

CURRICULUM VITAE



Eugene Anthony Jansen

Address : AS-46-A Jalan Hang Tuah 3, Salak South Garden 57100 Kuala Lumpur
Telephone : 012-3362554 **Marital Status** : Married
Birth Date : May 26th 1981 **I.C No.** : 810526-07-5109
Race : Eurasian (Bumiputra) **Nationality** : Malaysian
Email : eugenejansen620@gmail.com

PERSONAL SUMMARY

Confident, resourceful and reliable person with an in-depth understanding of Food and Beverages, Room Divisions, Finance and Hospitality industries. Possessing the required communication skills, A team player and able to drive sales. Ability to adapt to challenges when arise and adapt to changes.

KEY SKILLS AND COMPETENCIES

- Knowledge of Food & Beverages
- Knowledge of Food Hygiene and Safety Issues
- Knowledge of Room Division & Housekeeping Division
- Knowledge of Hotel Operation
- Knowledge of Financial Accounting
- Managing staff & driving performance
- Customer facing skills
- Ability to work under pressure

EDUCATION

Secondary : Sekolah Menengah Taman Sri Muda, Shah Alam Selangor
Sijil Pelajaran Malaysia (SPM, 1998) -- Government 'O' Level
Diploma : Executive Diploma in Human Resources Management
(London Examination Board)

FAMILY BACKGROUND

Spouse : Lai Juphin Dhammakul – Learning & Development Manager
Pullman Kuala Lumpur Hotel & Residences, KL
Parents : Deceased
Siblings : Aaron Jansen - Restaurant Manager, Kuala Lumpur
: Darren Jansen – Operation Manager (Santa Fe Relocation Services, Malaysia)
: Stacy Jansen – Secretary for Malaysia Woman's National Futsal Team

TRAINING / SKILLS

Paper	: Data Handling Procedures (English) 2017 - Marriott International INC
Paper	: SPG Hotel Operations in SPG Link Overview - Marriott International INC
Paper	: Marriott Interviewer Certification Training - Marriott International INC
Paper	: Global Anti-Corruption - Marriott International INC
Paper	: Procurement 101: World of Marriott International - Marriott International INC
Paper	: Food Handler – Food Hygiene and Food Safety Course (2019)
Paper	: Hospitality Manager: Leadership by American Hotel & Lodging Institute (AHLEI)
Paper	: ServSafe Takeout & Delivery: COVID-19 Precautions
Paper	: Servsafe Food Handler Certification – License 4634244
Paper	: Professional Certification in Innovation Management, Lincoln University College
Paper	: Train-The-Trainer National Competency Certification NSC-004-2017, MoHR
Skills	: Excel, PowerPoint, Opera, PMS, Microsoft, Micros, Point soft, Micros Fidelio, Hotelogix, Galaxy & Lightspeed (Marriott & Starwood group systems)

EMPLOYMENT

Current Company	: CPI Food Concept
Current Position - CPI	: Audit Manager (<i>Promoted from Brand Training Manager</i>)
Position Date	: 28 th July 2022
Job Scopes/Tasks	: To Audit 11 Outlets – (2 Brands; Fei Fan Hotpot & Lucky Mala Noodle)
CPI - Position	: Brand Training Manager (<i>Promoted from Area Manager</i>)
Outlets	: 6 Fei Fan Hotpot Outlets (1 Utama, IOI Mall Puchong, Paradigm Mall, Setia Alam Mall, 163 Mont Kiara and SS15 Courtyard)
Position Date	: May 2022 to July 2022
CPI - Position	: Area Manager (<i>Promoted from Cluster Restaurant & Marketing Manager</i>)
Outlets	: 3 Fei Fan Hotpot Outlets – 1 Utama, IOI Mall Puchong & Paradigm Mall
Position Date	: January 2022 – May 2022
CPI - Position	: Cluster Restaurant & Marketing Manager
Outlets 1	: Calia KL – Designed by Michelin Star Chef Francisco Araya, Australia
Outlet 2	: Hokkaido Ramen Santouka – Michelin 1 Star
Position Date	: 1 st Sept (Part-time Covid Season) – 1 st October (Fulltime) until Jan 2022
Position	: Sales Executives
Company	: One Living
Started	: March 2021 – August 2021 (Covid Season – Part Time working hour)
Job Scopes/Tasks	: Sales Pitching to clients to purchase Electronics, Lighting good and Furniture's
Position	: Assistant Corporate Executive Manager (<i>Part Time Basis</i>)
Company	: Pentagon Business Centre Sdn Bhd
Started	: July 2020 – March 2021 (Covid Season – to earn living)
Job Scopes/Tasks	: In charge of training new recruits for Customer Service-related job in Sales & Marketing Products namely Digital Gold analytically and manage client relationship challenges

Position : **Room Division Manager**
 Company : Paya Beach Spa & Dive Resort, Tioman Island
 Started : September 2019 – 23rd March 2021 (Was forced to resign during 1st Covid)
 Job Scopes/Tasks : **Fully in charge all resorts F&B, Rooms, Housekeeping, Spa, Engineering, Operation Team and Water sports facility teams**
 Head of Department for (1) Room Division -Rooms & Housekeeping (2) Food and Beverages Department, (3) Engineering, (4) Security and Operation Team

