Personal Details		
Name	Nur Farrah binti Mohammad Halid	
Tel No	012-5062550	
Email	farahhalid@yahoo.com	

Educational Background		
Period	2019 – 2021	
Institute Name	ARSYAD AYUB GRADUATE BUSINESS SCHOOL (AAGBS),	
	UITM, SHAH ALAM, SELANGOR	
Course Completed	MASTER IN BUSINESS ADMINISTRATION (CGPA : 3.51)	
Period	2015-2017	
Institute Name	UNIVERSITI TEKNOLOGI MARA (UITM), PUNCAK ALAM, SELANGOR	
Course Completed	BACHELOR of BUSINESS (HONS) INTERNATIONAL BUSINESS (CGPA: 3.81)	

	Employment History	
Period	2022-Current	
Company Name	Experian (Malaysia) Sdn Bhd	
Position Held	Product & Data Specialist	
Job Scope	 Monitor industry trends, conduct market analysis and implementing strategic initiatives to enhance the attractiveness and competitiveness of products. Collaborate with prospective data partners to develop new products, contribute to successful product growth strategies and remain competitive in the market. Orchestrated training initiatives targeting diverse stakeholders, tailor sessions to address the unique needs of sales and marketing teams as well as consumer segment and ensure comprehensive understanding of product offerings. Coordinate product launches and feature communication with Channel and Marketing teams. Reviewed and optimized system process flows and operational procedures ensuring strict compliance with regulation and contribute to seamless delivery of services. Customer centric excellence by providing post-launch support, promptly addressing inquiries from customers and ensure high level of customer satisfaction. Led end-to-end User Acceptance Testing (UAT) for platform enhancement, guaranteeing the functionality and address any issue for a flawless user experience. Cross functional synergy by orchestra coordination for necessary system enhancements, liaising between IT, marketing and management teams. 	
Period	2020 – 2022	
Company Name	AFFIN Islamic Bank Berhad	
Position Held	Executive, Product Development	
Job Scope	 Spearheaded the identification of innovative products and successfully enhanced existing offerings, contributing to the bank's growth and market competitiveness. Managed end-to-end product development lifecycle, collaborating crossfunctionally to successfully launch solar financing solutions in alignment with market demand. This initiative significantly boosted the bank's revenue. Prepare proposal papers to Shariah Committee (SC), Management Committee (MCM), Group Management Credit Committee (GMCC), Product Program (PP) and other related papers for approval/endorsement/notification of new/enhanced product. Product bundling and product profitability by monitoring the lifecycle of the products and ensures the sustained success and competitiveness of the product portfolio. Plan and execute business promotional programs/products training session to related department and branches, enhancing product awareness and sales effectiveness. To gather feedback on the customer's acceptance/perceptions on the launched products/services. Forecast sales for multiple product development teams using history and growth expectations, assist salesperson to recommend proper products. 	

Period Company Name	Conduct research on product features and practice to ensure that the product remains competitive and assure that the product has the highest quality of standard. 2018-2019 AFFIN Islamic Bank Berhad	
Position Held	Executive, IT & Operations	
Job Scope	 Assisting mobile app development by executes UAT test plans for E-TRADE financing product (letter of credit, trust receipt, banker acceptance, bank guarantee, shipping guarantee and others) and ensure that the system functionality is fully tested within project timescales and to a high quality. Perform trading transaction for deposit, financing & credit card through able ace raakin & bursa tawaruq platform. Handled a wide range of administrative and executive support tasks to assist staff of multiple departments to ensure no interruptions in the work flow. Reconciling payments to ensure the accounting system reflects the correct transactions and supporting the month end process. Maintain integrity and security each data or record been sync between branches and headquarter. 	
Period	January 2018- June 2018	
Company Name	AFFIN Bank Berhad	
Position Held	MANAGEMENT TRAINEE	
Job Scope	 Underwent various department rotations from Group Treasury, Group Credit Management, Islamic Banking, Commercial and Corporate Banking to learn the fundamentals of banking holistically as well as product knowledge. Worked alongside the head and managers of the attached department to understand, review the whole business operation and participate in company's strategic planning. Developed and implement different styles of leadership during department rotations to maintain work efficiency and productivity. 	

Internship/ Practical Experience		
Period	January 2016-June 2016	
Company Name	PETRONAS	
Position Held	Intern, Risk Management, Downstream Business	
Job Scope	 Assist in 6 Sigma Project and monitor risk associated in Petronas Africa's Facility. 	
	 Identified and communicated accounting and auditing matters to senior members of the team. 	

Computer, Language & Skills.		
Computer	Microsoft Office Suites.	
Language	English and Bahasa Malaysia.	
Skills	 Proven track record in designing and implementing Shariah-compliant products and services. Excellent communication and presentation skills. Strong leadership and team management skills. Regulatory compliance and industry best practices. Market research and competitive analysis. Strong analytical and problem solving skills. 	