



# NUR AFIAH ZAKARIA

## *System Analyst*

### PERSONAL INFORMATION

- Date of Birth: 11 August 1993
- Age: 29 years old
- Marital Status: Single
- Nationality: Malaysian/Malay
- Health: Excellent

### WORKING EXPERIENCE

#### December 2018 - Present (HEITECH PADU BERHAD)

##### SYSTEM ANALYST

- Gather data and information on processing steps, workflow and forms by observing and interviewing staff
- Studying and documenting present workflow and procedures
- Preparing system flow diagrams, designing forms and specifications, developing systems procedures
- Assist in preparing and coordinating system testing
- Providing technical assistance and training to deployment team and end use
- Performing other duties as assigned

##### Project Name: Hospital Information System@KKM(HIS@KKM)

- 1) Hospital Raja Permaisuri Bainun, Ipoh, Perak.
- 2) Hospital Port Dickson, Negeri Sembilan.
- 3) Pusat Rawatan Pesakit Covid-19 Berisiko Rendah (MAEPS).
- 4) Hospital Cyberjaya, Selangor.

##### Project for Jabatan Pendaftaran Negara (JPN)

1. MyKAD Authentication Mobile System(MyKAMS)
2. Sistem Pengurusan Aset, Kakitangan dan Operasi BSK (SPAKO)
3. Penyelenggaraan Sistem Aplikasi Dan Sokongan Teknikal Business Utama (BUICT)

### SUMMARY

IT Personnel with through hands-on experience in all levels of System Development Life Cycles (Agile and Scrum Methodologies) including gathering requirement, developing system and testing

### CONTACT



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68100 Batu Caves, Selangor

### PERSONAL STRENGTH

- Strong leadership
- Strong team player
- Competent
- Excellent Communication skills
- Attention to detail
- Self-Learning

## **August 2016 – November 2018 ( BELLFIELD STAR SDN. BHD)**

### **1) SOFTWARE MANUAL TESTER**

- Involved in testing phase more than 1 year that including SIT, UAT, Migration Testing, and Load Testing.
- Requirement Analysis
- Preparing test data
- Writing test cases
- Executing test cases
- Preparing test report
- Defect/Bug-Tracking
- Fixing Bugs
- Preparing System Manuals for user

#### **Project Name:**

- 1) Customer Relationship Management System (CRM)
- 2) Chatbot

#### **Client Name:**

Aeon Credit Service (M) Sdn. Bhd.

### **2) SOFTWARE DEVELOPER**

- Gathering requirement with the client
- Preparing /Designing prototype
- Collaborate closely with other team member to plan, design, and develop robust solution.
- Develop a system based requirement
- Creating reports based on requirement
- Fixing bugs

#### **Project Name:**

- 1) Customer Relationship Management System (VADS TM Malaysia)
- 2) Electronic Document Management System (Vinda Malaysia)
- 3) CERTS System (Indah Water Konsortium Sdn Bhd)
- 4) RISK Management System (Indah Water Konsortium Sdn Bhd)
- 5) Invoice Management System (Indah Water Konsortium Sdn Bhd)

## **February 2016 - July 2016 ( Al Baghdadi Group Sdn Bhd)**

### **INTERNSHIP**

- Revamp the Human Resources Management System (HRMS) to the latest company policies.
- Revamp the payroll system by using PHP. (Develop modules to generate payslip and enhance the modules to calculate the payroll).
- Developing a landing page for the company by using wordpress.

## SKILLS

### 1) LANGUAGE SKILL

- English (Spoken): Good
- English (Written): Good
- Malay (Spoken): Good
- Malay (Written): Good

### 2) PROGRAMMING SKILL

- HTML: 4/5
- JAVASCRIPT: 4/5
- .NET: 3/5
- PHP: 3/5
- SQL: 3.5/5
- PL/SQL: 3.5/5

### SYSTEM DOCUMENTATION SKILL

- System Requirement Specification: 4/5
- System Design Documentation: 4/5
- System Testing Documentation: 5/5
- User Acceptance Test Documentation: 5/5
- System Manual: 5/5

## EDUCATION

### UNIVERSITI TEKNOLOGI MARA (UITM)

*March 2014 - July 2016*

Graduated with a Bachelor in Information Technology (Hons.) Information Systems Engineering with CGPA 3.17.

### UNIVERSITI TEKNOLOGI MARA (UITM)

*May 2011 - December 2013*

Graduated with a Diploma in Computer Sciences with CGPA 3.29.