

RESUME

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Summary

Over 20 years of experience in IT industry, I have engaged in Asia Pacific, local and international projects mainly on SDLC and Hybrid (with some Agile) methodology, specifically, in telecommunication industries, stock exchange, gaming, properties, oil and gas and financial sectors, security firm local and globally depending on projects requirements and specific assignments.

In my line of work, I have performed different types of roles; defined and implemented many versions software releases, managed change, and teams of up to 30 peoples from different nationalities and locations.

I am a certified Project Management Professional (PMP) who has worked on a wide range of projects with one of the largest oil and gas companies in the world, S&T Lead with Shell Business Service Centre, Cyberjaya; Freelance Senior Project Manager with IBM Malaysia implementing IBM products such as Middleware and Analytics; Freelance Project Manager with local Oil and Gas company, Petronas ICT and many others local and global organizations. My experience has given me a strong focus in working in a delivery and KPI driven environment. An accomplished multi-lingual and fluent communicator with strong stakeholder, problem-solving and decision-making skills, combined with a pragmatic approach and sound business acumen.

I am a highly dedicated, responsible, and skilled IT professional. I provide relentless effort and support to ensure any project, which requires my services, to be successful within timeframe, budget, quality deliverables and engaged with skilful resources. My experiences and skills have equipped me for a challenging environment and to contribute to fullest to the company, who hires /engaged me as a Programme/Project Managers etc.

Profile Summary

Key skills and competencies

- Project Management
- Time & Risk Management
- Project Leadership Management
- Stakeholder Management & Communication skills
- Problem Solving Skills
- Business Process Modelling
- In-depth knowledge of Project Lifecycle (SDLC)
- Project Delivery Framework (PDF), DEX
- Coaching, training & leadership development
- Software: ERP, Oracle PeopleSoft HR and ELM, Oil and Gas Group applications.
- RFP, RFI and Demo
- Conducted Oracle ERP Courses in countries like Taiwan, China, Singapore, Malaysia, and Australia.
- Languages/Dialect: English, Malay, Mandarin, Cantonese, Hakka

Education & Professional Courses

Time (MM-YYYY)		Name of School/College	Location of School/College	Major	Degree awarded/ Certificate Obtained
From	To				
Apr 2013	Jun 2013	Project Management	Petaling Jaya	Project Management	PMP
Jul 2012	Jul 2012	PIKOM The national ICT	Kuala Lumpur	Project Leadership	PLC Associate
Mid 1993	Apr 1994	Informatics	Kuala Lumpur	Information Technology	Certification obtained for part 1 equivalent to Higher Diploma
Oct 1990	Sep 1991	Systematic Computer Centre Sdn Bhd	Kuala Lumpur	Computer Studies	NCC International Diploma

Industry experience
<ul style="list-style-type: none">• Telecommunication• Financial Industries• Business Space Solutions• Gaming• Stock Exchange/Securities Commission• Oil and Gas• Global Logistics Industry• Automobile, China
Current/Previous Working Experience

Jan 2021 – Aug 2022 – Regional Project Manager**Role & Responsibilities**

Project Management work together with Programme manager in UK, coordinating and attending meeting for an automobile client in China, implementing security solutions using Security Tools for Vulnerability and Remediation for post rock.

The programme will provide a robust cyber security programme, with set of cyber security controls and operating model that can be transitioned to either an in-house client capability or contracted to another partner or service provider at the end of the programme term.

Jan 2021 – Aug 2022 – SAS Malaysia**Role & Responsibilities**

Project Management work for SAS client in Malaysia, mainly on Financial and Insurance sectors. Project was successfully gone live in Sept 2021 and Project Closure in Dec 2021 for a Multi-Millionaire project for one of the bank in Malaysia.

Recognition from SAS PSD Malaysia Director and email confirmation of Project Closure and Appreciation from client PSC Members.

2. Implement and Deploying SAS Data Analytic project for an insurance company in Malaysia - Phase 1 gone live in Nov 2021 and Phase 2 gone live in Jan 2022.

Oct 2019 – Jul 2020 – USG Boral**Role & Responsibilities**

To assist Project Director on IT related Infra and Applications for joint venture exercises.

Jan 2019 – Oct 2019 – Hong Leong Bank Berhad**Role & Responsibilities**

Was IT Project Manager to manage the implementation of cloud application for a local bank, working closely with the Bank's Group Finance Project Director.

- Key objective is to ensure timely and successful implementation for the above project to meet Business's need and to manage vendor's to govern and adopt to the bank's policy and procedures.

- Managed (& worked closely with the IT SMEs) to tracks for the application upgrade/migrate/new implementation

- Overall Functions
 - Application Knowledge Transfer
 - Third Party Vendors
 - Logistics, Network & System Accesses
 - Working closely with Business to report the weekly work progress to C suites and GMD.
- The in-scope applications were in different business towers where I had to be engage with business towers stakeholders (IT and business)

Group Finance, Regulatory, Group Risks & Compliance (with local legal Requirements)

My Major Achievement

- o Completed the cloud finance major integrations bank wide and all its deliverables on time

- o Received Business satisfaction of the progress
- o Complement by CFO for the vendor collaborations working relationships.

Sept 2017 – Jan 2019 – Petronas ICT

Role & Responsibilities – Project Manager (Freelancer) Software & Infra Implementation Project

Manager

- o Responsible for the delivery of multiple or highly complex project for Petronas Business User.
- o Accountable for delivering projects on time, within budget and to the satisfaction of the customer including Quality Assurance along the implementation period.
- o Communicates to all concerned parties project milestones, status updates and any existing or potential customer escalation issues.
- o Provides a single point of contact during the project for all aspects of the engagement.
- o One of the Application and Infra project has officially gone live and launched to Petronas external Oil and Gas contractors not limited to ExxonMobil, Shell although the project has gone through many challenges including resources issues.

