

Mok Chuang Yong

PROJECT MANAGER

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My previous role in Project Management enabled me to be involved in pre-sales support, project planning and execution and project financial planning. Cross functional coordination is needed from project material ordering, project implementation and project closure as according to the company project delivery plan and execution.

I am looking to explore a new industry and a new position as well as a new working location to broaden my experience as a personal growth. Below is the summary of my position and project that I am involved with,

- Project Management
- Pre-sales support
- Quality Audit processes
- Contract and SLA execution
- Material ordering and delivery coordination
- Cost and Progress Management
- Sites installation verification audit
- New sites verification test
- Fault recovery support

WORK EXPERIENCE



ZTE Malaysia

Project Manager (June 2023 - Present)

Attached to CelcomDigi project taking care of regional transmission rollout deployment. Key function include,

- Project rollout management
- Subcon management
- Rollout plan scheduling
- Technical support
- Project rollout risk assessment
- Inter-department rollout coordination



NEC Malaysia

Project Manager (Dec 2022 – June 2023)

Attached to SMART project by Sarawak State Government to build wireless network coverage for rural areas. Key functions include,

- Project stakeholder management
- Subcon management
- Logistic and warehouse organization
- Project Management
- Change request management
- Quality Management
- Site Engineer resource planning and resource planning
- Vendor acquisition



Rich Comm Sdn Bhd
Implementation Manager (Jan 2021 – Dec 2022)

Newly establish Network Facilities Provider company involved in building network facilities for Telco. Assigned to setup the company implementation team while coordinating with the actual implementation project on building telco structure. Main responsibility includes,

- Establishing customer base
- Establishing implementation processes
- Coordinating with local authorities for new site application processes
- Work with telco for new site roll out and acquisition
- Company budget forecast and project budgeting
- Setting up of company procurement processes and vendor management
- Establishing project management processes
- Manages project tendering processes and submission



Nokia Solution and Network Brunei Branch
Cost & Progress Manager (March 2018 - February 2019)

Manages and costing control for project in Brunei. Main responsibility includes,

- Project budgeting setup in SAP
- Project costing monitoring and reporting
- Purchase Order generation in SAP
- Progress monitoring and reporting
- Support multiple Project Manager on project cost reporting



Nokia Solution and Network Brunei Branch
Program Manager (May 2018 - February 2019)

DST OCS Integration project management. Main responsibility includes,

- Pre-sales budgeting
- Resource forecast
- Program financial update
- Customer communication
- Vendor management



Alcatel Lucent Ptd (Nokia Corporation), Brunei
Care Program Manager (Mar 2017 - February 2019)

Care program management for OCS maintenance Datastream Technologies. Main responsibility includes,

- Customer issue and request engagement
- Managing internal and 3rd party support team
- Program financial update
- Action request tracking
- Resource forecast



Alcatel Lucent Ptd (Nokia Corporation), Brunei
Project Manager Microwave Packet Radio, MPR (Jan 2015 - February 2019)

Project management for MPR related rollout with ALU 9500MPR solution. Key customer including, TelBru (Project Kickoff Jan 2015)

- ALU 9500MPR with 1+1HSB configuration
- Project involvement from solution finalization phase to project delivery

Progresif Cellular SB (Project Kickoff Mar 2016)

- ALU 9500MPR with combination of RLAG ring protection and 1+1HSB configuration
- Project involvement starting from the pre-sale solution discussion to project delivery

TelBru (Project Kickoff Sept 2016)

- ALU 9500MPR HL 4+0
- Project involvement starting from the pre-sale solution discussion to project delivery
- Project involvement from contract review, solution finalization to project planning and delivery.

Alcatel Shanghai Bell, Myanmar
MPR Project Quality Assurance (Jun 2015, 2 weeks attachment)

Involved in setting up local project quality assurance team and provide training for the local engineer and contractor for quality service delivery. Project involved Ooredoo MPR project quality audit

Key task,

- Develop and reengineer quality assurance processes with customer requirement
- Setup local quality audit team
- Enhance installation guide material customized to customer requirement
- Provide training to local quality assurance team



Alcatel Lucent Ptd, Brunei
Maintenance Services Manager (Nov 2013-Mar 2017)

Oversee the One Government Network project maintenance phase of MPLS service router and IP network product which include managing a team of local engineers scheduling and logistics management to achieve contractual SLA with the customer.

