

MUGISHA JEAN CLAUDE

CONTACT

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WORK EXPERIENCE

INNOV8POD - SINGAPORE

JAN,2022 - MAY,2022

SOFTWARE DEVELOPER

Developement of Learning management systems; Website feature upgrade management, database and server management of all company core systems. and other superior assisgened technical and non'technical tasks

RBC Projects as Frelancer

August,2021 - FEBRUARY,2022

Software Developer

Created custom mobile applications using native technologies such as KOTLIN AND JAVA programming language

- Tested applications prior to final review to verify issue resolution.
- Delivered weekly progress report to executive staff and informed applicable parties of upcoming milestones.
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- Resolved app defects by reviewing bug reports and tracking repeatable malfunctions within software titles.
- Collaborated across multi-disciplinary teams using Agile development frameworks.
- Translated technical concepts and information into terms parties could easily comprehend.
- Designed and developed forward-thinking systems that meet user needs and improve productivity.
- Collaborated with project managers to select ambitious, but realistic coding milestones on pre-release software project development
- Planned and developed interfaces that simplified overall management and offered ease of use.

Note: Check out my github repo.....names e-Ascov and other one called Rapid Diagnostic toolkit . here is the link:

<https://github.com/mugishajc>

For more information, they are available upon requests as this was a government projects

PASCAL TECHNOLOGY LTD

JUNE,2020 - september,2021

IT AND SYSTEM SOFTWARE ENGINEER

GPS PROGRAMMING

•SPEED GOVERNOR PROGRAMMING

•SYSTEM SUPPORTS

- Custom Software development
- Server configurations,upgrade and other maintance related activities
- Analyzed Vehicle Gps tracking systems failure issues to identify troubleshooting methods needed for quick remediation.
- Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.
- Managed mobile device fleets, tracking deployments, faults and acceptance of units to prevent property loss.
- Served at IT helpdesk, accepting and resolving customer technical claims
- Delivered computer technologies training to junior team members and end-users, enhancing knowledgebase and team productivity.
- Maintained and monitored server room, wireless network and other server infrastructure, keeping systems running smoothly.
- Monitored systems in operation and input commands to troubleshoot areas.
- Corrected connectivity faults to restore user access to local networks, cloud-based storage and public web.
- Refurbished PC systems and peripherals such as monitors, networking equipment, printers and more.
- Backed up company data on regular basis, successfully recovering critical information after malware attacks.
- Performed troubleshooting and repaired peripheral devices such as printers, scanners and other IT related units.
- Managed system-wide operating system and software deployments as well as related software upgrade problems.
- Configured systems according to prescribed software and hardware frameworks.
- Used diagnostic tools to identify hardware failures and replace non-functional components.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.

Alphateq Solutions Ltd - Tanzania

Software Developer

August,2021 - January,2022

- Developed software for both desktop and mobile operating systems.
- Collaborated with project managers to select ambitious, but realistic coding milestones on pre-release software project development.

IDPC Ltd

Software Developer

November,2019 - june,2020

- Revised, modularized and updated old code bases to modern development standards, reducing operating costs and improving functionality.
- Building RESTFUL API's for the backend of all our systems (CRM and sales automation system)
- Designing,Analysis and development of company mobile apps
- Participated in software field testing to verify in-situ performance of developed projects.
- Gathered and defined customer requirements to develop clear specifications for project plans.
- Assisted in business acquisition efforts by designing customized solutions for proposals to potential customers.

- Coordinated with project management staff on database development timelines and project scope.
- Translated verbal customer requirements into written use cases and testable development stories.
- Developed software for both desktop and mobile operating systems.
- Led version control efforts for organization, employing GitHub and other public and open source repositories.

Programmage Ltd (Kigali-Kacyiru)

July,2014 - August,2014

Junior Software Developer -Intenership

Upwork (Internet based)

Jan,2018 - Sept,2021

Freelance Software Developer

UNIVERSITY OF RWANDA (CMHS REMERA CAMPUS)

JULY,2019 - SEPTEMBER,2019

IT officer Internee

Worked in office lab environment to test, debug and operate developed systems.

- Analyzed current information and helped develop plans to address needs.
- Helped department set up equipment for meetings, events and operations.
- Configured hardware, devices and software to set up work stations for University staffs.
- Maintained servers and systems to keep networks fully operational during peak periods.
- Installation of Internet Connectivity in University Library,and computer Lab network installation wiring and server configurations

QUALIFICATIONS

Certifications,accrediatations available up on requests.

EDUCATION

BACHELOR'S OF SCIENCE IN BUSINESS AND INFORMATION TECHNOLOGY

SEPTEMBER,2016 - JULY,2020

UNIVERSITY OF RWANDA

COMPUTER SCIENCE

JAN,2013 - NOVEMBER,2015

TECHNICAL SCHOOL OF SAINT KIZITO SAVE

INTERESTS

1. Artificail Intelligence,BlochainTech,AR &VR,Machine learning,Fintech
- 2.Exercising and healthcare.
- 3.Cooking / baking
4. **Volunteer Work/Community Involvement**
5. **Club Memberships**
- 6.**Sport**

REFERENCES

- 1.Dr Byungura Jean Claude - Senior Lecturer at the University of Rwanda
- 2.Mugisha Roonald - C.o.o at Pascal Technology Ltd
- 3.Mutabazi Josue - Software engineering Coordinator - Clinton Health Initiative Access -Rwanda
- 4.Mugabe Gabriel - University of Rwanda

More info on my references available upon request.

NOTE

Solving Real time problems by using computer-based technologies and meeting challenging deadlines. Experienced IT Engineer with a demonstrated history working the computer software industry .skilled in SQL/No-SQL DBMS; Business analytical skills with Laravel,Java, dot net technologies (EFC & Dapper,Razor Page, Blazor, Core 6);Mobile application development with kotlin,java ;backend development (Restful API, deployment, etc ...) ; Gps programming, Speed governor configurations,server configurations, maintenance and strong IT support skills.

Links to know more about me:

Personality: <https://secure.plum.io/en/p/yaoWsNp3c9ts7WcOe-hK9Q>

Linkedin: <https://www.linkedin.com/in/mugisha-jean-claude/>

Github: <https://github.com/mugishajc>

OTHER PERSONAL SKILLS

- .Leadership
- . Communication
- .Self Motivation
- . Decision making
- .Team work (Agile collaboration approach ability)
- .Always Learning and adapting to the new concepts and best practices in technologies.