MR MOGANARAJ PALANIANDY

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👤 PROFILE

A Project Manager with eleven years record of successful launching, directing and managing of large- scale programs in a firm by performing management functions such as, planning, scheduling, organizing, and tracking processes, ensuring the feasibility and determination to consistently achieve success as a leader in all of the organizations.

💼 WORK EXPERIENCE

PROJECT MANAGER

CYDENTIQ SDN BHD   **04 / 2022 – PRESENT**

- Managing project scope schedule and budget (including project resources)
- Leading and managing projects to achieve objectives within agreed timeframes
- Identifying, evaluating and managing risks, issues, dependencies and constraints through practical mitigation strategies to support successful project delivery
- Liaising with stakeholders, business representatives and vendors on project activities and actively manage stakeholder expectations and agreed objectives
- Managing various internal and vendor relationships to deliver technical work packages.
- Supporting change management activities required for realisation of project benefits.
- Developing, maintaining and storing (in accordance with the agencies records management policies) high quality project documentation to ensure effective communication of project goals, scope and deliverables to various stakeholders including executive and project boards.
- Evaluate and assess result of projects.

🎓 EDUCATION

Professional Diploma Digital Marketing
Institute of General Management& Finance IGMF - UK

Diploma Project Management
Alison Institute Learning Center- Ireland

Professional Certificate Project Management (PMP) - PMBOK® – 5ᵗʰ Edition
University Technology Mara (UTM)

PMI Agile Certified Practitioner (PMI-ACP) ®
Skillsoft U.K Limited

Professional Certificate Information Technology (CISCO) College Community Kuala Langat.Banting

International Business Management Institute- Berlin, Germany Certificate Leadership and Team Developmen

PROJECT MANAGER (CONTRACT)
COMPUMED SERVICES SDN BHD   **04/ 2021 - 10/ 2021**

- Lead project planning including project objective and scope, project schedule, project costing, and ensure technical feasibility.
- Coordinate internal resources and external parties for the flawless execution of projects.
- Manage project progress and ensure project meet deadline.
- Develop a detailed project plan to monitor and track progress.
- Create and maintain comprehensive project documentation.
- Measure project performance, risk management, and reporting.
- Conduct post-project evaluation and identify successful and unsuccessful project elements.
- Meet with clients to take detailed requirements of each project.
- Identify and develop new opportunities with clients.
- Manage the relationship with the client and all stakeholders.
- Provide project updates on a consistent basis to various stakeholders about strategy and progress.
- Create and implement plans to improve team performance and develop individual team member skill sets in line with operational change and business-as-usual objectives.
- Work with a complex framework and a variety of procedures to deliver against customer-specific Key Performance Indicators, providing feedback on Key Performance Indicators to ensure they are the correct measures to meet the needs and expectations of customers and other stakeholders.
- Perform other duties as assigned.
- Maintain and renew a deep knowledge and understanding of the company´s risk and compliance policies relevant to own area of work, highlight discrepancies and escalate or resolve as appropriate.

✓ ACHIEVEMENTS

- ❖ **Project Axiata – GSOC**
- ❖ **Project Office 365 – Migration & Deploy**
- ❖ **Project GetFi - e-Commerce**
- ❖ **Project Selangor COVID-19 Vaccination Program (Selcare-VAX)**
- ❖ **Project PeKa B40 (Ministry of Health)**
- ❖ **Project SAP B1 9.0 & 9.1**
- ❖ **Project KVMRT – SIT & UAT System**
- ❖ **Project FaMa – Database Management**

PROJECT MANAGER
BRIDGENET SOLUTIONS SDN BHD   **02 /2020- 05/2020**

- Manage & lead the project team to successfully deliver project tasks.
- Provide reports on project status in terms of budget, quality, time and resourcesand ensure the project is continually documented.
- Monitoring projects and take action where necessary to ensure that executing functions will achieve the project goals.
- Ensure timely delivery and implementation of the project according to completiondate.
- Accountable that all assigned project deliverables are fulfilled in accordance to theCustomer Project Contract.
- Support Sales with Project Management competence for contract negotiation.
- Customer satisfaction, delivery quality & project profitability.
- Prioritize (including multi-tasking) and control activities and deliver results within budgetary and resource constraints.
- Identify risks and issues, mitigate and communicate to the project team, program management, and associated steering committee members.
- Develop a deep understanding of the client's requirements and respond from an infrastructure perspective – taking into consideration their past experiences, their immediate challenges, and their strategic roadmap.
- Conducts all project management tasks to ensure project scope, schedule, cost, and quality goals are achieved.
- Communicate effectively with sponsors, stakeholders, functional and technical team members.
- Develop user acceptance criteria, testing activities, and integration schedule, to ensure all changes and new functionalities are successfully added to the new system landscape.
- Creates and maintains project documentation charters, PM plans, schedules, status reports, change requests and etc.
- Monitors and controls execution phase to ensure that projects are completed on time and meet all business and system requirements.
- Develops and maintains standards and procedures for project reporting and documentation.

