



CONNIE NG

SENIOR MANAGER

PROFILE

Has over 10 years of experience in managing and implementing ERP projects across high-tech manufacturing, pharmaceutical, utilities, automotive, financial services, and transportation industries.

With the experience gained from working both the corporate and the consulting side, can contribute effectively as a bridge between IT, operations, and management

Extensive experience with Systems implementation able to deal with a range of matters related to process improvements and automation initiatives

CONTACT

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EXPERIENCE

SENIOR MANAGER

JUN 2019-PRESENT

As an advisory manager, I work closely with clients to establish a PMO to mobilize and manage programs by applying industry recognized frameworks and methodologies. I currently oversee client deliverables focusing on digital transformation processes for a fast-growing global insurance company headquartered in Asia. Supporting clients to streamline processes in these areas:

- Supplier onboarding and master data management
- Fixed asset and lease asset management
- Expenses claim and reimbursement
- Intercompany billing
- Source -to-pay
- Bank payment & corporate card integration
- Workday HR integration

Some of my main responsibilities include:

- Understanding client requirements based on their initiatives to ensure a successful and timely implementation
- Being the lead in enterprise application projects and review solution design including key reporting, P2P design and integration solution
- Recommend on process mapping based on the best use of Oracle fusion system functionalities
- Led group-wide blueprinting process and To-Be processes
- Socialise the shape and form of the future processes
- Serving as liaison between project management and planning
- Engaging the client regularly to identify progress, issues, and risks faced during project implementation
- Guiding the project delivery team throughout the lifecycle to provide continuity of technical governance from inception through design, build and deploy
- Explore opportunities for enhancing and streamlining processes and reports with the use of Oracle fusion ERP system
- Identify suitable change management approaches, training needs for relevant stakeholders across different business

EDUCATION

BACHELOR OF SCIENCE IN
COMPUTING

Staffordshire University

June 2004

Certified in Oracle Fusion Cloud

functions and conduct pre and post go live communications

ORACLE ERP SOLUTION ARCHITECT

JOHNSON ELECTRIC

FEBRUARY 2016 - MAY 2019

- Work together core project team to collect business process
- Engaged in solution design including key reporting, Procure to Pay design and integration between Oracle ERP solution with upstream and downstream systems
- Assist stakeholders to validate and lock down on business requirements based on priority
- Collaborated with business to drive standardization in work & system processes to improve overall business solutions.
- Supported the demand process in solution assessment, oversee the design process for approved project
- Provide guidance and coaching to subordinates to enable them to manage their day-to-day operations
- Promote the enterprise application continuous improvement plans are supported by latest technologies and subjected to security compliance
- Review and confirm implementation plan for rollout phase
- Assesses project issues with solution and manage stakeholders to get buy ins from them

SENIOR BUSINESS ANALYST

ANSELL MALAYSIA SDN BHD

NOVEMBER 2013 - JANUARY 2016

- Interview stakeholders across Finance, Sales and Procurement identify potential change challenges and program required to mitigate change resistance
- Planed & directs the analysis of business problems and work closely with business to identified opportunities to do things differently
- Gather and validate business requirements through interaction with business user
- Assist stakeholders to validate and lock down on business requirements based on priority
- Perform long term roadmap planning for the system in charge and necessary resource planning to ensure sustainable support these system

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- Provide recommendation on master data frameworks such as vendor, item, customer and inventory
 - Define Master Data maintenance policies (Suppliers, Customers, Banks)

ORACLE CONSULTANT

CMG ONLINE SDN BHD

SEPTEMBER 2008 - FEBRUARY 2013

- Enable stakeholders to vision what is possible under Oracle E-Business Suite
- Assist stakeholders to align CoA Structure, Ledger Design, Item Master and Inventory Structure
- Capture business requirements for Procure to Pay, Record to Report, Order to Cash and Fixed Assets
- Confirm functional and data requirements for Oracle ERP application to support future processes and ensure the integrity of the global design
- Prepare Prototype and show key functionalities of Oracle ERP solution and how to address the gap identified
- Collect reporting requirements
- Perform integration data mapping for between Oracle ERP with others downstream system
- Develop functional interface and data integration specifications
- Develop test strategy and data migration strategy
- Conduct functional testing of Interface components
- Develop test case and conduct testing for Prototype
- Perform integrated test and validate solution
- Conduct user and administration training
- Log, track and resolve UAT identified issues and work with Support to resolve bug's and patch applications
- Perform final data conversions, reconciliation and validation
- Conduct data migration to production environment

FUNCTIONAL CONSULTANT

TECTURA MALAYSIA

OCTOBER 2005 - JUNE 2008

- Worked closely with client to design, config and deployed their requirements in Microsoft Dynamics ERP platform

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- Performed business requirements gathering, analysis gaps, application mapping and proposed workaround solutions in effectively utilizing core application
 - Develop functional design document for Report, Integration or Interface Enhancement
 - Conduct workshops and Prepare Prototype to show key functionalities of Microsoft ERP solution and how to address the gap identified
 - Conduct system integration testing (SIT) and user acceptance testing (UAT)
 - Conduct user and administration training
 - Log, track and resolve UAT identified issues and work with Support to resolve bug's and patch applications
 - Perform final data conversions, reconciliation and validation
 - Conduct data migration to production environment

KEY SKILLS AND CHARACTERISTICS

- Oracle Fusion Cloud • Oracle E-Business Suite • Microsoft Dynamics ERP
- Strong interpersonal & communication skills • Ability to work collaboratively as part of a team • Leadership • Poised under pressure