Position : **Assisting Food and Beverages Manager**
 Sub Role : (Acting Food and Beverages Manager)
 Company : Tunamaya Beach & Spa Resorts, Tioman Island
 Started : Feb 2019 – July 2019
 Job Scopes/Tasks : **Head of Department for Restaurants, Bars and Banquet (Events), Manager on duty on behalf of General Manager Absence**

Non-Position : ***In Bangkok (Spouse on duty) – Visa proof will be provided if requested***
Date : ***February 2018 to September 2018***

Position : **Room Division Manager**
 Company : Treasure Hotel & Suites
 Started : Oct 2017 – January 2018
 Job Scopes/Tasks : **Fully in charge of TOTAL OPERATION except Admin Division for PRE-OPENING of Treasure Hotel & Suites (Luxury Boutique) Head of Department for Operation Manager Roles**

Position : **Assistant Front Office Manager**
 Company : Four Points by Sheraton, Penang (Starwood & Marriott International)
 Started : January, 2017 – September, 2017
 Job Scopes/Tasks : **Front Office, F&B Outlet -events and Sales during every weekend, Security, outsources Limousines/private transport, Housekeeping**
Head of Department for Front Office Department (in-charge of Concierge and Housekeeping on Behalf Assistant Housekeeper absence)
- As Acting Executive Housekeeper temporary prior to new Assistant Executive Housekeeper arrival

Position : **Operation Manager**
 Company : Voodoo Club, Ipoh
 Started : December 2013 – November 2016
 Job Scopes/Tasks : **Hostel, Restaurant, Discotheque, Pub/Bar and Spa Beauty Centre**

Position : **Operation Manager**
 Company : Reggae Mansion & Traffic Light Entertainment, Penang
 Started : December 2012 – November 2013
 Job Scopes/Tasks : **Boutique Hotel, Restaurant and Pub/Bar**

Position : **Senior Operation Manager**
 Company : Movie Franchise Sdn Bhd, Kuala Lumpur
 Started : January 2006 – November 2012
 Job Scopes/Tasks : **Restaurants – Western, Chinese and Local Eateries & Pub/Bar**

-Oversee --> (1) Blackhole Restaurant and Bistro, (2) Lan Kwai Fong Chinese Restaurant, (3) Slippery Senoritas Bar and Restaurant (Kuala Lumpur & Penang Island)

Position : **Club Manager & Assistant Beverages Manager**
 Company : KK Club, Sutera Harbour Hotel, Sabah
 Started : July 2003 – March 2005
 Job Scopes/Tasks : **Nightclub – KK’s Club, Hotel F&B outlets – Executive Club, Lobby Lounge & Bar/Pub**

Position : **F&B Captain**
 Company : Cititel Hotel, Kuala Lumpur
 Started : January 2000 – December 2002
 Job Scopes/Tasks : **Coffeehouse, Room Service and Banqueting**

ACHIEVEMENT

1998 : Best Barback, Planet Hollywood Kuala Lumpur
 1997 : Hockey Player of the Year, SM Taman Sri Muda, Shah Alam

LANGUAGES

1. English – Written (Good), Verbal (Fluent)
2. Bahasa Melayu – Written (Good), Verbal (Fluent)
3. Mandarin - Verbal (Very Basic)
4. Hokkien – Verbal (Basic)

REFERENCES

Name : YAU, Eugene (Zul Zikri Yau Abdullah)
 Former Position : General Manager – Tunamaya Beach & Spa Resorts, Tioman Island
 Reporting Line : Report Direct to Mr Eugene Yau
 Current Position : **Penolong Pengelola Istana Diraja Kedah**
 Company : Pejabat KDYMM Tuanku Sultan Kedah Darul Aman
 Contact : +6 019-6242399

Name : SCULLY, David
 Past Position : Former General Manager of Fours Points by Sheraton, Penang
 Reporting Line : Report Direct to Mr Scully (General Manager)
 Current Position : General Manager for Fairfield by Marriott Kuala Lumpur
Current Company : Fairfield by Marriott Kuala Lumpur
 Contact : +6 016-8314137 & +6 010-7601331

Name : ANBALAGAN, Thevantaran
 Past Position : Former Room Division Manager / Operation of Cititel Hotel, Midvalley KL
 Reporting Line : In-direct but liaise daily with Mr Thevan on operation matters
Current Position : Deputy General Manager – Corporate Hospitality Division
 Current Company : PETRONAS – The HIVE Residency, Pengerang, Johor
 Contact : +6 010-6562930

Name : ANTHONY, Brian
 Position : Owner & Managing Director
 Reporting Line : Report Direct to Mr Brian
 Company : Owner of Slippery Senioritas
 Contact : +6 016-4587852

RELOCATION

Availability : 1 Month Notice Period

Willingness to relocate : Negotiable

SALARY

Salary : Negotiable