



KHAIRUL ALIF AIZUDDIN BIN KHAIRUL ANUAR



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Lot 29778, Kampung
Peramu, Tanjung Lumpur,
26060 Kuantan, Pahang

PROFILE

Seeking for challenging career in a progressive organization that provide an opportunity to broaden my knowledge and enhance my skills and abilities. Willingness to travel and grow through continuous personal and professional development.

LANGUAGES

Malay

Native Proficiency

English

Intermediate

REFERENCES

Hay Han Seong – Infra IT Manager
BASF Petronas Chemical
+6019-476 5288

**Amirudin Johari – Infra &
Netwrok Supervisor**
BASF Petronas Chemical
+6016-720 0007

Syafiqah – IT Team Lead
BASF Petronas Chemical
+6019-227 1059

EDUCATION

- **Universiti Teknologi MARA (UiTM) | 2012**
Business Management

WORK EXPERIENCE

- **IT Intermediate Engineer**
Pacesetters Sdn Bhd (BASF Petronas Chemical Sdn Bhd) | Mac.2020 - Present
 - Provide immediate support via remote system and on-site support includes resolving network issues, software problem and hardware repairs issue
 - Perform basic and more complex troubleshooting, backup, archiving, and recovery
 - Provide prompt and accurate feedback to customers through internal or external resources to resolve problem effectively and efficiently
- **IT Engineer 1st Level Support**
Hitachi Network Sdn Bhd | Jan.2016 – Feb.2020
 - Assist in providing IT infrastructure and application infrastructure lifecycle technical support
 - Provide technical input, solutions and recommendations to deal pursuit
 - Collaborate and communicate with management, internal, and outsourced development partners regarding IT technical support & issues

SKILLS

Professional

MS Word

MS Excel

MS Power point

FreshService

ServiceNow

Serena

Manage Engine

Personal

Dependable

Adaptability

Motivation

Problem-Solving

Team Work

Time Management