

POEY SHAO JIANN

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WORK EXPERIENCES

Manager, Responsible Sourcing and Sustainability Lead
Goodhope Asia Holdings Ltd.

March 2022- present

Key Responsibilities:

- **Plan and execute a company roadmap**, including time bound targets, for full implementation of the Group's commitment to No Deforestation, No Peat, No Exploitation (NDPE) in Group's Upstream and Downstream operations.
- **Fine tune and roll out company procedures** for responsible sourcing and traceability.
- Ensure Upstream and Downstream **alignment with the Accountability Framework, RSPO Supply Chain Certification Standard (SCCS), and Group's Sustainability Policy.**
- **Handle due diligence processes for suppliers**, including both onboarding, risk assessment and monitoring, regular engagement, and routine spot checks.
- **Manage and maintain suppliers' database** that will include relevant information on supplying mills and refineries and information on Traceability to Plantations (TTP).
- **Handle cases of supplier non-compliance**, providing constructive feedback and guidance to suppliers as appropriate and encouraging the implementation of time bound action plans by suppliers.
- **Manage** Group's ESG score such as Zoological Society of London (ZSL) SPOTT.
- **Handle stakeholder enquiries**, including drafting written responses.
- **Report progress** towards supply chain goals for full implementation of the Group's Sustainability Policy.
- **Lead a team of 3** responsible sourcing and traceability specialists.
- Directly report to Group Head of Sustainability.

Key Achievements:

- Successfully established and **rolled out upgraded responsible sourcing and traceability system** for Group's Upstream and Downstream operations.
- Successfully **formulated 3 years-company roadmap** for full implementation of Group's NDPE commitments.
- Successfully **established Supplier Due Diligence Working Group** for the group.
- Successfully **increased the Group's SPOTT rating by 12.3%** from 73.6% to 85.9%
- Successfully **conducted supplier workshop** for downstream suppliers in April 2022.
- Successfully **improved TTP percentage by 60%** for downstream operation within 6 months.

Senior Executive, Sustainability
Kuala Lumpur Kepong Berhad

July 2017- February 2022

Key Responsibilities:

- **Key person for KLK traceability projects (plantations).** This includes engaging with third party suppliers (TPS) and working with consultants/ service providers to trace the source of palm products and understand TPS's progress in terms of implementing NDPE commitments in accordance of NDPE Implementation Reporting Framework (IRF).
- Representing KLK as **alternate member in the MSPO Standard Review Working Group** for millers and supply chain standard.
- Representing KLK as **alternate member in the Technical Working Group** for development of the Malaysian National Interpretation of the Common Guidance for the Management and Monitoring of HCV.
- Involve in the **development of revised KLK Sustainability Policy**, as well as **annual revision of Group Sustainability Manual and SOPs.**
- **Conduct sustainability internal audit** for KLK's refinery/ kernel crushing plant (KCP), mills and plantations in Peninsular Malaysia. This includes seeking compliance against national laws and regulations, principles and criteria of sustainability certification standards (RSPO, ISCC, MSPO), as well as buyer's responsible sourcing policy.
- Involve in **TPS engagement regarding the allegations raised by stakeholders against TPS** in accordance to grievance protocol.

- **Assist and facilitate sustainability external audits** (RSPO, ISCC, MSPO) for KLK's refinery/ KCP, mills and plantations in Peninsular Malaysia.
- **Conduct various assessments** for KLK's mills and plantations in Peninsular Malaysia. This includes calculation of GHG emission, High Conservation Value (HCV) assessment, prevailing wages assessment, land use change assessment, social and environmental impact assessment.
- **Guide 8 new team members** to carry out their respective tasks.
- Directly report to Assistant General Manager (Sustainability).

