SYAHRUL ADZMAN BIN SAID
No. 28, Jalan DB5,
Taman Desiran Bayu,
47120 Puchong,
Selangor Darul Ehsan.
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PERSONAL DATA

Date of Birth	7 April 1976	**Age**	46
Gender	Male	**Nationality**	Malaysian
Race	Malay	**Religion**	Islam
Marital Status	Married	**Height/Weight**	181cm / 82kg
Languages	Malay / English	**Health**	Excellence
Current Salary	RM10,500.00	**Expected Salary**	RM12,000.00 (Negotiable)

OBJECTIVE

To seek a relevant position that could facilitate me to share my knowledge, experience and exposure in corporate management of IT department. Furthermore, I am driven to give my best contribution to the company - aligned with its goal and policies.

QUALIFICATION & QUALITIES

Good Education, Enthusiasm, Integrity, Initiative, Leadership Quality, Team Spirit and Good Interpersonal Skills, Highly Motivated, Adventurous, Self-Starter.

My greatest strength is as a problem solver. I have the ability to see a situation from different perspectives. I can get my work done even in the face of difficult obstacles. I have a strong work ethic. I manage to complete the project well ahead of schedule.

I'm also strong in communication skills. Dealing with different levels of people especially with various subsidiaries, stakeholders and companies.

EDUCATIONAL BACKGROUND

1995 – 1999 : Universiti Kebangsaan Malaysia , Bangi , Selangor.
(B. Information Technology, majoring in Management Information System : Not Complete)
1994 – 1995 : SAL Group Of College, Subang Jaya, Selangor
(Diploma In Information Technology : CGPA 3.03)
1992 – 1993 : Maktab Rendah Sains MARA, Jasin, Melaka
(Malaysian Certificate of Education : Grade 2, aggregate 25)
1989 – 1991 : Sek. Men. Tengku Ampuan Jemaah, Port Klang, Selangor
(Lower Certificate of Education : Aggregate 11)

SKILLS

SERVER	SimpliVity. VMWare, Domain Server, Active Directory, DNS Server, Web Server / Web Hosting, Proxy Server, Blackberry Enterprise Server, Lotus Domino Server, Windows NT4 Server, Windows 2000 Server, Windows Server 2003, 2008, 2012 & 2016, OS2 Server, Microsoft Exchange 5.5, 2000, 2003, 2007 & 2013 Server, Citrix Server.
NETWORK	Network Configuration (IPVPN/LAN/WAN/ADSL), Network Bandwidth Load Balancer (PacketShaper, HGiga, Radware, Peplink)
SECURITY	Firewall (Check Point, Cisco Pix, Cyberoam, Palo-Alto & Fortigate), CrowdStrike, IAM (Falaina & Saviynt), Intrusion Prevention System – IPS (Tipping Point), URL Filtering (BlueCoat), Email Spamming & Phishing Filtering (GFI Mail Essential, GFI Mail Security, Symantec MessageLab, Armadillo), Symantec EndPoint Protection, Trend Micro NeatSuite, Kaspersky Total Space Security, Sophos EndPoint Security, etc.
CLOUD	Microsoft Office 365, Microsoft Azure, SharePoint, OneDrive, Cloud Storage (OneDrive, AWS, Box.com & Dropbox)
OPERATING SYSTEM (OS)	DOS, Windows 3.11, Windows 95, Windows 98, Windows ME, Windows NT4, Windows 2000, Windows XP, Windows Vista, Windows 7, Windows 8, Windows 10, etc.
SOFTWARE / APPLICATION	Microsoft Office 2000, XP, 2003, 2007, 2010, 2013 & 2016 Symantec Backup Exec, Shadow Protect, Lotus Notes, Lotus Smart Suite, Macromedia Director, Adobe Photoshop, Open Office, etc. Microsoft Business Solutions – Navision, Human Resources Management System (vHRMS), BOSSNet E-Kiosk, Microsoft Dynamic Great Plain, Risk Management Application (Corporate Risk Scorecard), EDMS System (Docuflo) etc.
ABILITIES	I am a versatile person who loves to take up challenges and commit myself in achieving it. When given a task, I will take great responsibility, hardworking, passionate, creative and interest for it from the beginning until completed. I am confident, fast learner, excellent analytical thinking, inspiring and motivated, able to work in group and individually, independent, good teamwork skills, manageable and willing to travel. I am also an active person, and an easy going person, able to get along well with people in different status and ages. I have a good inter-personal way when comunicating with other people and have the ability to excel in my field of interest.

