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WORK EXPERIENCE

Alpro Alliance Sdn. Bhd., Pharmacist Nov 2021 – Present

- Consistently exceeded sales target of RM 50,000 per month by an additional ~15% for 4 consecutive months.
- Oversee day-to-day dispensing and counselling activities leading a team of 3 personnel encompassing sales assistants and a physiotherapist.
- Specialised in pain management pharmacy practice, certified by PainWISE Australia
- Devise and conduct new/existing product training (e.g. medications, supplements etc.) to educate sales personnel on uses, benefits, unique selling points weekly.
- Compile and maintain records of Poisons B & C as per local regulatory enforcement agency.

Kementerian Kesihatan Malaysia, Pharmacist (Outpatient Department) Feb 2019 – Nov 2021

- Specialised in Retroviral Disease Medication Therapy pharmacy practice; attained certification from Retroviral Disease Medication Therapy Adherence Clinic (RVD MTAC).
- Expedited Pharmacy Value Added Services (VAS) such as UMP, Appointment Card and Park-N-Take for partial prescriptions, successfully reducing number of partial prescriptions collected at pharmacy counters by ~30%.
- Significantly reduced the number of medication errors efficiently by screening and counterchecking prescriptions prior to being dispensed by ~80%.

Natural Wellness Industries Sdn. Bhd., Executive (Production & Quality) Sept 2018 - Jan 2019

- Managed production activities and ensured cost, time and quality thresholds were met in accordance with bespoke internal frameworks and coordinated relevant adjustment if necessary.
- Restructured framework for Consumption List and Batch Manufacturing Records for new products reducing chances of human error by ~20%.
- Organized and execute stability studies and Quality Control testing on finished products prior to release of goods as well as product complaints.
- Facilitated post-audit corrective measures by collaborative with relevant team heads and middle managers.

B.Braun Medical Industries Sdn. Bhd., Industrial Trainee Aug 2017

- Trained on end-to-end basic processing of sterile medical equipment in line with internal procedures and processes.
- Exposed to Good Manufacturing Practises (GMP), Safety, Health and Environment elements and implementation and production processes in the factory.

Boehringer - Ingelheim (M) Sdn. Bhd., Industrial Trainee Aug 2015

- Manage resources arrangements' internally and externally such as setting up appointments, assisting interviews, assigning duties and departments.
- Manage and organise development sessions for staffs such as trainings and orientation.

EDUCATION

School of Pharmacy, Taylor's University Jul 2018

Bachelor of Pharmacy (Hons.)

- **Cumulative GPA:** 2.64 / 4.00
- **Achievements:** Gold Medalist, 1st National Pharmaceutical Research Competition 2018
- **Activities:** MPA Charity Run 2015 - Organizing Committee, Taylor's University Pharmacy Students' Society (TuPSS) The Extra Mile Project (TeMP) - Community & Welfare Service Director 2015 - 2017, 11th National Gathering of Pharmacy Students (NoGAPS) 2016 - Head of Protocol Department, 13th NoGAPS 2018 - Head of Opening Ceremony Team

SKILLS & INTERESTS

Languages: Fluent in Bahasa Malaysia, English, and Tamil

Technical Skills: Microsoft Office, Adobe

Interests: Choir (National Level), reading, travelling, fitness

Volunteering Work: Rotaract Club of Kuala Lumpur, Make - A - Wish Malaysia