

KHOO BOO BOON

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Nationality: Malaysian | Hong Kong Permanent Resident

A seasoned banker and a technologist with over 25 years' experience in financial technology and leadership experience in the financial services sector in Malaysia and Asia Pacific Region. My key achievements included strategizing the digital roadmaps, successful track record in managing large projects and breaking into new markets in Asia.

I returned to Malaysia in 2020, and I have worked for MBSB Bank to start-up the Digital Cash Management business where I have been a key part within the agile strategy team implementing financial products and digital solutions. Prior to joining MBSB, I served as Chief Technology Officer for Crowd Sense Sdn Bhd to launch the P2P (Peer-to-Peer) financing platform in Malaysia.

In 2018, I was awarded the prestigious Banking and Finance Award from the Australia China Alumni Association in recognition of my contributions in the financial services industry in Greater China. I have been admitted as Fellow of the Malaysia Institute of Management and Hong Kong Computer Society in 2002 and 2017 respectively. I have worked 16 years abroad for global banks before I returned to Malaysia in 2020.

EXPERIENCE

NOV2020 – NOV2021 (1 YEAR 1 MONTH)

SVP, HEAD OF DIGITAL CASH MANAGEMENT, MBSB BANK (MALAYSIA)

- *Support CEO & Head of Digital Banking in driving the transformation projects with automation efforts. Design and develop proof of concepts on building a Digital Lab and digital transformation for CAKNA scheme (eProlehan).*
- *Start-up the Cash Management business for the Bank, and establish product vision, digital roadmaps and growth opportunities for Corporate Banking Division.*
- *Acting Sponsor for the Digital Transaction Banking Project (project cost: RM15mln). Lead a cross-discipline experience design team or multiple teams to invent and execute breakthrough Digital Cash Management Solutions.*
- *Appointed as a Project Steering Committee to work with EY Consulting on the Robotics Process Automation (RPA) project. I have helped in assessing value, develop use-cases and priorities user stories to ensure the project focus on those with maximum value.*

JAN2019/JUN2019 – NOV2019/NOV2020 (1 YEAR 7 MONTHS)

CHIEF TECHNOLOGY OFFICER, CROWD SENSE SDN BHD (MALAYSIA)

- *Provide an active role to bid for the Peer-to-Peer (P2P) financing license with Securities Commission of Malaysia.*
- *Successfully launched the P2P financing platform and the 1st Insurance Premium Financing program in Malaysia.*
- *Overall management on the systems infrastructure, product development, cyber security and regulatory requirements.*

SEP2019 – NOV2019 (3 MONTHS)

HEAD OF INNOVATION & BUSINESS TRANSFORMATION, MASREQ BANK (DUBAI)

- *Setup the Project Management Office (PMO) and scouting for the right talents to join the Innovation team.*
- *Work with McKinsey Consulting to define digital roadmaps for Corporate Banking Division.*

NOV2011 – DEC2018 (7 YEARS 1 MONTH)

SENIOR VICE PRESIDENT (SVP), WELLS FARGO BANK N.A. (HONG KONG)

- *Lead the Global RMB Internationalization Project for Wells Fargo. Act as a bridge between the sales teams, product managers, compliance officers and technology implementation teams in the launching the RMB initiatives.*
- *Manage the Multicurrency business in Asia. Identify opportunities to drive regional and cross functional collaboration.*
- *Strengthen information sharing and best practice in the Payments and Fintech industry.*

OCT2008 – NOV2011 (3 YEARS)

NOTE: IN 2008, RBS TOOK OVER ABN AMRO'S BUSINESS IN ASIA PACIFIC REGION

NORTH ASIA HEAD – CASH & DIGITAL PRODUCTS, THE ROYAL BANK OF SCOTLAND N.V. (HONG KONG, ASIA PACIFIC)

- *Engage with the Country Heads in North Asia Region, and lead the Cash Management business in Mainland China, Hong Kong, Korea, Japan & Taiwan.*
- *Work closely with Transaction Banking teams to create and maintain Cash Management offerings according to the business value or ROI.*

OCT1995 – OCT2008 (13 YEARS 1 MONTH)

HEAD OF CASH & DIGITAL PRODUCTS, ABN AMRO BANK N.V. (MALAYSIA & HONG KONG)

- 1) **Head of Cash & Digital Products, Hong Kong** (Oct2006 – Oct2008) / 2 years & 1 month
Deputize the Head of Transaction Banking | Lead the Internet Banking rollout in Asia | Product Development | Technical Sales
- 2) **Vice President, Head of Implementation, Hong Kong** (Jun2004 – Oct 2005) / 1 year & 5 months
Manage the Implementation for Cash Products & Services for Corporate & SME customers. Provide an active role during sprint planning and product testing.
- 3) **Regional Liquidity Management, Asia Pacific Region** (Jan2007 – Dec2007) / 1 year
Support Liquidity Management Products & Services for Asia. Recommend product enhancements and updates to identify new business opportunities.
- 4) **Head of Electronic Banking, Malaysia** (Oct1998 – May2004) / 5 years & 8 months
Lead the 1st Electronic Banking Platform for ABN AMRO in Asia | Channels Management | Technical Sales
- 5) **Project Leader (Business) for Core Banking System, Malaysia, Singapore & Netherlands** (Jan1997 to Jun1998) / 1 year & 6 months
Implementation of Retail & Wholesale Banking Platforms. Be involved in the product release plans, backlog management, iteration planning and set expectation for delivery of new functionalities.