PROJECT MANAGEMENT EXPERIENCE

Managing, implementing and executing the company's IT infrastructure project, monitoring, documenting and ensure IT infrastructure completed on time, achieve the objectives.

Summary of the completed projects

- Managing project on the migration of the On-Premises data centre from the physical servers to VM Server environment using HP Simplivity
- Managing the hybrid solution to the critical production server between On-Premise and Microsoft Azure site
- Managing the file sharing to be stored in a cloud storage (AWS & Box.com)
- Manage the backup solution to implement the image backup for the production server and store in to the cloud using ShadowProtect solution
- Managing the security solution project such as Firewall, Load Balancer and EndPoint Security
- Implementing the Virtual Private Network (VPN) tunnel connection between HQ to 5 hotels for backup replication
- Managing the project to re-structure the office network infrastructure during Office re-location
- Managing the project to migrate the corporate email from Microsoft Exchange 2013 to Office365
- Managing the project to migrate file storage from box.com to Onedrive by subscribing Office365 Plan

PROFESSIONAL EXPERIENCE

2022 – Current   **TATA Consultancy Services (M) Sdn Bhd**
It is one of the global consulting company in providing an IT services, digital and business solutions for the clients to deliver their business goals and drive technology led transformations.
Position Held: **ENDPOINT SECURITY ENGINEER**
Jon Scope: Manage infrastructure and endpoint security suite deployed in the company. Administration of the infrastructure and endpoint security solutions to configure as per the changing security landscape. Perform the upgrade and patching of the security and implement solutions in the company. Support security incident.

2016 – May 2021   **TRADEWINDS CORPORATION BERHAD (TCB)**
It is one of the largest and most dynamic groups in Malaysia. The company is focused in a range of activities, ranging from hotel and property investment and development, security, trading to insurance broking
Position Held: **MANAGER, IT** (Promoted in January 2016)
Job Scope: Has to be conversant with the future direction of company's systems and how it would impact the company's growth. Provides technical leadership

to the group on how current and future systems can be exploited for the benefit of the company. Leads the strategic planning for IT related projects and goals. Serve as a resource and consultant on IT directions and designs. Define and control financial budgeting for all IT related expenditure. Participates in evaluating and reviewing of existing networks infrastructure from time to time, or as and when required, to identify areas for improvements. Maintain the Company IT Infrastructure related issues and carry out all ad-hoc assignments from time to time and keep abreast on deployment in IT and recommend changes relevant to the Group of Company (Hotels and Subsidiaries).

2012 – May 2021 TRADEWINDS CORPORATION BERHAD (TCB)
It is one of the largest and most dynamic groups in Malaysia. The company is focused in a range of activities, ranging from hotel and property investment and development, security, trading to insurance broking

Position Held: **ASSISTANT MANAGER, IT**
Job Scope: I have been called back by TCB to re-structure back their IT and network infrastructure with effect from 1 April 2012. The primary role is to fully understanding and support for TCB network, security infrastructure, servers, and to manage all IT equipment in the office.
Setup for re-branding, planning, maintain, system support and responsible for the day to day operations system.

2009 - 2012   ALAM FLORA SDN BHD (AFSB)
(Subsidiary of DRB-HICOM Berhad Group)
It is the leading waste management company in Malaysia with more than 10 years of experience in providing total solid waste management solution.

