Curriculum Vitae



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SUMMARY

I have 22 years of experience in Telecommunications Industry, specializing in work regulations and stakeholder management. Proficiency ranging from 5G, Spectrum Management, Technical regulation, Social & Consumer regulations, USP regulations, Consumer protection, Economic regulation, and Single Point of Contact (SPOC) for Law Enforcement Agencies Requests (28 LEAs) and Personal Data Protection.

Extensive experience in stakeholder engagement (Tier 1, namely PDRM, MACC and KSN office), from dealings with the ministry, regulator to industry players & enforcement agencies, having produced effective results in the various organizations.

I am determined and result driven and have the aspiration to continuously build my career in this industry, and it is my passion to play an essential role in shaping the future of telecommunications in Malaysia.

QUALIFICATIONS

- 1. Masters in Science (Corporate & Communication), 2003, University Putra Malaysia
- 2. Bachelor of Engineering (Honors) in Computer System & Communication, 2000, University Putra Malaysia

PROFESSIONAL BODY MEMBERSHIPS

- 1. Registered with Board of Engineers, Malaysia (BEM) since 19 September 2001
- 2. Graduate Member of The Institutions of Engineers, Malaysia (IEM) since 15 July 2002 (Membership no: 22443)

ACHIEVEMENTS & ACCOLADES

- 1. 5G Project Manager for U Mobile trial and use cases 2019 2021
- 2. Winner of U Award 2017 for The Spectrum Acquisition for 900MHz, 1800MHz & 700MHz Project
- 3. Successfully lobbied and Allocations of 900MHz, 1800MHz spectrum band to U Mobile-2016
- 4. **Commendation** Letters from IGP, Special Branch, State Police Chief, Crime Investigation Department, Narcotics PDRM Bukit Aman, Counter terrorism, MACC, 2015, 2016, 2017,2018,2019,2020
- 5. MERS999 Special Award Celcos from the Minister of Communication & Multimedia Malaysia, 2015
- 6. Approval from MCMC to rollout 1800MHz band for LTE services 2014

- 7. **Successful MCMC Engagement** for Apparatus Assignment Non-Compliance and avoided DiGi (2013 RM13.3 million fine) (2012- RM25.1 million fine)
- 8. **Successful 1800MHz & 2600MHz** LTE trial application from MCMC (2012 & 2011) and approval from MCMC to use 5MHz of 900MHz current spectrum for WCDMA (3G)-2010
- 9. Co-Chair 20th Joint Technical Committee meeting on Frequency along Malaysia-Thailand common Border (2011)
- 10. Successfully lobbied and Approval from MCMC for Restructuring of Celcom's companies -2010
- 11. **Successfully lobbied** with the Ministry Energy Water Communication, Meteorological Department, and MOSTI on SMS Cell Broadcast issues which saved the company RM50 Million.
- 12. Commendation from Deputy Minister, Ministry Energy Water & Communication, Dato' Shaziman Abu Mansor for assisting him on the questionnaire on Cellular during the parliamentary session since 2005 till 2008

EMPLOYMENT HISTORY

1. U Mobile (Regulatory)

Jan 2019 – Present (Assistant General Manager, Regulatory Affairs) 2016 – Present - Malaysian Technical Standard Forum Berhad (MTSFB) - Alternate Board Director May 2014 – 2018 (Senior Manager Regulatory Affairs)

- Government liaison for applications to operate and movement during Movement Control Order.
- Stakeholder and Government Relations: Enhance engagement with key stakeholder (Ministry, MCMC, PDRM, BNM, MACC, Securities Commission, & Industry players) & develop and executed stakeholder engagement plan
- Single point of contact (SPOC) for 28 Law Enforcement Agencies (LEA) Requests and develop internal SOP for releasing information to assist LEA investigation as per relevant law.
- Positioning paper: Formulation of Industry/Company positioning paper from 5G, Spectrum, Access, Consumer protection and related Public Inquiry paper.
- Managing Government key Special projects:
 - 5G taskforce Project Manager, 5G trial in Putrajaya & Langkawi
 - Involved in high level Spectrum lobbying for 900MHz, 1800MHz & 700MHz Spectrum Band.
 - Revising of Communication & Multimedia Act 1998,
 - Public Cellular Blocking system (PCBS),
 - Inbuilding coverage: KLIA2
 - Malaysian Emergency Response 999 projects,
 - NFCP National Fiberisation and Connectivity Plan & Jendela.
 - o Universal Service Provision project
 - Network Security
- Managing Access Operations & Compliance with Access Regulation under Communication and Multimedia Act 1998
- U Mobile representative for PDPA for telecommunication sector code

2. DiGi Telecommunication (Regulatory)

Oct 2010 – April 2014 (Principal, Regulatory Operations & Compliance)

- In charge of operational and compliance issues relating to Tech Div affecting network, IS/IT, and compliance, technical regulation, spectrum related to cross-border, ITU/APT/GSMA, PEMANDU driven
- Execute Stakeholder engagement plan with MCMC, KPKK (Ministry) and stakeholder
- Alternate Board Member (DiGi rep) in MTSFB
- Drive regulatory related strategies, KPIs, Regulatory Steering Committee and Regulatory Forum
- Support & align to Corp Strategy on overall spectrum strategy
- Drive and owner of CMA and Industry Specific Law issues/direction.

