YUEN CHIN SIONG

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Profile summary

With over 11 years of professional working experience in IT industry focusing on financial institution businesses. Over the years I have held multiple position and involved in various IT solutions to improve business efficiency. I have experience with software development, infrastructure setup, application configuration, system integration and migration, vendor management, financial management, and project management.

Professional Experience

IT Project Manager | E2 POWER (M) SDN BHD (subsidiary of OCBC Group)
2015 – Present

Diligent project manager offering proven record of success leading all phases of diverse technology projects. Responsible for project management throughout the entire project lifecycle include of project initiation, requirement and scope analysis, financial management, stakeholder management, project delivery by system development life cycle, project control and monitoring and project closure. Leading team across technology and business discipline to focus and meet project objective within the budget and target timeline.

Selected key accomplishment:

Successfully delivered the following projects as IT project manager roles.

Project National Bill Payment System (project scale RM4mil with team size of 20)
Enabling new internet banking payment capability for consumer and corporate banking channels. Project involved application enhancement for internet banking system, payment processing module and reporting system, with a tight regulatory timeline to meet.

Project Express Credit Processing System (project scale RM20mil with team size of 30)
New credit processing system for business banking Malaysia. Project involved new platform delivery, include from infrastructure setup to application full end to end delivery cycle. Scope to include application standardization for MY and SG.

Project FPX Buyer Bank (project scale RM5mil with team size of 20)
Enabling new payment capability for consumer and corporate channels with integration to third parties services provider. Project involved application enhancement for internet banking system and internal core processing system and with a challenging regulatory timeline to meet.

System Analyst | E2 POWER (M) SDN BHD (subsidiary of OCBC Group)
2006 – 2014

- Provide leadership to a team managing application enhancement and support
- Manage systems development and support activities to ensure that they are in line with the company business and operational processes, including new product implementation, meeting statutory body requirements.
- Analyse and document findings and provide recommendations to resolve user problems.
- Involved in project solutioning, by analyzing business requirement and proposing best approach and solution to meet business objective

- Ensure that all enhancement and BAU cases follow the company SDLC guidelines and procedures. Include managing users in executing User Acceptance Test (UAT) and defining UAT test plan
- Core banking product under supervision – Core Banking Deposit, Cheque Clearing, Signature Verification System

Selected key accomplishment:

Project Name: Core Banking Standardization
Project Description: Standardize core banking system in OCBC group (SG & MY).
Role: Technical lead
Responsibilities: Leading Auto Clearing House and deposit modules. Perform gap analysis of business rules and system process flows and user requirement. Communicate within business users and vendors on the project requirement and implementation approach. Work with other teams on interfaces and system dependency requirement. Managing project resources comprised of internal and external team members. Also involved in standardized system and implement the security model under the core banking applications structures.

Project name : Project Detect
Project Description: Implementing cheque fraud detection system.
Role : Solution Manager
Responsibilities: Analyzing business needs and proposed a solution that best fit to business operation. Fully responsible in exploring and evaluating new solution to meet business requirement. Involved in vendor selection, vendor evaluation, solution analysis , project costing and resource planning. Present proposed solution to management and obtained approval for project execution.

Project Name: Cheque Truncation & Conversion System (CTCS) Phase 1 & Phase 4
Project Description: Migrating cheque clearing to digital cheque clearing (eSPICK) to align with BNM direction.
Role: Analyst Programmer\Deputy Project Manager
Software and Platform: SignPlus, DB2, WebSphere
Other Skill set used: VB6, AS400 RPG
Responsibilities: Involved in full SDLC, include perform requirement study, system design, program development, functional and technical documentation and vendor management, system integration testing and support user integration testing. Communicate and monitor vendors deliveries and ensure project rollout on time and on budget

Project Name : SignPlus Rel3.9 Upgrade
Project Description: The project involved upgrading an existing application version to a higher version. Project involved setup and replace physical servers and implement application enhancement.
Role: Duputy Project Manager
Software and Platform: SignPlus, DB2, WebSphere
Responsibilities: Provide assistant to project manager in coordinating the project include project planning, requirement analysis, documentation, vendor management, system testing and ensure project rollout successfully. Involved in application setup: Signplus, DB2 and websphere installation and configuration.

Internship | IBM MALAYSIA SDN BHD
2005

Participate as working team member in IBM ASEAN support team, involved in IBM machine sizing, IBM software customer services (DB2, WebSphere Application server, WebSphere Portal). Exposure to IBM software and working culture.

Professional Skills

- Project management
- Vendor management
- System Development Life Cycle
- Microsoft Project, Microsoft Offices
- Silverlake Integrate Banking System (SIBS)
- SIgnPlus(SignBase & SignCheck)
- Software development languages – C#, Visual Basic, ASP, AS/400

Education and certifications

Bachelor's Degree in Computer Science majoring Software Engineering   2006
University of Malaya

Certification in IT Project Management (CITPM)   2008
Singapore Computer Society

Certification in Project Management Professional (PMP)
Project Management Institution   2017