HAM YEAN MING

016-2985207
yeanmingh@gmail.com
Age: 41

PROJECT MANAGER

Over 15 years' phenomenal track record in driving different phases of project management for multiple major projects within the financial industry towards achieving on time and on budget completion. Well versed in the areas of application development, system integration, and data migration coupled with strong technical knowhow. Recognized as a self-driven and versatile professional with sound people management capabilities. Demonstrated outstanding acumen in risk management, vendor management and stakeholder management towards enhancing project deliverables.

Working Experiences

- Successfully completed numerous projects including but not limited Medical Repricing, New Product Launch, Server Upgrade, System/Data Migration, JobMalaysia (EAI) within the agreed timeline, cost, functionality and quality.
- Manage issue and risk closely and taking corrective and preventive action proactively to ensure the project on track.
- Provide and present simple but accurate status report to project stakeholder, steering management committee and board member in timely manner and escalate issue appropriately.
- Excellent in identifying and mitigating potential delay of a critical path activity to successfully complete the task ahead of schedule.
- Successfully implemented process and output standardization to reduce the headcount requirements of each project resulting in significant cost savings.

Prudential@Senior Project Manager, 2.5 Years
• Spearheaded medical repricing project. Enhanced core life insurance system for data extraction, integrated with VPMS to calculate new premium, upgraded hardware to improve the performance and store letters, and enhanced front-end system. Beside that worked with mobile development team closely to create portal which allow customer download documents and send SMS reminder.
• Responsible for follow up, planning, escalation, and closing.
• Communicated with, coached and coordinated projects employees.
• Risk and issue management.
• Post-production support.

MIMOS@Staff Engineer/Manager, 2 Years
• Developed SQL programs, store procedures, and function.
• Performed scripting and exploratory testing.
• Analysed, designed, prepared technical reports.
• Facilitated Stand-up meeting.
• Planned and executed data profiling.

Etiqa@IT Project Manager, 4 Years
• Spearheaded Data Migration project for new life core system, developed ETL program to migrate data and data cleansing, worked closely with Actuarial and Operation teams to ensure data migrated correctly. Reported project progress to Steering Committee and regulators.
• Involved in Server Upgrade project, GTS reports development and others

Etiqa@IT Executive, 4 Years.
• Led development teams to developed policy schedule, SL/GL reports, and STP integration.
• Monitored development progress and reported to Project Manager.

CAREER PROGRESSION

Senior Project Manager, Prudential Malaysia   ● Sep 2018 – Feb 2021
Staff Engineer/Manager, Mimos National R&D in ICT   ● Jun 2016 – Aug 2018
IT Project Manager, Etiqa Insurance & Takaful   ● Aug 2008 – May 2016
IT Support Lead, Firium Solution   ● June 2007 – July 2008
Java Developer, Cogent Consulting   ● May 2005 – May 2007

EDUCATION & CERTIFICATIONS

Bachelor Degree in Computer Science (Hons), Tunku Abdul Rahman University (2005)

Project Management Professional Certification (PMP), Project Management Institute (2016)

PMI Agile Certified Practitioner (PMI-ACP), Project Management Institute (2022)

TOOLS & PROGRAMMING LANGUAGE

Project Management: Microsoft Project | JIRA Agile | MS PowerPoint | MS Word | MS Excel

LANGUAGES

English | Malay | Mandarin

MISCELLANEOUS

Last drawn Salary   : RM 14,190
Expected Salary   : RM 13,500
Possess Own Transport   : Yes
Availability   : 1 week notice

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