⚗ SKILLS

- ❖ **Project Leadership**
- ❖ **Risk Management**
- ❖ **Negotiation**
- ❖ **Communications**
- ❖ **Planning**
- ❖ **Scheduling**
- ❖ **Task Management**
- ❖ **Quality Management**
- ❖ **Developing Budgets**

TECH-STORE MALAYSIA SDN BHD

SENIOR PROJECT EXECUTIVE   **01/ 2014 - 06/2019**

- Full project life cycle ownership: successful project delivery including full implementation from initiation to deployment for one major or several minor initiatives simultaneously.
- Manage various project transitions and services (including the preparation of budgets, scope of work, project work plan, and stakeholders).
- Successfully handle the project of worth 250,000 MYR and receive many compliments and appreciations from the organization.
- Work creatively and analytically in a problem-solving environment demonstrating teamwork, innovation, and excellence.
- Plan execute and control projects based on project scope, timeline, and cost
- Prepare all resources for all projects and provide required reports for same and plan all projects according to the required time frame and in compliance with project policy documents and monitor all staff and client performance.
- Communicating with upper management to develop the strategic program and projectgoals and develop strategic long-range plans to achieve strategic objectives.
- Manages project documentation (compliance documentation, security plans, risk assessment, corrective action plans, etc.)
- Monitor staff performance and complete performance reviews mentor, motivate and supervise project and program team.
- Provide status reporting regarding project milestones, deliverable, dependencies, risks and issues, communicating across leadership.
- Coordinate and follow up with other departments on task update- along the Understanding of Work Breakdown Structure (WBS).
- Organize weekly project meetings with various different team; capturing and documenting minutes of meetings.
- Participate in weekly meetings with the IT network team to discuss progress and to be resolved, and report progress on a weekly basis.
- Acts as liaison between internal audit and IT to ensure commitments are meet and controls are properly implemented.
- Ownership of Business Requirement Document (BRD) and joint ownership of Functional Specification Design (FSD) with assigned System Analyst or Solution Architect**.**

★ STRENGTHS

❖ **Communication**

❖ **Teamwork**

❖ **Work Independently**

❖ **Problem Solving**

❖ **Time Management**

❖ **Leadership**

❖ **Highly Motivated Coaching**

❖ **Willing to Accept Challenge**

AUTO V CORPORATION SDN BHD

SENIOR IT PROJECT   07/2010 -12/2013

- Handle issues/ conflicts and project-related risks to minimize the impact on the project identifying and creating risk management plans and monitoring and controlling risks.
- Developing schedules and methods for measuring results.
- Guiding and performing strategic analysis for the project.
- Organizing and managing all phases of the project to ensure on-time completion.
- Assembling and coordinating project team members assigning individual responsibilities.
- Preparing requests for proposals and conducting all necessary meetings to facilitate the selection of project services and products.
- Planning and overseeing the preparation and dissemination of project communications.
- Responsible for all activities under the project management office, working with the project manager and consultants/suppliers to administer the transaction and ensure that projects are implemented in accordance with agreed objectives and methods.
- Regulate monitor and report progress and progress of the project within the specified timeframe to be presented including presentation of top management.
- Ensure repository of project documents effectively and companies with governance requirements.
- Implementing 'post-implementation review' and lessons learned to stakeholders.
- Implementing change management, identifying and managing change.
- Participate in weekly meetings with the IT network team to discuss progress and issues to be resolved, and report progress on a weekly basis.

