



## **Peter Chin** **Interpreter**

A professional interpreter with competent command of vocabulary and interpretation skills. Well-versed in the cultural context of both interpreted languages, English and Chinese. Has the ability to detect nonverbal cues or customs that are specific to a particular group of people or geographical place. Possesses a strong grasp on cultural norms and nuances that helps to effectively convey what a non-native speaker is trying to get across, and the same goes with what an English speaker is attempting to get across the aisle.

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**Location:** Penang, Malaysia

**LinkedIn:**

<https://www.linkedin.com/in/peterchinbeyondborders/>

### **Work Experience:**

#### **Interpreter**

LanguageLine Solutions

December 2020 to December 2021

**Language pairing:** English-Cantonese

I serve my clients through online interpretation, via voice and video calls, and the calls would range from different context, from inquiry for public services, business transaction with private companies to medical calls when patients visits the doctors

#### **Skills that I acquired:**

- **Problem-solving:** helping both service providers and non-english speakers to get messages across and resolution of their problem
- **Customer service:** assisting service providers to better serve non-english speakers, ensuring their needs and wants are sufficiently satisfied
- **Communication across language barriers:** understanding of the cultural context and nuances enables me to build an effective bridge of communication between english speaking service providers and the non-english speakers.

**Freelance English-Mandarin Interpreter, Translator, Emcee**

January 2015 to November 2020

**Co-founder, Business Development, Comedian**

Bad Wolves Production

January 2015 to January 2019

An art performing group that I co-founded, with the intention of providing a platform to grow and shine for art talents from local and abroad. One of our key business of ours is organizing a monthly art performance, where art talents of different practices get show time on stage to perform and build their experience. Another key skill that I acquired is people skill, where me and my team members would get in touch with government departments, private corporations to secure resources and funding to keep our operations going.

**Barista**

Starbucks Malaysia

January 2014 to December 2014

Basic responsibilities include making beverages and food according to customers' requirements.

but apart from that, I always try to memorize the favorite drinks of my regular customers. And usually, I will try to get updated with what they're up to, as I see them not just as customers but also as my friend.

And when there are new customers visiting, if they're not familiar with what Starbucks is offering. I'd always spend extra time to understand what their preference is, so that I can offer a choice of drinks and snacks that suits them

**Sales Executive**

Fuyi Electrical & Hardware Sdn Bhd

November 2012 to December 2013

## **Courses & Training**

KUDO Inc certified interpreter

**The Community Interpreter® International (TCII)** training program  
by Cross-Cultural Communications LLC

## **Education:**

Universiti Tunku Abdul Rahman (UTAR)  
Bachelor of Communications

### **Activities:**

Committee member of the student council , performed singing and drama performance in various events, representative of the university in YouthsToday (YouthJam ) , finalist in talents contest.

### **Description:**

I was a member of the Student Council in university, in which we played an important role of gathering the opinions and suggestions of fellow students and that helps the university administration to plan the developments and projects that would really benefit the university students.

Besides activities in the university, I always took part in community services. I'm an active member of independent film festivals and art activities in the community. And when there are community projects that help youngsters to learn more about the history of the city, I will always volunteer to help out.

## **Volunteer Experience:**

### **Toastmasters International**

Area Director H3, Division H, District 51, Region 13  
June 2019 to June 2020

As Area Director I helped to facilitate the management of the 5 Toastmasters club, from the education and welfare of fellow members of my Area, to utilizing resources from District leadership and serving the needs of the clubs.

Some of the duties and tasks include:

- Follow-up with education progresses of each club
- Coordinate speech contests and club leaders training
- Synchronize communication between District leadership, Division leadership, and club level leadership
- Administrative tasks such as submitting reports, to update on the progress of each club and proposals on how they can further improve.

### **Toastmasters International**

June 2020 to June 2021  
Region 13, District 51, Division H Program Quality Director

The job scope includes:

- Assisting Division Director in improving the quality of education for clubs in Division H, which consists of 4 Areas and each Area has about 4 to 5 clubs.
- Supporting Area H3 Director in carrying out her duty, with my experience as the immediate past Area H3 Director

### **Translators and Interpreters of Malaysia LinkedIn Group**

Since December 2019  
Founder and Admin

I started this group with the hope of facilitating communication and building community among translators and interpreters of Malaysia