Tang Hang Cheng, Kenny

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Bandar Puteri, 47100

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**Executive Summary:**

* Over 15 years in Supply Chain industry of progressive responsibility in inventory management, demand /supply planning, contract management, custom broker management, warehouse and distribution service provider management.
* Lead W&D contract negotiation, system interface, inventory migration and 3PL changed.
* 8 years in production planning environment for FMCG beverage with responsibility of capacity/detail scheduling, raw and packaging inventory planning and inventory holding.
* A key contributor to drive consistency in processes/operational excellence.

Objective To secure a challenging position with large and progressive establishment where my skills and knowledge can be gainfully utilized, with opportunity for future career advancement.

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| Experience |  |
| **Apr 2020 –** | **Smart Glove Holding Bhd**  Position: Special Portfolio Manager – Supply Chain / Logistic  **Company Background**  A group of company specialize in   1. Nitrile & Latex gloves manufacturing in Malaysia and Indonesia. 2. Sourcing and Trading on PPE from manufacturer in various country and supply to Asia, Europe and US.   **Responsibility**  Join since April 2020 as Special Portfolio Manager for managing team in Sourcing & shipping in Trading company, Shipping in Manufacturing plant for PPE, Raw material, Gloves in Malaysia and Indonesia.  Work with Business Development, Production Planning, Warehouse, Customer service and Finance team in E2E of supply chain.  **Area of Responsibility**   * **Raw Material – Latex sourcing, procurement & shipment.** * **Export shipment – Bridging between production and Business development & Customer Service on Order fulfillment, shipment arrangement and payment collection monitoring.** * **PPE – Managing sourcing team to source from various country with PPE products meet International standard that include Masks, Face shield, Vinyl & Sterile disposable gloves, Disposable Isolation Gown etc** * **3pl Warehousing – Manage, source warehousing for storage of Raw/Packaging and Gloves.** * **Managing team in own warehouse and WMS implementation & monitoring.** |