Key Achievements:

- Successfully **achieved 100% TTP** (Traceability to Plantations) for all mills supplying to one of KLK's main buyers as of September 2020.
- Successfully **achieved 71.6% TTP** (as of September 2020) and **78.9% TTP** (as of September 2021) for all mills supplying to KLK's refineries and KCPs.
- Successfully **coordinated supplier workshops (physical-year 2019 and virtual-year 2021)** for KLK refineries and KCPs' suppliers (both Malaysia and Indonesia).
- Successfully **ensure the continuity of all sustainability certifications** for KLK's refinery/ KCP, mills and plantations in Peninsular Malaysia together with team members.
- Successfully **conducted at least 18 sustainability internal audits annually** since year 2018 together with team members.
- **Proposed various in-house templates** (e.g., SIA, EAIA, HCV assessment) based on standard's requirements/ guidance and successfully adopted for implementation.

Technical Support Executive Pest Dynamics (M) Sdn. Bhd.

December 2016 – June 2017

Key Responsibilities:

- **Ensure the quality of pest control and standards of productivity performances** as set by the company **are achieved**.
- **Prepare monthly reports for corporate clients** (e.g., MacFood Services (M) Sdn. Bhd., Shangri-La Hotel Kuala Lumpur, Thistle Hotel Johor Bahru, etc.) for HACCP pest control services and treatment carried out.
- **Provide back-up services and support to company/ clients** and be responsible for the training of staffs.
- Directly report to Managing Director.

Greenhouse Coordinator (Internship) Beans and Greens Farm, Gilford, New Hampshire

March 2016 – October 2016

Key Responsibilities:

- **Ensure all the seven greenhouses are in good condition** for optimum vegetable and flower production.

Reservation Coordinator Laguna Redang Travel & Tours Sdn. Bhd.

January 2012 – August 2012

Key Responsibilities:

- **Answer all incoming calls and email enquiries** in an attentive, courteous and efficient manner.
- **Enter reservations into the computer** according to standard operating procedures.

EDUCATION

Bachelor of Agricultural Science with Honour (Horticulture and Landscaping)

2012 - 2016

Universiti Malaysia Sabah (UMS)
CGPA 3.93 /4.0

STPM

2010 - 2011

SMK Bandar Tun Hussein Onn 2, Cheras, Selangor
CGPA 3.75 /4.0

SPM

2005 - 2009

SMK Seri Mutiara, Cheras, Kuala Lumpur
6A+, 4A, 1A-

CERTIFICATIONS & TRAININGS

November 2022	Impactful Sustainability Reporting
April 2022	MSPO MS2530-4-2:2022 Internal Auditor Course
December 2021	ESG, Climate Change and GHG Management Training
December 2021	RCA TTP Online Course
October 2021	RSPO-endorsed Supply Chain Certification Course
August 2021	MSPO SCCS & MSPO Logo Usage Online Training
July 2021	4 th Industrial Revolution Foundation
January 2021	SEIA and HCV Training
September 2020	Harvard FXB001 (Child Protection: Children's Rights in Theory and Practice) Certificate
June 2020	Implementasi Traceability & Sustainability Assessment Platform
July 2019	HCV-HCS Sustainability Training
January 2018	RSPO-endorsed Lead Auditor Course
September 2017	ISO 14001 Internal Auditor Training
September 2017	ISO 9001:2015 Quality Management System Internal Auditor Training

LANGUAGE PROFICIENCY

English	Upper intermediate (IELTS Band 8)
Bahasa Malaysia	Upper intermediate
Chinese	Mother tongue

AWARDS

- JPA scholarship recipient for bachelor's degree programme.
- Third place for The Sustainability Challenge Year 2015, UKM-YSD Chair for Sustainable Development: Zero Waste Technology.
- Book Award for Bachelor of Agricultural Science with Honour (Horticulture and Landscaping), UMS.
- Dean's list from semester one until eight, UMS.
- Champion for UMS Vice Chancellor Cup Year 2012 (AP Style Debate Competition).
- Model Student Award Year 2007 and Year 2009 (PMR and SPM).

REFERENCES

Mr. Sin Chuan Eng,

Head of Sustainability (Plantations), Kuala Lumpur Kepong Berhad
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