

# Sharry Eu Hooi Hooi

+6012 649 9536  
sharryeu@gmail.com  
Kuala Lumpur, Malaysia



## DIRECTOR PMO

**19 years' consulting experience** in delivering innovative solution for different business verticals. Proven strategic leadership skills to manage & deliver large and complex software projects, digital transformation programs/projects, data governance, closely working with C-suite leaders, multiple stakeholders & large teams. In-depth understanding of end-to-end business processes of multiple industries, and ability to digitize process by engineering and implementing IT solutions focusing on process excellence and the improvement of all round business performance.

## EXECUTIVE SYNOPSIS

- Rich experience in consultancy domain on digital implementation & governance of business IT systems across healthcare, retail, manufacturing, government, oil & gas and wellness segments.
- Strategic thinking & solutions-oriented approach to realize organizations visions for excellence business processes.
- Proven ability to engage and manage key decision makers, business functions & end users in enterprises, partners and project team towards seamless transition of projects.
- Expertise in risk assessment & mitigation planning, strategic utilization of budget & resources, partner selection and management, productivity and efficiency enhancement, team mentoring, issue resolution etc.
- Decisive & collaborative executive leader and result-oriented team player with excellent analytical, communication, interpersonal, presentation, negotiation, team management, conflicts resolution and problem solving skills.

## EXPERIENCE SUMMARY

**Sunway Medical Centre – Bandar Sunway, Malaysia**  
**Project Director**

**Jan 2019 - Present**

### Key Responsibilities

- Tasked with driving the Hospital Information System (HIS) and Electronics Medical Records (EMR) project implementation from Sunway Healthcare Group (SHG) side, setup Cloud Infrastructure, and to build up a HIS Competency Team to support 3000+ end users.
- Led a project team of 300+ Sunway personnel, and at the same time ensured team work and knowledge transfer with a team of 100+ external consultants (30+ partners) using Agile and Scrum project methodologies.
- Modules implemented in this project are HIS, EMR, Finance and Supply Chain Management with over 30 interfaces (clinical, financial, operational applications).
- Managing retiring of the legacy systems (HIS, EMR, Finance) towards adoption of new systems (HIS, EMR, Finance, SCM).
- Ensure stability, reliability, and capacity of HIS & EMR systems are maintained, monitored, tracked and reported.
- Supervise live systems activities including investigation and resolution of incidents, problems, service requests and working assigned queues.
- Conduct periodic review and recommend renewal of terms of engagement, service level agreements with suppliers/vendors.

### Key Achievements

- Sunway Medical Penang Hospital gone live successfully on 1<sup>st</sup> of May 2022, with Finance and Supply Chain Management modules, and gone live successfully on 11<sup>th</sup> of November 2022, with full Electronics Medical Records (EMR).
- Developed the Request for Proposal (RFP) of HIS Implementation documents and overall evaluation approach and criteria and vendor selection process. Managed over 100 stakeholders (C-level, Directors, Managers, Executive) from 50+ departments and 30+ vendors and achieved all the deliverables. Liases with and updates progress to project steering committee and Sunway Group. Lead the negotiation committee involving senior management to negotiate pricing with the shortlisted vendor.
- Successfully set up a Tele-Consultation Service to allow patients to receive health advice from Sunway Medical Centre's specialists and professionals involving 100+ consultant physicians and healthcare professionals across over 50 specialties are live on a teleconsultation platform for the benefit of Sunway Healthcare Group's patients. Guided a team of 300+ personnel.

## Infocubed Sdn Bhd – Kuala Lumpur, Malaysia

### Role Chronology:

Consulting Partner

2013 – Dec 2018

Project Manager

2010 – 2012

Managing Consultant

2008 – 2009

SAP BI Senior Consultant

Feb 2006 – 2007

### Key Highlights

- Successfully developed strategy, tactics, sales plans and profit targets.
- Developed relationships with C-levels, Directors and Head of Departments.
- Partnered with customers to understand their business needs and objectives.
- Effectively communicated the value proposition through proposals and presentations.
- Successfully managed and delivered delivery of SAP Enterprise Resource Planning (ERP), Business Intelligence (BI) and E-Commerce projects for Malaysia government and companies in Malaysia, Singapore, Italy, Thailand, Hong Kong, Indonesia, Vietnam, Philippines.
- Developed the project execution plans including project cost estimates, scope definition, procedures, budgets and schedules; and ensured acceptance by the client and other stakeholders.
- Intervened on technical issues, and provide expertise support to prompt resolution.
- Implemented project execution as per program, and monitored day to day works to ensure adherence to plan.

### Key Projects Handled

- **Integrated Government Financial and Accounting Management System (iGFMAS)**

Client: Accountant General of Malaysia, Government of Malaysia

Role: SAP BI Project Manager

Key Achievements: Accountant General serves as the accounting department for the whole Government of Malaysia, where all the payments, receipts, budget processing and reporting takes place. The project team consists of about 500 personnel whom are made up of both consultants and AG's IT personnel.

Managed the BW, BOBJ BI, FICO (GL, AP, FM, AR, AA), TR, LMS, MM, GUMIS, HCM, ABAP, integration and technical (Infrastructure and BASIS) teams (15 SAP managers and 100+ SAP consultants), delivered parliament financial statements, management financial reports and Dashboards for 1000 users (Business Analysts and Head of Accountants from Ministries of Malaysia), and operational reports for 20,000 users.

- **Business Intelligence Reporting**

Client: Southern Lion (FMCG manufacturer)

Role: SAP BI Project Manager

Key Achievements: The project team consists of about 20 personnel whom are made up of both consultants and SL's IT personnel. Successfully implemented Business Intelligence Reporting Tools for the Business (Finance, Sales, Production, and Management) using SAP BW Application. Managed the team to perform solution design, build, test, document and transition-to-support.

- **GST for the SAP ERP**

Client: Saipem - Italy, Malaysia, Indonesia (Oil & Gas company)

Role: SAP Project Manager

Key Achievements: Successful implementation of Malaysia GST for the SAP ERP, handling multiple companies sharing a common system. Leading the team to complete the Business Blueprint, Training and User Acceptance Test. Completed the implementation in 4 months record time and awarded the application maintenance support.

- **Business Intelligence reporting tools using SAP BOBJ Web Intelligence application**

Client: Fitness First - Malaysia, Indonesia, Thailand, Hong Kong, Singapore, Philippines

Role: Project Manager

Key Achievements: The project team consists of about 10 personnel whom are made up of both consultants and Client's IT personnel. Successful implementation of Business Intelligence reporting tools using SAP BOBJ Web Intelligence application for Sales, Marketing, Finance and Management.

**Key Highlights**

- Recruited to assist in the implementation of SAP BW reports.
- Involved in Business Process Requirement studies to determine users' current processes and requirements.
- Deeply involved in developing the reports and conducting training prior to going live.

---

**CREDENTIALS**

**Education**

- Bachelor of Science in Psychology, Iowa State University 2003

**Professional Development**

- Certificate of Training in PMP PMBOK 6<sup>th</sup> Edition 2018
- Certificate of Executive Leadership Training by Dale Carnegie 2016

---

**PERSONAL DETAILS**

**Year of Birth:** 1981   **Nationality:** Malaysian

**Languages:** Fluent in written & spoken English, Malay and Chinese (Mandarin, Cantonese, Hokkien)