



DR. EDDY CHIEW KUI ANN

M.D, M.B.A

Date of Birth: 22.02.1987

I am a medical doctor with post graduation qualification in business administration. I am currently the General Manager under iHeal Medical Group. Prior to this, I was the Medical Director and Clinic Group CEO for Public Medicare Group (PMG) which is the largest primary care network in Sarawak. I have the privilege to work in Private Medical Practice Control Division also known as CKAPS for 2 years before I joined the private entity. With my experience in clinical setting, government regulatory bodies and healthcare management, I am passionate to drive excellence in patient care and contribute to the growth of private healthcare industry in Malaysia.

CONTACT

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☎ 016-8004588

📍 Kuala Lumpur, Malaysia

EXPERTISE

- Business Administration
- Healthcare Planning, Design, Construction & Commissioning
- Accreditation of Quality Hospital
- Private Healthcare Law & Regulation
- Strategic Management

REFERENCES

Available upon request

WORK EXPERIENCE

HOUSE OFFICER

2012 - 2014

SIBU GENERAL HOSPITAL

- Completed the housemanship training in the following disciplines: Obstetrics & Gynaecology, General Surgery, Internal Medicine, Orthopaedic, Anaesthesiology & Intensive care and Paediatrics.
- Offered a post as Medical Officer in Anaesthesiology during the 5th posting.
- Received full registration for medical professional from MMC on 21.03.2020.

MEDICAL OFFICER

2014 - 2017

SIBU GENERAL HOSPITAL

- Member of Tissue and Organ Procurement (TOP) Team in Sibu General Hospital.
- Certified ALS instructor and conducted ALS courses for the hospital.
- Received Hadiah Latihan Persekutuan (HLP) from Bahagian Latihan Persekutuan Kementerian Kesihatan Malaysia in 2017 to pursue Masters in Anaesthesiology.

REGISTRAR

2017 - 2018

SARAWAK GENERAL HOSPITAL

- Served in Anaesthesiology Department in Sarawak General Hospital (SGH) as registrar. Left Masters in Anaesthesiology in 02/2018 to join hospital administration.

DEPUTY DIRECTOR

2018 - 2019

SERIAN HOSPITAL

- Served as the Deputy Director for Serian Hospital..



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WORK EXPERIENCE

PRINCIPAL ASSISTANT DIRECTOR

2019 - 2021

CAWANGAN KAWALAN AMALAN PERUBATAN
SWASTA (CKAPS) - SARAWAK

- Head of Licensing for the Private Medical Practice Control Division in Sarawak.
- Regulates the private healthcare facilities such as private hospitals, ambulatory care centre, nursing homes, hospice care centre, hemodialysis centre, clinics, etc.
- Regulates more than 40 private healthcare facilities.
- COVID-19 Coordinator and Liaison Officer for private healthcare facilities and government facilities.

MEDICAL DIRECTOR & CLINIC GROUP CEO

2021 - 2023

PUBLIC MEDICARE GROUP

- Implement strategies and policies determined by the Directors.
- Formulate, propose and implement the clinics' business plans.
- Identify growth opportunities and implement expansion programs for the group.
- Prepare annual budget for the Board's approval.
- Monitor and co-ordinate the clinics' overall day to day operations including recruitment of new staff and marketing of services. Managed more than 200 staff at operational level.
- Prepare and submit financial and management reports on a timely basis.
- Ensure operational and profit goals are achieved.
- In charge of the merging and acquisition of healthcare businesses.
- Conduct meeting and presentation for external stakeholders such as government agencies, investors, clients, etc.
- Plan strategic operational goals and KPIs to the Board of Directors.

GENERAL MANAGER

IHEAL MEDICAL GROUP

MARCH 2023

- Oversees the operation and business development for one of the subsidiary under iHeal Medical Group which focuses on community health advocacy.
- Participate in operation of the medical centre and the planning of new hospital under the group.
- Prepare and submit financial and management reports on timely basis.
- Ensure profit targets set by the board are achieved
- Actively involves in the strategic management for the group to identify business expansion and growth opportunities



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REFERENCES

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EDUCATION

SIJIL PELAJARAN MALAYSIA	2004
SACRED HEART SHOOOL	
FOUNDATION IN BIOLOGICAL & HEALTH SCIENCE	2005
UNIVERSITY COLLEGE OF TECHNOLOGY & MANAGEMENT MALAYSIA	
MEDICAL DOCTOR	2012
GADJAH MADA UNIVERSITY	
MASTER IN BUSINESS ADMINISTRATION (MBA)	2022

CERTIFICATION

ADVANCED LIFE SUPPORT	2016
GOOD CLINICAL PRACTICE	2017
TRAINING FOR MSQH HOSPITAL ACCREDITATION PROGRAMME 2020	2020
TRAINING FOR MSQH CHRONIC DIALYSIS ACCREDITATION PROGRAMME 2020	2020
ISO 9001:2015 INTERNAL AUDITOR	2021