

DERRICK QUEK PEI CHUAN  
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## EDUCATION

**Liverpool John Moores, University**  
*Bachelor's Degree in BusinessIT & Management,*  
*(First Class with Honors)*

United Kingdom  
2006 - 2009

## EXPERIENCE

**foodpanda – Central Operations (Delivery Hero SSC)**  
**Regional Talent Acquisition Manager (APAC)**

Kuala Lumpur, MY  
Jan 2022-Current

- Leading talent acquisition strategy & Employer Branding of the foodpanda (Central Operations), attracting and recruiting top notch talents across the world- with over 40 nationalities and 20 languages spoken across our markets in Central Ops – foodpanda
- Reports to the Head of People Operations, working closely with Senior Director - Central Ops, HoDs, the key person leading the Talent Acquisition team, for all Global projects, all hiring activities, Employer Branding, TA Tech project, Employee Value Proposition & driving Center of Excellence
- Successfully maintaining min of 95% SLA and above for all hiring including key, volume, IJP & PaUternship hiring
- Involved and supported in setting up new ATS (SmartRecruiter & Workday) covering APAC region.
- I am one of the hands-on TA Manager to attract and recruit talents for foodpanda-Central Ops and Regional team (all niche roles – global talent)

**British American Tobacco**  
**Regional Recruitment Assistant**  
**Manager (APME)**

Kuala Lumpur, MY  
Mar 2019–Oct 2021

- Partnering with Business Partners, Managers and Directors in driving recruitment activities for entire GNAA (CN, HK, TWN, KR, JPN), Singapore, Indonesia, Cambodia & Malaysia (IDT, DRA & RPC)
- Supervising and coaching 12 recruitment specialist which 8 are based in Malaysia and 2 proxies in Indonesia, 1 in Japan and 1 in Korea on BAU delivery & country performance
- Experience in implementing and improving globally aligned talent acquisition tools and systems, including candidate relationship management and applicant tracking technologies, sourcing tools, and online collaboration platforms. Highly experienced in SAP Success Factors, Sonru, Textio, Pymetrics, LinkedIn Talent Insights tools
- Champion New Capabilities hiring, D&I, key person for Talent Insight & APME Employer Branding, advance the use of new and innovative methods to develop robust candidate pipelines for key critical roles

**foodpanda (SSC) Sept 2018 - Mar 2019**  
**RECRUITMENT SPECIALIST LEAD - APAC**

**SRG Asia Pacific Sdn Bhd Oct 2016 - Aug 2018**  
**SENIOR EXECUTIVE TALENT ACQUISITION – APAC**

**CHUBB Insurance Feb 2015 - Oct 2016**  
**CAMPAIGN MANAGER cum SENIOR TRAINER**

**Redberry Contact Center Sdn Bhd Feb 2012 – Dec 2015**  
**SENIOR TRAINING SPECIALIST**

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#### ACHIEVEMENTS

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- Six Sigma Yellow Belt Certified – 2019
- Golden WAU Awards BEYOND Scope™ winner award 2021
- Leader Development Programme 2020-2021
- Recruitment in the age of COVID-19: Sourcing and Attracting Game - Changing Talent in an Era of Virtual and Remote Recruiting 2021
- Global Experience Lab - Chasing the Sun – Employee Experience Project
- Fluent in English, Bahasa Malaysia, Mandarin, Cantonese & Hokkien

#### ADDITIONAL SKILLS

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- Skilled in working in a fast paced, agile and matrix organization with strong management and large team leadership experience
- Strong executive presence along with excellent presentation and communication skills. Strong business acumen
- Able to communicate complex ideas clearly, concisely and respectfully question or challenge others to think through problems, improvement opportunities & solutions.
- Solutions oriented and comfortable working in an environment which demands strong deliverables
- A history of quickly gaining credibility with key stake holders in a global business
- Strong change management Skills