



RESUME

WONG Wan Yee

A proven healthcare professional who is passionate in delivering high quality health and nursing/patient care towards achieving patient care goals, and continuously driving wide-spread healthcare system initiatives. Focused on advancing expertise in Health Design/Planning, while driving innovation and optimisation.

Profile

- Over 12 years of expertise in clinical nursing, including experience as a State-registered Nurse, Nurse Manager, Critical Care Nursing and Infection Control In-charge.
- Keen interest and experienced in crafting hospital project strategy, execution plans and overall project management, with the aim of meeting the desired outcome of profitability and return of equity.
- Detailed-focused manager who is self-confident, articulate, able to prioritise & organise, with proven track record of success and high-performance exceeding expectations.
- Strong execution skills in driving plans forward to achieve enhanced performance. Special leverage on technology to grow and transform customer/patient service delivery chain and experiences. Use of data gathering and analytical tools effectively to drive strategic and operational decisions.
- Thrives in pressured situations, emergencies and crisis, while ensuring strict compliance, quality standards, and work ethics. Strong ability to adapt to changing demands, and particularly driven in problem solving.
- Broad-based communication skills & stakeholder manager, with strong interpersonal skills. Proven ability to engage with clients, senior leaders, and external regulatory/authorities.

Skill Highlights

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| • Business Transformation | • Healthcare Management |
| • Critical Care Nursing | • Healthcare Information Technology |
| • Change Management & Communications | • Health Facility, Planning & Design |
| • Customer Experience/Service Delivery | • Healthcare Service Planning |
| • Data Analytics & Research | • Quality Improvement |
| • Digitalisation | • Operational Excellence |
| | • Process & Quality Improvements |
| | • Strategic Thinking |

Work Experiences Summary

June 2022 till Present

**Current Position: Senior Manager, Group Business Transformation
TMC Life Sciences Berhad**

Strategic Planning

Assist Group CEO to define strategic roadmaps and lead high priority strategic initiatives to support business unit strategies. Works closely with other Leadership people and leading group strategy formulation and execution, financial planning, fund raising and investor reporting. Reviewing and filtering of market insights or trends and competitive information to drive group strategy.

Planning, Organizational & Monitoring

Roles to include overseeing all aspects of the company, implementing any procedural change and improving how the people in the company perform. Involvement in group wide transformation projects and other operational transformation with monitoring and oversight approaches that drive execution. Responsible for identifying area of opportunity within a company and implementing processes to change its performance for the better.

Leadership Management

Work in partnership with other key stakeholders to develop both short and long-term performance targets, forecast and projections with appropriate performance monitoring and management. Develop requests for proposal (RFP) for development of key projects.

April 2016 to June 2022

**Current Position: Associate / Nurse & Health Planner
TAHPI (Total Alliance Health Partners International)**

Responsibilities include Health Facility Planning include development of functional briefs, department zoning for functional relationships, development of Schedule of Accommodation, Room Data Sheets, review of Room Layout Sheets, client liaison & facilitation of user group meetings on a variety of projects both in Malaysia and overseas. Role requires design background and expertise in the use of computer database systems involving HPI's Health Facility Briefing System (HFBS). Involves in the facility planning of both public & private hospitals, day surgeries, Rehabilitation hospital & Ambulatory Care Centre.

Project Involvement:

- ▶ Design Development , Queen Mary Hospital , Hong Kong
- ▶ Masterplanning , Shi Jia Zhuang Acute, Maternity & Children Hospital, China
- ▶ Schematic Design & Design Development, Hainan Clinics, China
- ▶ Schematic Design, Kota Bahru Medical Centre , Kelantan
- ▶ Schematic Design & Design Development , Beacon Hospital 2 , Petaling Jaya
- ▶ Schematic Design , Tung Shin Hospital , Kuala Lumpur
- ▶ Masterplanning, Schematic Design & Design Development , KL Wellness City Hospital, Malaysia
- ▶ Masterplanning & Schematic Design , MAHSA Specialist Hospital, Malaysia
- ▶ Schematic Design & Design Development, KPJ Tawakkal Specialist Centre, Kuala Lumpur
- ▶ Schematic Design, Regen Rehabilitation Hospital, Malaysia
- ▶ Schematic Design, University Malaya Medical Centre ICU (UMMC), Petaling Jaya
- ▶ Masterplanning & Schematic Design, Hospital Sultan Azlan Shah Hospital, Kampar, Perak
- ▶ Schematic Design, Vantage Medical Centre, Setia Alam
- ▶ Professor Muhaya Eye & Laser Centre (IKONIK) Ambulatory Care Centre

Other Projects- Aged Care Project

- ▶ Suntrack Prima Care, Aged Care Project, Cyberjaya
- ▶ Setia Alam, Aged Care Project, Setia Alam

October 2012 till April 2016

**Position: Nurse Manager, Critical Care Unit (ICU/CCU/NICU)
Ramsay Sime Darby, ParkCity Medical Centre**

Part of the team to commissioned RSD PMC & successfully lead the team in achieving Malaysian Society for Quality in Health Accreditation (MSQH).

October 2012 till December 2014

**Position: Infection Control In-Charge (Temporary Position)
Ramsay Sime Darby, ParkCity Medical Centre**

Involves in internal Infection Control audits towards achieving MSQH Accreditation. Continuous effort in ensuring high Infection Control Standards in the hospital with review of Infection Control Standard Operating Procedures

July 2010 – October 2012

**Position: Deputy Nurse Manager (2010)
Ramsay Sime Darby, Subang Jaya Medical Centre**

Oversees day to day operations of the department while ensuring competency of the team with supervision & trainings. Involve in departmental annual budgeting exercise

**Participation &
Achievements****April 2016 – June 2022**

**Position: Nurse / Health Planner
TAHPI**

1. Technical Representative from Private Sector in producing Disaster Management Guideline with CKAPS – year 2019

July 2004 to April 2012

**Position: State Registered Nurse (2004-2010)
Ramsay Sime Darby, Subang Jaya Medical Centre**

2. Chairperson, Nurses Day Task Force 2015
3. RSDH Brand Nurse, Bronze Award 2014
4. Environmental, Safety & Health (ESH) Committee Member, ParkCity Medical Centre
5. Critical Care Committee Member, ParkCity Medical Centre
6. Infection Control Committee Member, ParkCity Medical Centre

Certification

1. Basic Life Support (BLS) – April 2014
Sime Darby Nursing and Health Sciences
(Currently known as Ramsay Sime Darby Healthcare College)
2. Neonatal Resuscitation Programme (NRP) – July 2013
Penang Adventist Hospital
3. Advanced Cardiovascular Life Support (ACLS) – May 2012
Sime Darby Nursing and Health Sciences
(Currently known as Ramsay Sime Darby Healthcare College)

**Education
Summary****BSc (Hons) Professional Practice in Nursing (2012)**

Segi College, Kuala Lumpur
(Awarded by the University of Greenwich, UK)

Certificate of Post Basic Critical Care Nursing (2006)

SJMC Academy of Nursing and Health Sciences
(Currently known as Ramsay Sime Darby Healthcare College)

Diploma in Nursing Course (2001-2004)

SJMC Academy of Nursing and Health Sciences

(Currently known as Ramsay Sime Darby Healthcare College)

Sijil Pelajaran Malaysia (1996-2000)

SMK Taman Petaling, Petaling Jaya

Personal Information

Date of Birth: 20th October 1983

Marital status: Married

Nationality: Malaysian

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Referees can be provided at your request.