

# MENG LOONG, SANG

Current Location: Kuala Lumpur, Malaysia

Phone: +60 126720290/ +86 13166374553

Email: mloongz@yahoo.com / mloongz@gmail.com



## SENIOR PROJECT MANAGER: BANKING

- ❑ Senior professional with over 12 years of experience in planning and implementing banking related projects in diverse roles across the organizational hierarchy.
- ❑ Industry expert having keen understanding of Project/Client Requirements coupled with hands-on exposure in handling all phases of Project / Program Life Cycle.
- ❑ Adept at defining, leading and driving project operations effectively, through the implementation of several management dynamics.
- ❑ Skilled in collation and development, coding, testing and debugging of applications in different software languages, identification of new technologies for implementation, software modeling and simulation.
- ❑ Polished leadership skills with ability to motivate teams to increase productivity.

## SKILL-SET

Program Governance • Requirement Elicitation • Solution Customization • Technology Upgrade • Risk / Change Management  
• Gap Analysis • Client Interaction • Team Leadership

## WORK EXPERIENCE

### Project Manager, Apr 2016 to date

HSBC Electronic Data Processing (HSBC ASP Transformation Center) (Cyberjaya, Malaysia)



#### Key Responsibilities:

- Function as Project Manager (technical & business) in Contactless Payment Solutions involved in delivering digital wallet on project basis.
- Interact with project stakeholders and resource planners (Wallet Service Provider, Card Schemes and Regulatory) for finalizing on project delivery schedules and other SLA parameters.
- Involved in identification of solution on SE and HCE services in the breakthrough area for NFC to be used on mobile device to perform cashless payment through credit and debit cards.
- Spearhead team efforts related to resolution of technical matters such as infrastructure design and provide system application warranty support on mobile payment, tokenization, PCI-DSS standard and 3rd party Cloud based storage security.
- Guide a team of 6 junior consultants in ensuring compliance to functional designs and regulatory policies aimed at implementation of project phases.
- Manage key delivery activities from testing, issues and release and staff knowledge transfer and training, within the parameters of cost, design, schedule and objective.
- Involved in delivery of Apple Pay for HSBC Hong Kong and Singapore, Google and Samsung Pay for HSBC Hong Kong, eWallet Compliance project for HSBC China and Additional Loan on Card for HSBC China and Customer Complaint System for HSBC China.

### Senior Business Analyst, Jan 2014 – Apr 2016

CIMB Bank Berhad (Kuala Lumpur, Malaysia)



#### Key Responsibilities:

- Involved in collating and evaluating requirements, performing target state assessment, fit-gap assessment & impact analysis and functional design in Regional Transaction Banking Platform.
- Conducted high level design for cash management products on the regional transaction banking platform. Recommended solutions and developed the end to end systems flow.
- Managed vendor (developers), UAT management until production delivery (Go Live), post system release/deployment application and defects support. Guided the system developer to provide timely system fix.
- Interacted with the business stakeholders and technical teams and the subject matter experts to align deliverables to Bank Compliance and Regulatory policies.
- Prepared and presented business case based on project and technical feasibility. Rolled out first live FX trading in Malaysia transaction banking tool.
- Rolled out GIRO and FAST payment implementation for CMB SG, GIRO and RENTAS payment framework for CIMB MY, hardware resiliency setup for CIMB Group and SWIFT messaging setup for CIMB group and payment setup for 1350 corporate customers.

**Key Responsibilities:**

- Managed implementation of ERP interface and product development for Cash Management Service in coordination with internal departments and external vendors.
- Conducted demonstration for customer familiarization and ensured effective utilization of the services implemented aimed at enhancing client satisfaction.
- Involved in identification of cash management opportunities (from existing customer base and new prospects) including solutions and services for settlement needs.
- Performed feature presentation, consultation and product training for client on Cash Management Service and rendered post implementation support on system application and supplementary tools to end users (corporates).
- Organized Economy Outlook Seminar, set up the first liquidity product for the bank. Managed system migration on cash management tool, GCMS Plus and set up GIRO payment service for MUFG Malaysia.
- Completed 250 transactions banking security migration cases and managed 4 regional FX deals.

**Major Projects:**

- Transaction Banking Platform Migration, 2011 – 2013
- Automatic Money Market Placement, 2011
- MyClear IBG for Malaysia, 2012
- G3, FAST, MEPS Plus for Singapore, Jan 2016 (Gateway: Clear2Pay)
- Hardware Security Modules & High Availability for Transaction Banking , Dec 2015
- Malaysia GST for Banking Channel, Apr 2015 (In country: Transaction Banking Malaysia only)
- FX Electronics Trading Agent for Regional Transaction Banking, Dec 2015 (Thompson Reuters Electronic Trading Automation Dealing)
- Liquidity Coverage Ratio for Transaction Banking, Sep 2015
- MT 103 for Real Time Gross Settlement (RTGS) & Remittance (TT) with STP mode, Jan 2016
- Hong Kong Apple Pay, Jul 2016
- Hong Kong Google Pay, Oct 2016
- Singapore Apple Pay, Dec 2016
- Hong Kong Samsung Pay, Nov 2017
- Mobile Wallets NetsUnion Compliance, May 2018
- Additional Loan on Card, Nov 2018
- Global Complaint Management System Program, Jun 2019

---

***PREVIOUS ASSIGNMENTS***

---

**Credit and Marketing Executive, RHB Bank Berhad, Kuala Lumpur, Malaysia (Jun 2007 – May 2010)**

---

***EDUCATION***

---

- Bachelor's Degree of Consumer Science, University Putra Malaysia, Malaysia, May 2007

---

***TRAINING & CERTIFICATIONS / WORKSHOPS***

---

- Certified Project Management Professional (PMP)
- Agile Project Management (Foundation)
- STPM, 2003

---

***PROFESSIONAL AFFILIATIONS***

---

- UPM Youth Buddhist Community Service, 2005-2006 – Treasurer
- Philately Society, 2000-2001 -President
- Anti-Crime Society, 2000-2001 -Committee Member

---

***PERSONAL PARTICULARS***

---

- Year of Birth: September 1984
- Nationality: Malaysian
- Languages: English, Mandarin, Cantonese and Malay