysia

Major Netcentric Computing
 Grade Grade C/2nd Class Lower

2009 **Universiti Teknologi Mara (UiTM), Arau**
Diploma in Computer Science/Information Technology | Malaysia

Major Computer Science
 Grade Grade B/2nd Class Upper

Skills

Intermediate	Basic
Data Analysis	VB.net
SECURITY	ASP.NET
IT Skills	PHP And MySQL
Data Privacy	My SQL Server
Security-Compliance	Oracle
Service Now	JAVA Programming Language
MAXIMO	Big Data
Big Fix	Liferay
Agile	Cybersecurity, Data Science & Cloud

Languages

Proficiency level: 0 - Poor, 10 - Excellent

Language	Spoken	Written
English (Primary)	10	9
Bahasa Malaysia	10	10

Additional Info

Expected Salary **MYR 6,500** (negotiable)

Preferred Work Location **Putrajaya, Kuala Lumpur, Selangor**

Other Information

Strength

- 1) Hardworking, innovative and creative
- 2) Able to work independently and cooperate fully in group
- 3) Able to work under pressure
- 4) Able to work overtime
- 5) Highly Responsible and punctual

Project

- 1) Final year project for Bachelor of Science (Hons.) Netcentric Computing (2011)
- Recovery Tool For Deleted Audio/Video Files From Recycle Bin Using C++ Programming Language

This project is under computer forensic technology. Computer forensic is a science of acquiring, preserving, retrieving and presenting data. This project was developed to help user to search and recover audio and video files. This tool very important for those who accidentally deleted the files.

- 2) Final year project for Diploma in Computer Science (2008)
- Clinic System

This project is developed for doctor and staffs in clinic. Main function as add, delete and update data of patients. Besides that, this system can help doctor and staff to be easier to record all patients' information and search patients' record. This project using PHP Language and MYSQL Database.

- 3) Practical Project at University Utara Malaysia (UUM) for Diploma in Computer Science (2008)
- Helpdesk Service System

This project developed using PHP Language and MYSQL Database. This project is created to staffs and students of University

Utara Malaysia (UUM). The main function of this project is for staff easier record all complaints from other staffs and students. Furthermore, the staff can easier to set and divide the complaints for other staffs depend on the problem. This system also can print report for admin and user as reference.

About Me

Gender	Female
Age	34 years
Marriage Status	Married
Address	Selangor, Malaysia
Nationality	Malaysian
Permanent Resident	Malaysia