- Maintain & build positive rapport and working relationship with Ministry (KPKK) & Regulator (MCMC) to be able pro-actively access any change in policies or impending new regulation and at states level
- 3. Celcom Axiata Berhad (Regulatory Management & Government Affairs)
 - Oct 2009 Oct 2010 (Manager, Expert Group)
 - Jul 2007 Oct 2009 (Manager)
 - Jan 2006 Jun 2007 (Senior Engineer)
 - Aug 2004 Dec 2005 (Engineer)
 - Sep 2003 Jul 2004 (Engineer): Network Quality Assurance Department, Network Division
- 4. TM Cellular Sdn. Bhd (Network Planning & Development) Jul 2000 – Sep 2003 (Engineer)

ADVANCED STUDIES / TECHNICAL COURSES/ TRAININGS

- 1. Spectrum Management, Harris Manchester College, Oxford University UK 2016
- 2. Principles & Values through 7 Habits of Highly Effective People-2015
- 3. Evidence Act 1950 Seminar (section 114A), 23 October 2012
- 4. Facilitation Skills, 13 June 2012
- 5. Strategic Negotiation Skills, 19 -20 April 2012
- 6. Project Leadership, 5 6 March 2012
- 7. Personal Data Protection Act (PDPA 2010) Workshop, 9 Feb 2012
- 8. Structured Thinking & Presentation Skills, 2-3 February 2012
- 9. Telenor Long Term Evolution (LTE) & EMF Workshop, 8 September 2011, Cyberjaya
- 10. Telenor Spectrum Auction Workshop, 28-29 April 2011, Kuala Lumpur
- 11. Malaysian Communications & Multimedia Commission Regulatory & Compliance Course, 21 December 2010, Cyberjaya
- 12. XTRA or 'Excellence Through Transformational Leadership', Axiata Group's Leadership Development Program August – Dec 2009, Kuala Lumpur
- 13. Spectrum Auction Design and Implementation Workshop, 4 December 2008, Cyberjaya
- 14. ITU Spectrum Management Online Course 21 January 29 February 2008
- 15. APT (Asia Pacific Telecommunity) FTTH: A New Chance for Development of Optical Fiber Communications, (21 May 2007- 1 June 2007) Wuhan Research Institute of Posts & Telecommunication WRIPT, Wuhan, China
- 16. Emotional Intelligence-(20-22 August 2007) Multimedia College Kuala Lumpur (Personality test result: Versatile)
- 17. APT (Asia Pacific Telecommunity) Broadband Network Technologies & Information Security (21Feb- 3 March 2006), KDDI, Tokyo Japan
- 18. Spectrum Management and Frequency Assigning –Australian Communications and Media Authority (ACMA) 2005, Canberra and Melbourne, Australia
- 19. APT (Asia Pacific Telecommunity) SDH, Synchronous Digital Hierarchy (6 17 Dec 2004) Bharat Ratna Bhim Rao Ambedkar Institute of Telecom Training Ridge Road, BRBRAITT, Jabalpur, India

LANGUAGES AND DEGREE OF PROFICIENCY

English : Speaking, Writing: Fluent Bahasa Malaysia : Speaking, Writing: Fluent

KEY INTERNATIONAL EXPOSURE

1. Asian region Workshop on 5G spectrum, 5GMF 28 – 31 January 2019, Tokyo, Japan

2. Asia Pacific Spectrum Management Conference, July 17-19 2018, Bangkok

The 16th APT Policy and Regulatory Forum (PRF-16), 12-14 July 2016, Tokyo, Japan

Malaysia Delegation

3. The 15th APT Policy and Regulatory Forum (PRF-15), 3-5 August 2015, Singapore

Malaysia Delegation

4. 12th Asia Pacific Telecommunity (APT) Wireless Group (AWG) meeting 10-13 April 2012, Xiamen China

Malaysia Delegation

5. Telenor Regulatory Asian Gathering-Pattaya, 10-12 November 2010

DiGi Delegation

6. 14th ASEAN Telecommunication Regulators' Council Meeting, Singapore 17-19 June 2008

Malaysian Delegation

7. Asia Pacific Forum on Telecommunication Policy and Regulation 2007, 15-17 May 2007, Kuala Lumpur Malaysia Delegation

8. International Partnership Against Cyber-Terrorism (IMPACT) Ministerial Summit 18-22 May 2008.

Represent Celcom as the Liaison Officer (LO) to EGYPT Minister

9. 16th ITU Plenipotentiary Conference 2002, Marrakesh, Morocco

Represent Malaysia as Delegation

REFERENCES

- 1. YBHg. Datuk Dr Haniff Zainal Abidin, Senior Private Secretary to the Chief Secretary to the Government, Mobile: 0122971007, 0388727725, dr.haniff@jpm.gov.my
- K Chelvakumar, Group Chief Executive Officer at Altel Holdings, mobile: 018209999, email: <u>chelva1@gmail.com</u>, <u>chelvakumar@mtvb.my</u>