



AZARUL 'ARIFF BIN ASA'ARI

OPERATIONS MANAGEMENT AND PEOPLE SKILLS SPECIALIST

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📍 No. 17 Lebuhr Bendahara 4B Taman Sejati, 41000 Klang

Education

Bachelor in Computer Science (HONS) May 2004 – Mar 2007
Management & Science University, Shah Alam
Faculty of Information Science and Engineering
Majoring in Computer Networks
CGPA : 2.42

Diploma in Information Technology Mar 2002 – May 2004
PTPL College, Shah Alam
CGPA : 3.52

Sijil Pelajaran Malaysia Mar 1997 – Dec 2001
Sekolah Menengah Sains Kuala Selangor, Kuala Selangor
Aggregate : 1

Employment

Assistant Manager, Operations Mar 2011 – Present
Northport (M) Bhd, Port Klang

- Managing terminal operations which involves planning, scheduling, manpower management and terminal equipment deployment.
- Ensuring smooth work continuity from shift to shift being carry out in safely manner while maintaining high productivity in line with the company standards and objectives.
- Maintain close co-operation with other corporate departments and also maintaining effective liaison with other company's stakeholders to meet overall customer requirements and satisfaction.
- Ensuring safety compliance of the terminal and yard operations throughout the working shifts.
- Producing comprehensive operational reports and outcomes to the management and the same time proposing any remedial actions or solution if required as to maintain its high productivity.
- Participate annually as the company's lead auditors in quality assurance and ISO Compliances.
- Participate, assists and manage company's ad-hoc projects when necessary and required.

Executive, Operations Feb 2008 – Feb 2011
Northport (M) Bhd, Port Klang

- Execute and control the terminal and container yard operations by ensuring its high productivity and operating efficiently.
- Planning vessel schedules and ensuring her safe harbor to the terminal.

Personal details

Date of birth
March 2nd, 1984

Place of birth
Klang

Driver's license
Yes

Gender
Male

Nationality
Malaysian

Civil status
Married

Skills

Operation and Project Management

Supply Chain Management

Manpower and Team Management

People Skills and Development

IT Solution and Management

Network Engineering, Infrastructure Architecture and Solutions

Lead Auditor for ISO9001 and ISMS ISO270001

- Effectively plan and optimized equipment for the terminal operation
- Performing thorough investigation the nature and causes of any incidence that happened at the terminals and container yard in order to report and recommend remedial actions to the management.
- Ensuring the terminal and yard operations operating in a safely manner and to ensure its compliance to the company SOP and regulations.
- To participate annually and provide assistance as the company internal auditor.

Frontline Personal Technical and Network Support Jun 2007 – Jan 2008

Datacom (SEA) Sdn Bhd, Kuala Lumpur

- Supporting company commercial customers/clients.
- Developing problem solving to assist/support clients on their daily routine.
- Providing technical solutions to the clients throughout Australasia and Southeast Asia Region.
- Conducting product and hardware testing for user acceptance.

Technical and Network Support Jan 2007 – May 2007

Intranet Profile (M) Sdn Bhd, Subang Jaya

- Develop mobile application and content for the company and its clients.
- Ensuring smooth operation of company internal and external servers and other network hardware.
- Provide technical support and troubleshooting on network hardware to ensure smooth operation.

Courses

The Basic Safety Training on OSH, DG Handling Northport (M) Bhd	2008
Accounting and Finance for Non-Finance Managers Asia Pacific Diligence Sdn Bhd	2008
Executive Development Program Performance Development Consultant	2009
Personal Survival Technique Northport (M) Bhd	2010
Developing Future Leaders in Port Industry Budiman Associates	2011
Managing Successful Projects Zenith Bizness Excellence	2013
Internal Audit Training Peplow-Warren Sdn Bhd	2017

Languages

Bahasa Melayu

English

Hobbies

- Travelling
- Fishing/Angling
- Cycling

Qualities

- Leadership
- Teamwork
- Result Oriented
- Dedication
- Confidence
- Interpersonal/Communication Skills
- Self-Awareness
- Integrity

Certificates

Developing the Leader in You Dale Carnegie Training	2011
ISO 9001:2008 QMS Internal Auditor Qpic Consultant Sdn Bhd	2013
ISO 9001:2008 QMS Internal/Lead Auditor Hong Kong Veritas Limited	2014

Achievements

1. Managing Director's Award 2011
 2. Record Breaking in Terminal Productivity 2013
 3. Act of Bravery Award 2013
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References

Fawzie Badli
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