

PETER NG

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012-6398082

EDUCATION

Bachelor of Science, Computer Science, Asia Pacific University of Technology
& Innovation (APU) (2008)

COMPETENCIES/ SKILLS

- ❖ Software – Notepad++, EditPlus, Apache Tomcat, Resin, IIS, Microsoft SQL, MySQL, Netbeans IDE, Davinci Resolve, Lightworks, GIMP, Krita, Streamlabs OBS, MS Office (Word, Excel, Powerpoint, Access), Windows OS
- ❖ Programming languages – Java, JavaScript, HTML, CSS, XML
- ❖ Spoken languages – English (Native), Bahasa Malaysia (Professional Working), Cantonese (Limited Working), Mandarin (Elementary)
- ❖ Years of Experience : 10

PROFESSIONAL EXPERIENCE

Tomaz Shoes Sdn Bhd, HQ

Jan 2019 – Present

Senior Sales Executive

- ❖ Presentation Skills, Technical Skills, Client Relationships, Creativity, Independence.
- ❖ Enhances staff accomplishments and competence by planning delivery of solutions; answering technical and procedural questions for less experienced team members; teaching improved processes; mentoring team members.
- ❖ Identifies business opportunities by identifying prospects and evaluating their position in the industry; researching and analyzing sales options.

Infinitium (Solutions) Holdings Sdn Bhd, Meritus, Petaling Jaya

Dec 2017 – July 2018

Application Support Engineer

- ❖ Provide and Processed 1st & 2nd level support of e-Commerce application & systems within the agreed SLA.
- ❖ Diagnosed problems in several areas including Virtualization, operating systems, network connectivity, database and security.
- ❖ Worked closely with the Project Manager, QA team and Software developers.
- ❖ Assessed and execute test plans.
- ❖ Managed and analysed test environment.
- ❖ Technical writer of user and technical guide documents.
- ❖ Trained and advised clients on conducting application testing, support, changes and implementation.

Tomaz Shoes Sdn Bhd, Citta Mall, Ara Damansara

June 2012 – Dec 2017

Outlet Manager

- ❖ Plan and complete store operational requirements by scheduling and assigning employees. Processed and follow up on work results.
- ❖ Maintains store staff by recruiting, selecting, orienting, and training employees.
- ❖ Maintains operations by initiating, coordinating, and enforcing program, operational, and personnel policies and procedures.
- ❖ Provide store staff coaching, counselling, and disciplining employees; planning, monitoring, and appraising job results.
- ❖ Achieve financial objectives by preparing an annual budget; scheduling expenditures; analysing variances; initiating corrective actions.
- ❖ Ensures availability of merchandise and services by approving contracts; monitoring stock levels and maintaining inventories.
- ❖ Commercial awareness.
- ❖ Liaison with brand head office, mall management office, government officials, banking officials and 3rd party collaborators.

Symphony House Sdn Bhd, Menara Symphony, Pusat Dagangan Dana 1

Feb 2011 – June 2012

Application Support Analyst

- ❖ Analyzed and reported discrepancies in In-house Payroll generated reports.
- ❖ Developed accurate, concise reports and presentations regarding audit findings which were presented to Symphony House.
- ❖ Utilized In-house Payroll solution to obtain and analyze technical logs, real-time and historical data, formulate and customize solution to reflect precise report.

HT Consulting (Asia) Sdn Bhd, Parkview Tower, Kelana Jaya

July 2010 – Dec 2010

Software Engineer

- ❖ Completed Java ICT Skills Training Program (Software Development)

State Insurance Brokers Sdn Bhd, Jalan Kampung Attap, KL

Sept 2009 – Feb 2010

IT Executive

- ❖ Oversee a company of 30 employees on IT technology functions. Determine IT budget and equipment needs. Managed In-house accounting software, E-mail administration and Network topology as well as all PC hardware maintenance requirements.

CRM Technical Consultant

- ❖ Led teams to development of prototype projects for sales pitch purposes of American-based customer relationship management (CRM) software solution Pivotal. Pivotal CRM includes software tools for sales force automation (SFA), marketing automation and lead management, and customer service automation.
- ❖ Sent as a company representative to CDC Corporation, Hong Kong to undertake the Pivotal-Specialist certification.
- ❖ Certified Business Management Solution Specialist in Navision 4.0 C/Side Solution Development by Microsoft.

INTERESTS

- ❖ I am an avid reader and I enjoy spending my leisure time reading books. Categories involve self-help, religious, inspirational, spiritual, history, psychology, philosophy, auto-biography and novels.
- ❖ I take pleasure playing PC-based games during my free time. I particularly enjoy strategy type based games.
- ❖ I also enjoy playing indoor-soccer and have been a fan of the sport most of my life. I appreciate a good conversation with people who take an interest in the sport, in the discussion of its athletes, the English League, Euro & World Cup. I've helped organized local friendly matches, tournaments, and watch-parties.
- ❖ Once every 5 years, I step out of my comfort zone and take on the challenge of Back-Packing. My travel requires me to plan itineraries, manage a budget, and learn to adapt to a variety of environments and challenges stemming from cultural, social, and lingual differences. Solo travelling also provides me the opportunity to work on my photography, writing and interpersonal skills.

REFERENCES

- ❖ Available upon request