



Ardi Ezham B Zaharudin
Production Manager
UPTODATE Sdn Bhd

(+60) 019 8356832 | ardiezhamzaharudin@yahoo.com.my | Seremban, Negeri Sembilan

Experience

*27 years of total
working experience*

Aug 2022 – Current
(7month)

Production Manager
UPTODATE Sdn Bhd, Nilai, Malaysia

Industry	Manufacture Aluminium Case
Specialization	Production Operations
Role	Operations
Position Level	Managerial

- 1) overseeing operations productions department
- 2) monitor OEE efficiency daily for critical machines
- 3) monitor machines breakdowns daily
- 4) monitor production consumable items monthly
- 5) monitor technicians / operator's attendance
- 6) Analyse internal quality issues and creates 8D reports

May 2021 – May 2022
(12 month)

Sr Operation Manager
AERO HITECH Sdn Bhd, Shah Alam, Malaysia

Industry	Assembly Automotive Safety Glass
Specialization	Production Operations
Role	Operations
Position Level	Managerial

- 1) overseeing operations assembly department
- 2) monitor production daily planning
- 3) troubleshoots in any production issue when arise
- 4) monthly operations performance report
- 5) supporting on QMS and audits
- 6) liase with MIDA and Customs.

Oct 2019 – Jan 2021
(14 months)

QA Manager
SENA Diecasting Sdn Bhd | Negeri Sembilan, Malaysia

Industry	Alluminium DieCasting/Machining/Painting
Specialization	Quality Control/Assurance
Role	Quality Assurance
Position Level	Manager

- 1) managing QA and IPQC department
- 2) handling customer complaint and non conformance
- 3) handling internal ICAR to related departments
- 4) handling internal and external audits
- 5) monthly quality performance report
- 6) monthly internal rejection improvements
- 7) involves in APQP n PPAP development
- 8) training quality techniques as when required

Jul 2011 - Jun 2019
(8 years)

Senior NPI Buyer

Lucas Varity TRW Automotive (M) Sdn Bhd | Selangor, Malaysia

Industry	Assembly Steering Gear / Braking / Chasis
Specialization	Purchasing/Inventory/Material & Warehouse Management
Role	Purchasing
Position Level	Senior Executive

- a) Overall in charge of the supplier development
- b) In charge of performing APQP development
- c) In charge of New supplier audits and assessment.
- d) Perform training for suppliers on 5 core tools.
- e) Perform training on familiarization on customer requirement
- f) Established supplier development programmed
- g) supporting quality department on quality issue
- h) Corrective Action witness and verification
- i) Conduct Supplier Annual Audit
- j) supporting plant on changes management
- K) subject matter expert SME in coating n plating
- L) Arrangement of Workability and Fitting Trials for new parts at customer premises
- M) Establish new project Timing Plan
- N) Monitor Supplier Development Timing
- O) BOM Cost establishment
- P) Enhance VAVE and Savings activity with suppliers

Education

2003

Warwick

Master's Degree in Engineering (Others) | United Kingdom

Major	Engineering Business Management
Grade	Pass/Non-gradable

1996

College Negeri, Negeri Sembilan

Diploma in Engineering (Mechatronic/Electromechanical) | Malaysia

Major	Engineering
Grade	Pass/Non-gradable

Skills

Advanced

Problem Solving Skills (8D, 5WHY), ISO/TS 16949 Lead Auditor, APQP / PPAP, 5 Core Tools

Languages

Proficiency level: 0 - Poor, 10 - Excellent

Language	Spoken	Written
English	9	9

Additional Info

Others Working Experiences

2008-2011 South Pacific Aim (M) Sdn Bhd Negeri Sembilan

QA/QC Asst Manager

- QMR to the company
- Process Quality monitoring such as weekly rejection and non conformance product (Part Return).
- Prepare monthly Countermeasure Improvement Plan for highest defects at customer.
- Monitoring Quality Assurance Activities such as Calibration, Audits Internal and External.
- Conduct Supplier Audit and also New Supplier.
- Attend Customer Complaint when required.
- Project development monitoring such as preparation APQP and PPAP.(ISO/TS Requirement)
- Customer Audit preparation and implementation activities.
- Review Control Plan and FMEA at yearly basis.
- Collect monitoring graf for Department KPI.
- Train new QC Inspector in all aspect to the QC product knowledge.

2006-2008 GahHupSeng Sdn Bhd, Negeri Sembilan

QA Cum Project Asst Manager

- Coordinate Project Development such as APQP,PPAP and implement the ISO/TS core tools.
- Follow up with Sample Making and also submission and confirm fitting trial and follow up sample with required tuning.
- Follow up audits for internal and also external.
- Follow up with customer complaints.

1996-2006 MCIS Safety Glass Sdn Bhd, Negeri Sembilan

Quality Assurance / Technical Senior Executive

- Handling customer complains for OEM customers and also Warranty Claims.
- In charge for New Model Development preparation. Ex: APQP, PSW, FMEA and SPC activities.
- Handling with internal audits. Ex: Manufacturing Process Audits, Product Audits and Systems Audits.
- Handling with external audits. Ex: Supplier Audits and Customer Audits.
- Compiling and preparation on documentation for customer visits or presentations. Ex: PQCM Parts Quality Confirmation Meeting and Vendor Quality Presentation.
- In charge in selecting new suppliers that supply child parts that attach to the product.
- Benchmarking with parent company or with competitor on quality activities.
- Preparation for Quality Agreements. Ex: Inspection Agreements and Part Inspection Standards.
- In charge of preparation on Quality Manual and Quality Procedures for ISO/TS 16949.
- Participate in customer development programmes. Ex: SIP Proton Supplier Improvement Programmed and Perodua Vendor Development Programmed.
- Inspection Gauges confirmation before hand over to production.
- Inspection for measuring tools calibration activities.
- Assist QMR on the entire company wide quality improvements activities whenever necessary.

Analysing customer complains on monthly and yearly basis and to report to QA Manager or General Manager.
Handling in new product fitting trials at customer premises. Ex: Sample trial until Pilot Production Trial.
Master Schedule preparation for new model and also product testing.

HIGHEST Education

1998 - 2002 University Technology Malaysia (BATC), Kuala Lumpur

MSC. Engineering Business Management.

Completed 12 modules consist of engineering, business and management subjects.

Completed 1 Project for company: Implementing QS 9000 Quality Management System in MCIS Safety Glass SDN BHD.

1993 - 1996 College Negeri, Seremban Negeri Sembilan

Diploma in Engineering Mechatronics

TRAINING INFO (Overseas Training)

2 month training under Japan AOTS development programmed scheme and also trained by Asahi Glass Japan personnel.

Fitting Trials Activity in Daihatsu (Japan) Perodua New Model Development.

REFERENCES

Name : Norazlina bte zubeer

Telephone : 019 3736832

Relation : Wife

Company : MN Associates

CONTACT NO

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