SENIOR IT HELDESK SPECIALIST   08/2008 -06/2010
IBM, Cyberjaya, Malaysia

- Provide 1st and 2nd Level Support to customers from Malaysia and other ASIAN countries.
- Support for all Hotels, Residences and shopping malls do troubleshoot from remote desktop connection through VNC and Team Viewer Connection.
- Troubleshoot Lotus Notes 2000 -2010, Windows, Internet Explorer, MS Application, Basic Network, Active Directory, Remote desktop, SAP and CRM Application Server.
- Respond to users who have issues with their computers, via phone and email, and fix problems as they arise.
- Escalate problems to other resolve group as required.
- Regularly provided efficient technical support over the phone, maintaining presentable
- Diagnose software-hardware problems, responding quickly, clearly, and resourcefully.
- Accurately documented all technical support and customer's help-desk interaction.
- Maintain servers and company's networking, managed emailing system & databases.

CURRENT PROJECT

Project name: ID Management Tool Project - **Sailpoint IdentityIQ**
Client Name: Bank Islam (BIMB)
Contract : 1 Year   **Types of Projects:** Identity Access Management (IAM)

Providing service to BIMB to enhance and address the current challenges from business and technical perspectives by using Sailpoint IdentityIQ as the technology tool. Implementation of ID Management Tool for the data sources and to leverage the Sailpoint IdentityIQ Lifecycle Manager (LCM), Password Manager (PM) and Accelerator Pack (AP) to enable identity management for BIMB.

Project name: Enterprise Tech Refresh Project - **Master SAM**
Client Name: Alliance Bank Malaysia (ALB)
Contract : 6 Months   **Types of Projects:** Privileged Access Management (PAM)

Providing service to ALB to address the operational needs for increased usage in MasterSAM system. Ensure the MasterSAM application able to run well in the new hardware with latest OS & database version and to do migration of data from existing MasterSAM application to new platform.

PREVIOUS PROJECT ACHIEVEMENTS

Project name: PeKa B40 (**Ministry** of Health)
Client Name: ProtectHealth Corporation Sdn Bhd (PHCorp)
Contract : 3 Months   **Types of Projects:** Implementation & Commissioning

Provide services to PHCorp and commissioning of PeKa B40 system by making it fully functional and develop the systems consisting of the modules & benefits, i.e., Screening, Health aid, Complete cancer treatment incentive, and Transport incentive.

Project name: Selangor COVID-19 Vaccination Program (Selcare-VAX)
Client Name: SelCare Management Sdn Bhd
Contract : 6 Months   **Types of Projects:** Development (Selangkah)

To have a dedicated system encompassing end-to-end services requiring multiple modules on a single platform with live data updates to and from Selcare VAX and Selangkah database. There are 7 module to be added in Selangkah i.e. Provider Module, CRM, Back-Office, Finance, Dispatch, Company & Feedback module.

Project name: GSOC - Global Security Operation Center Telecommunication
Name: Titan Guard
Contract : 1 Year   **Types of Projects:** Telecommunication (Security information and event management)

Organize and facilitate project continuity for SIEM requirements and Security Operation support for 14 regional countries. Monitors and controls the execution phase to ensure that projects are completed on time and meet all business and system requirements. Follow up and to get sign off for Solution Design Documentation and perform UAT sign-off

Project name: 0365- Office
Client Name: AMT (AmTrust)
Contract: 1 Year 6 months   **Types of Projects:** Mailbox Migration & Deployment

Support 11 User entities from 11 countries to migrate Shared mailbox, System mailbox and User mailbox. Reporting project progress, maintaining/updating issues & risks, logging hours & expenses, and verifying/approving team hours/expenses on a weekly basis. Provide internal and external project status reporting, ensuring all stakeholders receive the required level of details. Actively lead status meetings with the court and project teams.

Project name: SAP B1 9.1
Client Name: ABeam Consulting
Contract: 2 Years   **Types of Projects:** Business Application (Accounting)

To support 4 departments in the project (HR, Finance, Logistic & Sales). To deliver projects plans within budget, while ensuringthe deliverables meet the underlying business case. Lead the delivery team, drive desired professional behaviors, and motivate the team to the highest levels of performance and ensure that team resources have the best conditions to perform successfully. Lead and manage the project team from Initiation through Go-live & Hyper care.

Project name: GetFI
Client Name: GetFi
Contract: 2 Years   **Types of Projects:** E-Commerce

A project to develop the e-commerce website portal and mobile apps (Android IOS). To monitor project plans and owners by delivering according to planned actions and any constraints: Coordinate implementation as identified by stakeholders and trackand monitor progress to plan – time, cost, resource, benefits