



ATHIRAH NAJIHAH BINTI ROSLI

IT SOFTWARE ENGINEER

DETAILS

PHONE NUMBER:

+6017 - 283 4180

EMAIL:

athirahnajihah.rosli@gmail.com

ADDRESS:

Port Dickson, Negeri Sembilan

LANGUAGES

MALAY

SPOKEN: 9

WRITTEN: 9

ENGLISH

SPOKEN: 7

WRITTEN: 6

EXPERIENCE

IT EXECUTIVE (SOFTWARE ENGINEER)

HENGYUAN REFINING COMPANY | NOV 2021 - PRESENT

- Responsible for the maintenance, configuration, and reliable operation of PI system
- Provide ongoing maintenance, support and enhancements of the Laboratory Information Management System (LIMS) system.
- Support other HRC systems applications as assigned by Supervisor/Line Manager
- Working with vendors on technical issues including software system design and maintenance.
- Support User Maintenance in SAP.
- Manage helpdesk tickets in a timely manner.
- Respond to user issues via email, phone and computer chat.

IT EXECUTIVE (PROTÉGÉ – SERVICE MANAGEMENT)

MYTV BROADCASTING SDN.BHD | MAR 2021 - OCT 2021

- Assisting with or performing administrative tasks, such as managing and updating invoices, processing new orders, and tracking inventory.
- Responsible for the maintenance, configuration, and reliable operation of Oracle Fusion Cloud ERP
- Manage Oracle Cloud integration process between vendor and users.
- Support to all other departments with any internal support related issues.

IT EXECUTIVE (WEB DEVELOPER)

PUNCAK TEGAP SDN.BHD | JUL 2019 - JAN 2021

- Manage front-end development for e-Tanah Perak Portal.
- Worked as a positive and productive team member to design, code, test and debug operations.
- Successfully identified, diagnosed and fixed website problems, including broken links, typographical errors and formatting issues.
- Responsible to design website using liferay software

INTERNSHIP: IT AND SERVICES DEPARTMENT

HENGYUAN REFINING COMPANY | FEB 2019 - MAY 2019

- Responsible for helpdesk task, train computer users.
- Provide technical assistance and support for incoming queries and issues related to computer hardware.
- Install, modify and repair computer hardware and software.
- Monitor server permission privilege.
- View and maintain SAP user's data

EDUCATION

SMK DATUK HAJI ABDUL SAMAD

SPM

3A'S | 2010 - 2014

UNIVERSITI TENAGA NASIONAL

FOUNDATION IN COMPUTER SCIENCE | 3.69 CGPA

2015 - 2016

BACHELOR OF SYSTEM AND NETWORKING | 3.59 CGPA

2016 - 2019

ASIA PACIFIC UNIVERSITY OF TECHNOLOGY & INNOVATION (APU)

PENERAJU TEKNOLOGI PENSIJILAN UNTUK SISWAZAH

CLOUD SOLUTIONS ARCHITECT (ACCSA)

2021

SKILLS

SOFTWARE

MICROSOFT OFFICE, VISUAL STUDIO, ANDROID STUDIO, DREAMWEAVER, PACKET TRACER, LIFERAY, ADOBE PHOTOSHOP, WORDPRESS, LINUX, MICROSOFT AZURE, AWS

PROGRAMMING LANGUAGE

C, C++, HTML, CSS, JAVA SCRIPT, JAVA (NETBEANS).

CURRICULUM

2016

PROGRAM SECRETARY OF DOODLE WORKSHOP IN UNITEN

2017

PARTICIPATE IN PROGRAM KHIDMAT MASYARAKAT UNDER UNICOMSERVE UNITEN

2019

PARTICIPATE IN MERBOK VII EXERCISE (HENGYUAN REFINING COMPANY WITH GOVERNMENT AGENCIES)