SUHAIMI TARMIZI

PROJECT MANAGER ⚲ CYBERJAYA ☎ 0124496478

⚬ DETAILS ⚬

Cyberjaya
0124496478
suhaimi.t@gmail.com

⚬ SKILLS ⚬

Adaptability

Strategic Project Planning

Resource Planning

Innovative Problem-Solver

⚬ AWARD ⚬

TM ONE CX Hero Award - Oct 2021

CAREER OBJECTIVE

Experienced IT project manager in managing multiple projects and collaboration with program manager to achieve project's goals and objectives. Strong ability in communication and conflict resolution in managing cross functional project's team to meet project deliverables

PROFESSIONAL EXPERIENCE

Project Manager at TM ONE
April 2017 — Present

- Managed all phases of the project life cycle for a 250K user Unified Communication systems consist of variety application software
- Successfully planning and managed for site and infrastructure readiness for Unified Communication hosted 250K user
- Facilitate session to collect requirement from user and stakeholder to meet the objectives of the project
- Collaborated effectively with product and technical team to define project goals and establish a timeline
- Involved in change management program for data and user migration to achieve project milestone
- Established a project organization structure and management of project resource from various team on matrix organization structure
- Performing project review on quality, issue and risk management together with status report to all stakeholder
- Confirm completion of project deliverables to the satisfaction of customer and stakeholder by performing User Acceptance Test and preparing all related documents
- Attended course for Agile Scrum Foundation framework and Scrum master

Project Highlight

- Deployment Unified Communication systems consists of Microsoft Exchange, Skype for Business, web applications, network and security system together with infrastructure for 250K user
- Successfully manage for a relocation major equipment together with network circuit migration for an enterprise customer in Banking at Singapore
- Deployment Enterprise server upgrade and migration using HPE Simplivity Hyperconverged on active/passive sites
- Deployment of Metro Ethernet more than 40 sites with more than 70 network circuit

System Engineer at TM ONE
November 2012 — March 2017

- Managed a successful deployment of Microsoft Exchange 2010, Microsoft Lync 2010, Network, firewall and security systems in multiple location
- Collaborate with various partner on architecture, requirement and planning for deployment
- Managing the team from internal support and technology partner for site and infrastructure readiness
- Mitigate issue and problem during deployment by work together with vendor and technical team
- Supporting end user with consulting and escalation during project mode and preparing relative documents for project handover

Project Highlight

- Deployment Enterprise unified communication for 200K user from various system and application together with network and security
- Deployment Domain Controller and infrastructure on local Education Institute

System Engineer at Jaring Communication
March 2012 — November 2012

- Administer and monitoring network performance, system and services for Datacenter nation-wide
- Liaise, support and work with internal department and external parties such as customers, vendors, suppliers and consultants
- Monitor, analyze and improve systems and services performance for internal and external services
- Part of team for UPSI disaster recovery where focusing on the operation of load balancer switches

Project Involved

- Revamp the network for path redundancy. Involve in planning and proof of concept and proceed with switch appliances configuration
- Automate power meter reading on rack by using VMware for the application

IT Executive-Team Lead at SAM Media
November 2010 — February 2012

- Support in development work to enhance and modify the existing software applications
- Support in the configuration and testing of new services on the system platforms
- Support in the daily application management of software applications
- Handle the configuration, uploading and testing of online advertisement and WAP pages

✪ EDUCATION

Bachelor (Hons) Multimedia Computer and Digital Art, Multimedia University

✪ CERTIFICATION

Microsoft Certified Professional: Microsoft Lync server 2013 (MCP)

Microsoft Certified Technology Specialist (MCTS)

Microsoft Certified Technology Specialist: Windows Server 2008 Networking Infrastructure Configuration

✪ REFERENCE