

AMIR SHAM ABDULLAH

Kajang, Selangor · +60122790040

neo_sham@hotmail.com · www.linkedin.com/in/amirsham

Full time position as an IT professional. Fast learner and the able to take on new challenges

EXPERIENCE

NOV 2020 – CURRENT

IT PROJECT MANAGER (DEMAND PHASE), MAYBANK

- ITPM – GRC Solutions (2020 - 2022)
- Create Technical RFP document for vendors
- Create Technical POC scripts
- Create presentation for EASF and EAC sessions
- Make accurate assessments on vendor scoring across technical and business team
- Ensure prompt sign-off as and when required.

JAN 2018 – AUG 2021

IT PROJECT MANAGER (IMPLEMENTATION PHASE), MAYBANK

- ITPM - RDMSII Project (implementation phase). (2018 - 2019)
- ITPM - CARisMa Economic Capital (implementation phase). (2020 - 2021)
- Organize the projects in relation to IT deliverables.
- Supervise the day-to-day activities of the project team.
- Develop and maintain communication and involvement with key users.
- Discuss and develop realistic conversion schedules.
- Resolve systems design issues.
- Resolve conflicts within the Technical Project Team.
- Make accurate assessments and realistic projections of changes in operating requirements.
- Define system requirements and direct the project according to those requirements.
- Review interim and final work products.
- Monitor progress against work plans, schedules and budgets.
- Provide status report to Project Manager.
- Coordinate activities required by all related parties.
- Assist Project Manager to ensure the completeness of SDLC work products/ deliverables for project.
- Ensure that IT procedures, standards and guidelines are complied with.
- Prompt escalation of issues upwards, whenever necessary.
- Ensure prompt sign-off as and when required.
- Ensure proper workspace and desktop computing resources of the vendor, where applicable.
- Provide timely availability of required information by all related parties.
- Provide timely review of documentation provided by all related parties.
- Define acceptance criteria with outsourcer and/or Vendor Project Manager and test the deliverables against the defined acceptance criteria if applicable.
- Provide sample data and expected test results to Vendor Project Manager, to be used for acceptance if applicable.
- Provide sign-off on all outsourcer's and/or vendor's deliverables if applicable.
- Approve Change Control in the project if applicable.

- Raise any change request and ensure timely approval from relevant parties if applicable.

JUL 2011 – MAR 2018

SENIOR SYSTEM ANALYST, MAYBANK

- Perform daily/monthly SAP related tasks for SAP Bank Analyzer & SAP BW (Performance and batch monitoring)
- Perform enhancements (URS) and projects for SAP BASIS for SAP Bank Analyzer & SAP BW
- Projects includes: -
 - Maybank-Pillar 3 Disclosure Reporting
 - RDMS Server Virtualization - Production
 - RDMS BII Implementation
 - Retail SME Configuration
 - RDMS Server Virtualization
 - Microsoft Proof of Concept
 - RDMS Bank Analyzer and BW Support Pack Upgrade
 - RDMS Server Migration Project - AIX to Windows Server
 - RDMS SAP BW Column Store Compression for SQL Server

JUL 2011 – MAR 2018

SYSTEM ANALYST (SAP), MAYBANK

- Perform daily/monthly SAP related tasks for SAP Bank Analyzer & SAP BW (Performance and batch monitoring)
- Perform enhancements (URS) for SAP BASIS for SAP Bank Analyzer & SAP BW

EDUCATION

BACHELOR OF IT (GRAPHICS & MULTIMEDIA), UNIVERSITI TENAGA NASIONAL, 2007

CGPA: 3.75

Dean's List in Semester 1, Academic Year 2004/2005; CPA 3.51

Dean's List in Semester 1, Academic Year 2005/2006; CPA 3.56

Dean's List in Semester 2, Academic Year 2005/2006; CPA 4.00

Dean's List in Semester 1, Academic Year 2006/2007; CPA 3.91

Dean's List in Semester 2, Academic Year 2006/2007; CPA 3.74

DIPLOMA OF SCIENCE COMPUTER (MULTIMEDIA), UNIVERSITI TEKNOLOGI MALAYSIA, 2004

CGPA: 3.11

Dean's List in Semester 2, Academic Year 2001/2002; CPA 3.51

SKILLS

- OS: AIX, Unix, Windows Server 2012
- Database: Oracle, SQL Server 2012, DB2
- Defect Management : Jira, HPQC
- Web: Apache Tomcat/Weblogic
- Soft skills: Project Management, Teamwork
- Change Management : HPSM