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| **Jun 2018 – Apr 2020** | **GSK Business Service Center Sdn Bhd.**  Position: Supply Planner  **Company Background**  A shared service center for Asia Pacific, a subsidiary of GlaxoSmithKline (GSK), a leading pharmaceutical and consumer healthcare company with wide variety of products and customer base across the world that include:   * **Pharmaceuticals / Vaccines**: innovative patent-protected medicines * **Consumer Health**: Include wellness, oral, nutrition and skin health.   **Responsibility**  Join since June 2018 as Supply Planner for managing supply from Europe to Asia Pacific market include China, Japan, Korea, Hong Kong, Taiwan, Philippines, Malaysia, Thailand, Vietnam, Cambodia, Laos, Singapore, Australia and New Zealand for total 270 SKUs.  Work Independently with country demand team for sales demand and coordinate supply qty and timing with Europe supply site.  **Area of Responsibility**   * Review and challenge demand forecast by country and forecast accuracy. * Review forecast changes monthly after forecast upload (Finance and Demand volume) * Review and maintain planning parameters in system include safety stocks day, MOQ, supply lead time and frequency. * Work with market on year end inventory planning to achieve company target inventory holding and cash flow. * Fine-tune and enhance if necessary the control parameters within the inventory system and all decision related process in the total logistic operation. * Work with logistic/shipping partner for shipment to market. * Maintain strong and working relationships & constants communication between internal & external network to provide supply chain visibility towards effective inventory control, sales expectation and risk management. * Support strategic and operational supply chain initiatives in line with global * Network with both internal and external key stakeholders. * Support New product launches/regulatory changes, manage phase in / out for products. * Monitor inventory level closely and take necessary action to prevent surplus/shortage situation. * Manage obsolete, excess inventory and short expiry inventory and update business. Review tail brand SKU for discontinuation. |
| Jan 2011 – Sep 2017  Jan 2009 – Dec 2010  Mar 2005 – Dec 2008 | **Novartis (Corporation) Sdn Bhd.**  Position: Logistic Planning Manager  Position: Senior Logistic Planning Executive  Position: Logistic Planning Executive  **Company Background**  Novartis was created in 1996 through the merger of Ciba-Geigy and Sandoz, two companies with a rich and diverse corporate history. Throughout the years, Novartis and its predecessor companies have discovered and developed many innovative products for patients and consumers worldwide. With approximately 100,000 associates in 140 countries worldwide, are growing rapidly, reward innovation, and enhance the lives of patients and Novartis is the only company with leading positions in each of these key areas where it has a premier range of products of more than 200SKUs, includes:   * **Pharmaceuticals**: innovative patent-protected medicines * **Alcon**: global leader in eye care with surgical, ophthalmology and consumer products * **Sandoz**: affordable, high-quality generic medicines and biosimilars * **Vaccines and Diagnostics**: vaccines and diagnostic tools to protect against life-threatening diseases   **Responsibility**  Join the company since March 2005 as Logistic Planning Executive and promoted to Senior Executive in year 2009 and further promoted to Manager in year 2011, responsible for handling Demand and Planning, Monitoring of Forecasting / Inventory Management of Annual Sales Turn Over of about RM300millions.  Work Independently to manage and control the warehousing and distribution activities with a 3rd party distributor.  **Area of Responsibility**   * Provide 24 months of inventory demand and constant review/evaluate demand from business / customer. * Review and maintain planning parameters in system. * Planning and managing both physical and financial levels of stock holding of 3 months. * Managed to control the High Inventory of 5 months to set target of 3 months Inventory Holding within 6 months. * Controlling movement of each individual item closely to meet unexpected short term variations and deviations. * Establish & integrate local processes in alignment to global processes. * Fine-tune and enhance if necessary, the control parameters within the inventory system and all decision related process in the total logistic operation. * Ensure 3PL adhere to “First Expiry Delivery Compliance” * Auditing & maintaining high level of inventory record accuracy. Ensure all relevant data and documentation for both sales & Inventory transactions are up to date and in line for smooth accurate and fast month end closing * Maintain strong and working relationships & constants communication between internal & external network to provide supply chain visibility towards effective inventory control. * Establishing monthly/ad hoc purchase orders and follow up actions on any changes therein. * Billing to customer / 3PL and generate relevant documents for accounting purpose. * Raise & verify payment authorization for logistic related services and expenses * Support strategic and operational supply chain initiatives in line with Regional. * Network with both internal and external key stakeholders. * Manage and coordinate S&OP and forecasting with sales and marketing team. * Support New product launches. * Support regulatory related changes/update and phase in/out. * Manage supply pricing information. * SPOC for local supply chain operation and represents Malaysia for any negotiations, meetings and any other matters with Regional and head office in Basel. * Chair monthly Sales and Operations Meeting which involve all the Head of Business units and Business Analyst Manager SPOC for forecast accuracy system. * Issue purchase order to vendor, maintain source list and purchase price. * Liaise with Overseas factories to expedite shipment. * Monitor inventory level closely and take necessary action to prevent surplus/shortage situation. * Manage obsolete, excess inventory and short expiry inventory and update business. * Generate and review provision for slow movers and short expiry. * Prepare yearly budget and quarterly latest estimate to Regional and Business Analyst. * Monthly inventory holding value/qty changes analysis and projection. * Monitor distributor KPIs and take necessary corrective actions * Upload daily sales and inventory data received from distributors and reconcile inventory daily. * Generate invoices to distributors * Work with custom broker on import/export clearance, GST confirmation, permits. * Monthly report to regional on inventory, write off and CSL to regional. * 1st Level support for SAP MM/SD |