- 6) **EDP Manager & Lan Administrator** (Oct1995 – Oct1998) / 3 years & 1 month
Branch Support, Core Banking Maintenance & Network Security.

JAN1987 – OCT1995 (4 YEARS & 11 MONTHS)

NOTE: TERTIARY STUDY IN AUSTRALIA (JAN1990 – DEC1993)

HEAD OF INFORMATION SYSTEMS AUDIT, BHL BANK (MALAYSIA)

- 1) **Head of Information Systems Audit** (Aug1994 – Oct1995) / 1 year & 3 months
Start-up the Cyber Security & Information Systems Audit Team.
- 2) **Senior Analyst Programmer** (Jan1994 – Aug1994) / 8 months
Management Trainee | Participate in the Wholesale Banking Project.
- 3) **Team Leader – Computer Operator** (Jan1987 – Dec1989) / 3 years
Retail Banking Systems Batch Run, ATM & Branch Support.

EDUCATION

2018 2020

DOCTOR OF PHILOSOPHY (PHD) IN BUSINESS, HONOLULU UNIVERSITY USA

2017 2018

CYBER SECURITY PROGRAM, HARVARD UNIVERSITY USA

2017 2017

DIGITAL MARKETING PROGRAM, COLUMBIA BUSINESS SCHOOL, USA

2016 2016

FINTECH, FUTURE COMMERCE, MASSACHUSETTS INSTITUTE OF TECHNOLOGY (MIT), USA

2002 2003

MBA (ELECTRONIC COMMERCE), CHARLES STURT UNIVERSITY, AUSTRALIA

1989 1993

BACHELOR OF BUSINESS COMPUTING, DEAKIN UNIVERSITY, AUSTRALIA

1988 1988

EXECUTIVE MANAGEMENT PROGRAM, UNIVERSITY SCIENCE OF MALAYSIA

LICENSES & CERTIFICATIONS

FEB2022 – FEB2022

MANDATORY ACCREDITATION PROGRAM, BURSA MALAYSIA

NOV2021 – PRESENT

TS. (PROFESSIONAL TECHNOLOGISTS), MALAYSIA BOARD OF TECHNOLOGISTS (MBOT)

SEP2021 – PRESENT

CERTIFIED MEMBER, INSTITUTE OF CORPORATE DIRECTORS MALAYSIA (ICDM)

APR2019 – JUN2023

CERTIFIED SCRUM MASTER (CSM), SCRUM ALLIANCE

BADGE ID: 1049833

JUL2017 – PRESENT

FELLOW (FHKCS), HONG KONG COMPUTER SOCIETY

APR2002 – PRESENT

FELLOW (FMIM), MALAYSIAN INSTITUTE OF MANAGEMENT (MIM)

HONORS & AWARDS

2018

AUSTRALIA CHINA ALUMNI ASSOCIATION

Winner of 2018 Banking & Finance Award in Greater China

2017

THE ASIAN BANKERS

Best USD Clearing Bank in Asia Pacific

2013

WELLS FARGO BANK

Most friendly Staff Award

2006

ABN AMRO BANK

Best Internet Banking Project

2003

ABN AMRO BANK

Asia Transaction Banking Team Award

1999

ABN AMRO BANK

AA Team Award

VOLUNTEER / CORPORATE DIRECTOR EXPERIENCE

NOV2020 – PRESENT

CAPTAIN, CIVIL DEFENCE OF MALAYSIA (ANGKATAN PERTAHANAN AWAM)

8NOV2021 – 22DEC2021 (2 MONTHS)

INDEPENDENT DIRECTOR, MALAYSIA GENOMICS RESOURCE CENTRE BERHAD

JUL2017 – OCT2019 (2 YEARS & 3 MONTHS)

CO-CHAIR DIGITAL BANKING, FINTECH ASSOCIATION OF HONG KONG

JUL2014 – JUL2017 (3 YEARS & 1 MONTH)

BOARD DIRECTOR, HONG KONG FOREIGN FINANCIAL INSTITUTIONS ASSOCIATION

JUL2009 – DEC2012 (3 YEARS & 5 MONTHS)

REPRESENTED RBS & WELLS FARGO, RENMINBI (RMB) PAYMENTS GROUP, HONG KONG

LANGUAGE SKILLS

- English
- Bahasa Malaysia
- Mandarin
- Cantonese
- Hokkien