Equipment involved:

- ALU SR7750
- HP MSR 6604, MSR 30, MSR20
- Emerson and Eltek Rectifier
- ALU MPR product

Key responsibility:

- Analysing MPLS network performance from reports generated by ALU Service Portal to come up with recommendations to customer for issues of physical equipment and network upgrading
- Documentation compiling of monthly Technical Support Service report for submission to customer
- Leads monthly meeting with customer

Senior Engineer (Apr 2012- Oct 2013)

Involved in One Government Network project rollout of MPLS service router and IP network product which include project rollout scheduling, installation and logistics management, contractor management and sites migration and migration planning. Also support Microwave transmission troubleshoot.

Equipment involved:

- ALU SR7750
- HP MSR 6604, MSR 30, MSR20
- Emerson and Eltek Rectifier
- ALU MPR product

Key responsibility:

- Analysing site survey document and compilation
- Lead on site survey processes and documentation requirement
- Prepare project rollout schedule for installations

- Lead and coordinate installation contractors and resource planning
- Communicating with 13 Government Ministry on project roll out which involved more than 700 CPE sites
- Network integration and migration on 33 PE sites and CPE which include scripts generation
- Fault troubleshoot and customer consultation on fault clearing



Digi Telecommunications Sdn Bhd, Malaysia
Area Coordinator, Senior Engineer (2008 – 2012)

Manages a team of operation staff for Northern Territory in Sarawak. Compiling network database and performance monitoring. Providing fault recovery support and daily operation and maintenance for Alcatel SDH transmission, Ericsson Traffic Node, Ericsson Node B, Ericsson RBS 2000 series, Emerson Rectifier, Eltek Rectifier including system backup. Internal Audit team for Sarawak ISO 14001 and OHSAS 18001 implementation.

Key projects:

- 3G rollout coordination in Miri with vendors. Perform new site verifications, audit acceptance and testing.
- Review Technical Site Survey documents for sites upgrading and new sites rollout.
- Ericsson Traffic Node transmission testing and acceptance in Miri.
- Setting up database records of sites including equipment used, transmission frequency records and power utilization.
- Internal Audit member for Sarawak on ISO implementation readiness.

Engineer (2004 – 2008)

Operation and maintenance for 2G network which include Ericsson RBS 2000 series, Emerson Rectifier and Ericsson PDH transmission. Provide feedback on coverage related issues and coordinate with planner for new rollout.

Key projects:

- Setting up monitoring access to all transmission link.
- 2G to EDGE network swap
- Drive test for coverage feedback for 2G network.
- 2G new sites rollout acceptance audit and testing.
- Alcatel SDH acceptance audit.



Mutiara Telecoms Sdn Bhd, Malaysia
Technician (1997 – 2004)

Operation and maintenance for VSAT sites in Sarawak. Installation testing and commissioning of VSAT. Fault restoration support for VSAT.

Key projects:

- Rollout coordination VSAT link for remote area customer.
 - Operation and Maintenance support in Sarawak
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EDUCATION & TRAINING

PMI PMP Certified 2022

Inti College Sarawak.

Diploma in Electronics and Electrical Engineering

Committee Member of the College Electronics Club

Committee Member of the College Student Council

Language Proficiency:

IELTS

Spoken and Written Mandarin and Malay

Training Attended

- Ericsson Radio Base Station
- Emerson Rectifier
- Eltek Rectifier
- TEMS Investigation
- Ericsson Micro-wave Transmission
- Alcatel-Lucent SDH Micro-wave Transmission
- Spacenet DAMA VSAT training
- UMTS
- Advance Microsoft Excel and Power Point
- Work at Height Training by Iratek & CIDB safety training
- Presentation to Others with Effective Results
- 3G Repeater training
- Ericsson Node B Installation and Commissioning
- ISO 14001 and OHSAS 18001 Internal Auditor for Digi Sarawak
- Certified IP Associate
- Radwin Point to Point / Point to Multi Point Microwave
- Alcatel Lucent Microwave Packet Radio Installation and Commissioning
- People Manager Training
- Care Program Manager Training
- In house SAP User Training