| 2002 Sep – Jan 2005 | **Vitahealth Asia Pacific Pte Ltd. (Singapore)**  Position: Planning Executive  **Company Background**  A subsidiary of Vita Life Sciences Group of Companies, VitaHealth Asia Pacific Pte Ltd. is the leading OTC Company with a wide customer base. Since its establishment in 1973, VitaHealth commands the lion's share in the vitamins, minerals and supplements sector in key markets that are both saturated and intensively competitive, especially in the Asia Pacific Region  **Responsibility**  Join the company since September 2002 as planning executive responsible for monitoring of Forecasting / Inventory Aging / Inventory / production planning.  Converting information from pure human reading to information easily extracted and analysis.  IT support in both hardware and software.  **Area of Responsibility**   * Region under my responsibility included Singapore, Malaysia and other South East Asia Country. * Preparing Report for Annual Management Review * Prepared Monthly Report summary by merging up reports from various application platform to user friendly format for the respective Country Managers. The report comprises analyze and inventory aging that warrant immediate attention. * Gross Profit Margin analysis of each SKU and alert management for abnormal margin that require further action. * Production Plan – Plan & prepare production plan and purchase order to sub-contractor and suppliers to meet sales demand forecast or inventory holding requirement. * Monitoring the progress of production schedule and change according to market demand. * Monitor raw materials Supplier’s delivery to meet production schedule. * Ensure Inventory Movement / Inventory Balance is tally with distributor report. * Responsible for IT support, Administrative and Diagnostic in Web site, Network, Email, Internet, Software and hardware application. * Co-ordinate with vendor on IT requirement and IT purchasing matters. * Work independently to manage the above daily operation responsibilities from the day one. |
| 1994 Aug – 2002 Aug | **Yeo Hiap Seng Ltd (Singapore)**  Position: Planning Executive  **Company Background**  The leading F&B company is a Singapore icon, with over 30 beverages and a range of Asian food products and sauces under its YEO’S brand. It is a familiar sight in supermarkets, convenience stores, petrol stations and F&B outlets – not just in Singapore but in more than 60 countries worldwide.  With a rich history dating back to 1900, it boasts many world firsts, including the first to develop canned chicken curry and to package Asian drinks in Tetra Brik aseptic containers using the UHT (Ultra High Temperature) process.  Bottler for PEPSI, 7 UP and Mirinda.  **Responsibility**  Join the Company since Aug 1993 as Planning Executive in-charge of production planning for 7 production line’s weekly production schedule and ordering of goods from subsidiary company.  **Areas of Responsibility:**   * Inventory Control - Planning and forecasting to the inventory to meet the sales target requirement while not compromise inventory holding policy. * Raw Material & packaging Inventory ordering forecast base on forecast & past usage trend. * Deal with Sales/Marketing Dept on promotion and new products launching time line and order raw materials according to lead time and production time. * Deal with Purchasing Dept on ingredient (raw/packaging) delivery/ordering status in line with production plan. Revised production plan according to situation. * Monitor the day-to-day production progress & entire production planning. * Assist on preparing reports for the Monthly production / inventory holding. * Ordering products from subsidiary company in Malaysia & China, monitoring delivery status. * Monitoring the raw material warehouse receiving/ issuing activities. * Monitoring the updating of system SAP R3 * Maintain Information in SAP for used by inventory management & production.   Super-user for SAP R3 – MM & PP. (End user support and training) Manage the daily operation with all the above responsibilities with the supporting staffs under my division reporting from warehouse and production. |

**Education**

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| **Period** | **School/ College/ Institute** | **Qualification** |
| 1991-1992 | Informatics Institute (JB) | NCC Diploma in Computer Studies |
| 1990 | Private Study | GCE O’ level |
| 1984-1989 | Foon Yew High School (JB) | High School |

**Training Courses Attended**

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| **Year of Completion** | **Course** | **Name of the Institute/ University** |
| 2011 | Tax Workshop - Getting the GST Essentials Right | PWC |
| 2006 | National Good Manufacturing Practice | Malaysia Drug & Regulatory Affairs |
| 1997 | Effective Production Planning | Singapore Institute of Management |
| 1996 | Production Planning & Control | Singapore Confederation of Industries |

**General**

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| Age : 52 |
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| Sex : Male |
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| Nationality : Malaysian |
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| Language Spoken : English, Mandarin, Cantonese Hokkien and Bahasa Malaysia |
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| Language Written : English, Malay and Chinese |

Skills SAP ECC (MM/SD)

SAP APO (SNP)

Microsoft Words

Microsoft Access

Microsoft Excel

Microsoft Power Point

Accpac Accounting