

# Carl Tan HS

Technology consulting professional based in Kuala Lumpur, Malaysia  
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## SUMMARY OF EXPERIENCE

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I started my career with Accenture since 2012 in Malaysia aligning to technology consulting practice for Communications, Media and Technology (CMT) industry. Initially focusing on process delivery and development, I shifted my focus to help clients transform IT delivery to agile digital factory with closer alignment to business ambitions. I have then held various roles delivering consulting and system implementation work in Malaysia, Singapore, Philippines, Australia. Whilst most part of my career have been with telecommunication clients, I have been able to utilize my skills and experience to expand delivery work into government agencies and property development in recent years.

## EDUCATION

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University of Nottingham Malaysia,  
*Bachelor of Engineering (Hons) in Mechanical Engineering* Sept 2009 – July 2012

## EMPLOYEMENT HISTORY & SELECTED EXPERIENCES

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Technology Consulting Manager at Accenture Malaysia Sept 2012 – Current

### *Digital Consulting Lead for Various Clients in ASEAN countries*

- Assessed and designed a data integration lake to support census preparation activities by establishing data streams between legacy systems, selected government agencies and new census preparation systems to minimize human error to proximity of 0%.
- Conducted fit-gap assessment for a large Malaysian Telco client BSS IT landscape to elevate efficiencies in channel digitalization, B2B partner management and digital payment solutions
- Led a successful agile transformation pilot project for telco client business and IT tear in 3 months to enable client upscaled to agile factory delivering 4,000 mandays/annual in subsequent 6 months

### *Business Development Manager for CMT ASEAN*

- Responsible to manage business development team for a large IT modernization proposal for large Malaysian Fixed and Mobile Telco company from shaping proposal responds, commercials, proof of concept, client presentations; reports directly to regional and global Accenture leadership team
- Held similar position for a number of other small to medium sized deals (<5M USD)

### *Project Manager for Various Clients*

- Responsible to manage IT capability and product delivery for a Large Philippines Telco client's B2B and B2C divisions overseeing critical change of over 2,000 MDs ; co-led review to shorten time to market for a number of products by 10%
- Manages delivery of a fully digital, new telco brand for Large Malaysia Mobile Telco client from design to delivery involving distributed team from United States, Europe and Malaysia; the brand was launched successfully as planned
- Responsible to lead a system implementation of a integrated, smart building solution suite for a large Malaysian Property developers

## PROFESSIONAL CERTIFICATIONS

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<i>Scaled Agile Framework (SAFe) 4.0 Agilist</i>	Since 2016
<i>Professional Scrum Master (PSM I) from Scrum.Org</i>	Since 2015
<i>Certified Scrum Master (CSM) by Scrum Alliance</i>	Since 2014

## SKILLS & LANGUAGES

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- Proficient in Microsoft PowerPoint, Excel and Word
- Basic programming experience in UNIX, SQL, JAVA
- Fluent in English and Mandarin, both verbally and in writing; Conversational Malay