- o Responsible for Project Budget, resources allocation and projection for all project on hands including with over a million of dollars.
- o Resources allocation and Change Management process inclusive of Roadshow in various state within Malaysia : Kota Kinabalu, Miri, Kerteh & Bintulu.
- o Project Assignments for Upstream, Downstream and Group Technical Data domain.
- o Assist in pre-sales activities as and when is needed.
- o Stakeholder Management and Progress Update.
- o Adhere to all the internal process and working closely with ePMO to achieve the department scores
- o Raise Procurement software licenses and vendor management
- o Alias with Finance on the service entry request for Business to ensure timely invoice and payment.
- o Flexibility of implementing Water and Agile methodologies.
- o Set the right expectations upfront to Business during the project kick off meeting and to deliver the deliverables as per the agreed project budget and timelines.

June 2016 – Sept 2016– DHL Information Services (Asia-Pacific) Sdn Bhd

Role & Responsibilities – Sn. Project Manager

- Responsible for the delivery of multiple or highly complex project.
- Manages a large and/or complex project with high visibility (multi area or product) at all stages (initiation, execution, closure) and in all PM areas (time, cost, scope, quality, communications, risk, human resources, procurement). Ensures that project goals and objectives are met within agreed upon time, scope, budget, and quality and resource requirements using excellent communication skills.
- o Manages the overall planning, control, status reporting, stability and delivery of regional large/complex
- o Communicates to all concerned parties project milestones, status updates, as well as any existing or potential customer escalation issues.
- o Provides a single point of contact during the project for all aspects of the engagement during the project.
- o Holding Project Budget and Allocation of 2 million dollars.

July 2015 – April 2016 – IBM Malaysia Sdn Bhd (Freelance)

Role & Responsibilities – Sn. Project Manager

Software Implementation Project Manager

- Responsible for the delivery of multiple or highly complex project.
- Accountable for delivering projects on time, within budget and to the satisfaction of the customer.
- Communicates to all concerned parties project milestones, status updates and any existing or potential customer escalation issues.
- Provides a single point of contact during the project for all aspects of the engagement.
- Works with Software Services Delivery Manager to coordinate and validate weekly revenue forecast.
- Responsible for Project Budget and Resources Allocation.

Implementation clients:

- Telecommunication

Industries, Subang Hi-Tech

- Assist IBM partner to coordinate meetings with IBM SMEs for the implementation
- Successfully implemented IBM Unica Product (campaign, interact, contact optimization) and PCI – Predictive Customer Intelligence to a Telecommunication Company at Subang Hi-Tech

- **Financial Industries, Bangi**

2013 – May 2015 - Shell Business Service Centre, Cyber Jaya, Malaysia (Freelance) Role & Responsibilities : S&T Lead

Take the role of S&T, Global Services to be the principal focal point between project and the wider IT organisation – manages the coordination and working relationship between project managers, vendors, project teams, business/ project analysts and delivery managers.

- Strong understanding on PMBOK and PDF (Project Development Framework) to administer projects effectively and systematically.
- Actively assist with planning, gathering project information, scheduling and monitoring project tasks and organizing meetings with respective stakeholders .
- Maintaining and updating comprehensive documentation with regards to stage gate calendars and working with Compliance Specialists to ensure project meets Shell's strict project governance standards
- Coordinates meetings between project team and various stakeholders and takes meeting minutes on follow-up actions
- Identifies and documents related risks and issues and works with vendors and Application Specialists to own and resolve the application's issues or problems within timeframe
- Project PDF driven (definition, planning, execution, monitoring, control and closure)
 - Ensure that best practices, methods, processes and tools are applied in Scoping, Design, Build, Test, Deployment and Transition phases
 - Successfully engaged and closing off 20+ projects during the service tenure.

1995 – 2013 - KEDA Sdn Bhd (Oracle PeopleSoft Implementer)

Role & Responsibilities : Managing Consultant, Project Leader, Application Consultant, Application Support.

1. Implementing Oracle PeopleSoft HCM and Payroll, Enterprise Learning Management System for local and Asia Pacific countries.
2. Pre-sales Consultant
 - Work together with Oracle Hong Kong on a presales demo – Hong Kong Jockey Club. This project was honor to KEDA to implement Oracle PeopleSoft for a 3 years project duration.
3. Response to RFP and RFI for potential projects.
4. Was working with Oracle Consulting to have the core initial Oracle localize Payroll in year 2000.

Some of the implementation for Our clients are:

- *TSMC Semiconductor, Taiwan*
- *Hong Leong Bank , Kuala Lumpur*
- *Ambank, Kuala Lumpur*
- *Perodua Manufacturing*
- *Oracle Malaysia* ○ *Celcom, Kuala Lumpur*
- *Securities Commission*
- *Bank Negara*
- *Olympia, Kuala Lumpur*
- *Kuala Lumpur Stock Exchange (KLSE), Kuala Lumpur*
- *Ascendas, Singapore*
- *NISP Bank, Jakarta*
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May 1993 – May 1995 Maybank Bhd, KL Malaysia

Role & Responsibilities :

- Supporting Maybank Trustee Will system

Nov 1991 – Mar 1993 – Sankyu (M) Sdn Bhd (IBM AS/400 Minicomputer, RPG/400)

Role & Responsibilities :

- Support and maintain Stock Inventory Control System for warehousing ○ Data transmission – Professional Editor for transmission program
- Used application software of SUNWORD and LOTUS for documentation.