Position Held: **IT EXECUTIVE**
Job Scope: The main function is to manage the network connection and any IT equipment is always in a good condition for the AFSB HQ, 11 Service Area and 9 Depot. The primary job scope is to monitor, review and analyze the network performance (IPVPN, WAN, LAN & Internet), to ensure all the server availability with minimum downtime, to ensure tight control on IT Security and no violation, to resolve any IT software, hardware and network issues and to manage the IT Asset are recorded properly and updated.

2003 - 2009   TRADEWINDS CORPORATION BERHAD (TCB)
(Formerly known as Pernas International Holdings Berhad)
It is one of the largest and most dynamic groups in Malaysia. The company is focused in a range of activities, ranging from hotel and property investment and development, security, trading to insurance broking

Position Held: **IT EXECUTIVE**
Job Scope: Transferred from POIS Sdn Bhd to Tradewinds Corporation Berhad with effect from 1 July 2003. The primary scope of work is give a support to the company on any IT matters such as network and server configuration, troubleshooting PC and printer problem, manage all IT equipment such as firewall, switches, backup devices and tape, etc.

2001 - 2003   **POIS SDN BHD**

A well-known IT company in Malaysia which works together with Getronics, and it is a member of PERNAS Group of Companies. It is involved in network integration, managing services, supply and set-up servers, desktops and specialised peripherals and others.

Position Held: **FIELD TECHNICIAN**

Job Scope: The main scope of work is troubleshooting, setting-up local and wide area network (LAN & WAN), problem-solving in relation to hardware, software and systems, providing consultancy and helping in developing ideal network integration.

2000 - 2001   **KB TELECOMMUNICATIONS (M) SDN BHD**

Primary function is to install, service and maintain the pay phones which are known as Telekom Malaysia Rented Phone (TMRP) using phone lines provided by Telekom, Maxis and TIME dotCom.

Position Held: **SYSTEM ENGINEER**

Job Scope: The task is mainly involved in research and development in setting up video conferencing in Malaysia. The project is still under development stage.

2000   **PCFIXX CORPORATION SDN BHD**

The company is involved in contract maintenance of computers, setting up network environment and developing websites.

Position Held: **ASSISTANT SYSTEM ENGINEER**

Job Scope: The scopes of work in this company are as follows:
- Correcting Maintenance
  - Hardware - Involves dusting and vacuuming, cleaning and lubricating hardware, identify worn off parts, replacement of defective parts and testing
  - Software - Involves performance tuning (e.g. analyzing server CPU performance, memory usage, tuning page file, etc.), disk layout checking/disk defragmenting, and reconfiguring, verifying parameters, followed by testing the new configuration
  - Network - Involves dusting and vacuuming, identifying worn of parts, replacement of defective parts and testing (Windows NT).

1997   **MESINIAGA SDN BHD**

An established IT company in Malaysia which deals with IBM products, provides networking, develops software, etc.

Position Held: **SYSTEM ANALYST (NETWORK ADMINISTRATOR)**

Job Scope: Practical training as a System Analyst which the work involves:
- Network Administrator
- Maintaining Lotus Domino Server
- Maintaining AS400 and Profs Server
- Modification PC TCP/IP Software for linking testers and PCs to LAN
- Software Development (Lotus Notes)
- Troubleshooting Test Engineering LAN System when the needs arise

REFERENCES

Name   : IVAN NYEW

Position : Assistant Vice President
             Information Technology

Company : Tradewinds Corporation Berhad
             Lot 6875, Jalan Kerja Ayer
             Lama,
             68000 Ampang,
             Selangor.

Tel. No   : 018-2200636

Name   :   HANNAD MOHAMED
            HASHIM

Position : Sales Manager

Company : Ladangku Maju Sdn Bhd

Tel. No : 017-3567766