ATIQAH HANUM BINTI SHAH ALAM KHAN

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PROFFESIONAL SUMMARY

A dedicated personnel in working on achieving company goals and assigned posts. I was previously employed with various kind of positions with great attention to details whilst working. Over the course of my career, I have consistently strives and achieves to advance company goals, increase productivity, and enhance the work environment. Interested and keen to work in a well-organized company to gain vast experience in further developing personal skill growth. I am a flexible team player who maintains a professional attitude at all times. I strive and thrive to always bring benefits and gains.

PROFFESIONAL EXPERIENCE

IT Executive • System Analyst • Bank Simpanan Nasional (BSN) • Permanent
March 2018–Present

My task is to work with project team & various internal/external parties in understanding project & system requirements, define the specifications & execute the implementation. I have also involve in design and overview of production issue activities & deliveries by identifying production log or change request. Furthermore, I need to review, test new or modified e-Banking programs if there is any new change request. During the process of development, I lead, guide and mentor other developers and programmers to follow the requirement given by business users. Based on the functional requirement given by business users, my task is to compose technical specifications and other project standard documentation. Moreover, I have also assigned as a team lead and need to monitor closely on the progress status of each of my team members. I have to also ensure complete transfer of knowledge to the team on systems & technology which is needed to support/maintain the system.

Software Engineer • Business Analyst & Software Tester • Tricubes Berhad • Contract
January 2017–February 2018

My task is to work with the assigned team to develop, test and maintain applications. I need to assist in the collection and documentation of user's requirements and development of user stories. Furthermore, I need to assists in preparation of reports, manuals and other documentation on the status, operation and maintenance of software. I do participate in interfacing with internal and external customers with regards to software quality matters as necessary. Conduct and execute comprehensive system and integration testing as well as provide support for the coordination and monitoring of provisionary acceptance and final user acceptance testing. Moreover, I do participate in and support the organization and administration of on-site end-user training. Support in creation and maintenance of project documentation. Lastly, provide support to users.

Software Engineer · Junior Web Developer · Newwave Synchronizer Sdn Bhd · Internship
August 2016–January 2017

I have gone through my internship program for 6 months at this company as a Junior Web Developer. My task is to custom web design and website development using E-Commerce system development open source platforms such as OpenCart, Joomla and WordPress. Furthermore, I also involve in understanding how to have Search Engine Optimization in a website which can increase the number of customer to visit a website and easy to be recognize. Moreover I also involve in Mobile Apps Development, Web Programming, Web Maintenance, Domain name registration setup and Web hosting setup. Lastly, I provide an easy website solution for every individual or company with peace of mind in handling their own website.

EDUCATION AND QUALIFICATION

Bachelor of Computer Science (Software Engineering) with Honours
UNIVERSITI TUN HUSSIEN ONN MALAYSIA
CGPA: 3.20

1 Year Foundation Program (Science Physics)
KOLEJ MATRIKULASI KEDAH
CGPA: 3.13

LANGUAGE PROFICIENCY

Bahasa Melayu	-	Native
English	-	Native
Tagalog (Philippines)	-	Native
Urdu (Pakistan)	-	Intermediate

IT SKILLS

Language
- PHP
- JavaScript
- ASP.Net
- C#

Database Language
- Oracle SQL
- MySQL

Open Source Tool
- WordPress
- Joomla
- OpenCart

Application Server
- GlassFish
- WebSphere
- WildFly
- CPanel

Web Service Tool
- SoapUI

Operating System
- Linux
- Windows
- MacOS

Deployment Tool
- WinSCP,
- LLT(Local Loading Tool)
- PuTTY

Database Tool
- MySQL
- DB2
- Oracle SQL Developer

Development Tool
- Microsoft Visual Studio
- Notepad++
- Microsoft Visio

Computer Skills
- Microsoft Office
  - Word, Power Point, Excel

Others
- Jira
- Bug Tracking System

KEY SKILLS

- Project Management (Agile, Scrum)
- Business and System Analyst
- Software Testing
- Test planning, execution, documentation
- System Troubleshooting
- Lead, guide and mentor programmers
- Functional & Technical Requirement Documentation
- Fast Leaner, Analytical Thinking and Problem Solving
- Understanding File Reporting Integration (EOD)
- Understanding API Integration Architecture
- Understanding Application & Web Architecture
- Understanding Network/ Server/ Database/ Middleware/ Host

CERTIFICATES

- MCTS SQL 2008: Implementation & Maintenance (*Microsoft Certified Technology Specialist)
- Microsoft Certified Professional
- Certification Of Attendance: Introduction To Ethics In Banking
- Certification Of Completion: 20486 – Developing Asp.net MVC 5 Web Application
- Certificate Of Achievement: Comtia Linux+ (LX0-104)

INTERNATIONAL EXPERIENCE

Paracel Software Solution | Danang City, Vietnam | On-Site Business Trip
Project: See Hoy Chan's Vision of a Smart and Connected Community
- To deliver requirements to off-shore team for 13 modules.
- To draw and present the whole work flow with business logic for each modules based on client's requirements to off-shore team.
- To prepare documents for each module for off-shore team to refer and start development.
- To conduct testing, tracking bugs and inform off-shore team.

STRENGTHS

- Self-independent in work, able to gain information quick and efficiently.
- Very understanding in work, know when to push forward and when to ask for help.
- High level of teamwork and intermediate skill of leadership.
- Good leadership skills.
- Talented in project planning and creating a block of what is need to be done in a set of time period. .
- Ability to grasp very fast and able to adapt to a new environment.
- Able to take responsibility as a team leader and to guide the team in a positive direction.
- Outgoing and able to blend in form all sorts of ethnic groups.
- Capable working in a stressful situation.
- Responsible, multitasking and a fast learner.

ACTIVITY INVOLVEMENT

- BSN: PCI-DSS – Payment Card Industry Data Security Standard Assessment
- BSN: Agent Banking System Technology Refresh
- BSN: Total Power Shutdown Activity
- BSN: Disaster Recovery Activity for Bank Negara Malaysia Compliance Schedule for the Year 2020
- BSN: Cutover Enterprise Storage Technology Refresh (ESTR)
- BSN: Data Power Upgrade Activity
- BSN: Disaster Recovery Activity for Bank Negara Malaysia Compliance Schedule for the Year 2019
- BSN: Disaster Recovery Activity for Bank Negara Malaysia Compliance Schedule for the Year 2018
- BSN: CCO Go Live Activity (Core Banking) involve all Channels System
- Tricubes: Conduct Training to Business User of See Hoy Chan for Asset Management and Retail and Leasing System
- Tricubes: Conduct Training to PDRM Police Officers for Mobile Management System & Visitor Management System

PROJECTS INVOLVEMENT

- MyDebit & Credit Card Acceptance at Agent Banking System
- Payment Card Industry and Data Security Standard
- Sarawak Pay e-Wallet
- EPF Contribution via EB Terminal System
- Astro Real Time Payment
- Bantuan Sara Hidup Rakyat (BSHR)
- AMLA – Anti Money Laundering System
- CIS Migration integration with Core Banking System
- Asset Management & Retail and Leasing System
- Enhanced Mobile Management System & I ACID Visitor Management System

CONTACT REFERENCE

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